

INTERCONNECTION AGREEMENT

Dated as of November 4, 1999

by and between

BELL ATLANTIC – RHODE ISLAND

and

DIGITAL BROADBAND COMMUNICATIONS, INC.

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INTERCONNECTION AGREEMENT

This Interconnection Agreement ("Agreement") is effective as of the 4th day of November, 1999 (the "Effective Date"), by and between New England Telephone and Telegraph Company d/b/a Bell Atlantic – Rhode Island ("BA"), a New York corporation with offices at 185 Franklin Street, Boston, MA 02110 and Digital Broadband Communications, Inc. ("DBC"), a Delaware corporation with offices at 200 West Street, Waltham, MA 02451.

WHEREAS BA and DBC (each a "Party" and collectively the "Parties") want to interconnect their networks at mutually agreed upon points of interconnection to provide Telephone Exchange Services, Switched Exchange Access Services, and other Telecommunications Services (all as defined below) to their respective customers;

WHEREAS Sections 251, 252, and 271 of the Communications Act of 1934 as amended by the Telecommunications Act of 1996 have specific requirements for interconnection, unbundled Network Elements, resale service, and other obligations; and

WHEREAS the Parties are entering into this Agreement to set forth the respective obligations of the Parties and the terms and conditions under which the Parties will interconnect their networks and provide other services as required by the Act.

NOW, THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, DBC and BA hereby agree as follows:

1.0 DEFINITIONS

As used in this Agreement, the following terms shall have the meanings specified below in this Section 1. All capitalized terms used but not defined herein shall have the meanings set forth in the Act.

1.1 “Act” means the Communications Act of 1934 (47 U.S.C. § 151 et. seq.), as from time to time amended (including, without limitation by the Telecommunications Act of 1996), and interpreted in the duly authorized rules and regulations of the FCC or the Department.

1.2 “ADSL” or “Asymmetrical Digital Subscriber Line” means a transmission technology on twisted pair copper loop plant, which transmits an asymmetrical digital signal of up to 6 Mbps to the Customer and up to 640 kbps from the Customer, as specified in ANSI standards T1.413-1995-007R2 and Bell Atlantic Technical Reference TR-72575.

1.3 “Affiliate” is as defined in the Act (47 U.S.C. §153(1)).

1.4 “Agreement” means this Interconnection Agreement, including all Exhibits, Schedules, addenda and attachments referenced herein and/or appended hereto.

1.5 “Agreement for Switched Access Meet Point Billing” means the Agreement for Switched Access Meet Point Billing between the Parties to this Agreement.

1.6 “Ancillary Traffic” means all traffic that is destined for ancillary services, or that may have special billing requirements, including but not limited to the following: BLI/BLVI Directory Assistance, 911/E911, Operator Services (IntraLATA call completion), IntraLATA third party, collect and calling card, 800/888 database query, LIDB and information services requiring special billing as described in Section 7.1.

1.7 “ANI” or “Automatic Number Identification” means a signaling parameter which refers to the number transmitted through a network identifying the billing number of the calling party.

1.8 “Applicable Law” means all laws, regulations, and orders applicable to each Party and its performance of its obligations hereunder.

1.9 “BFR” or “Bona Fide Request” means the process described in Exhibit B or an applicable BA Tariff subject to Section 11.12.1, that prescribes the terms and conditions relating to a Party’s request that the other Party provide an unbundled Network Element that it is not otherwise required to provide under the terms of this Agreement.

1.10 “Business Day” denotes the time of day that a Party is open for business. BA Business Days and DBC Business Days are Monday, Tuesday, Wednesday, Thursday, and Friday, inclusive, from 8:00 a.m. or 9:00 a.m. to 5:00 p.m. or 6:00 p.m., except BA holidays and DBC holidays, which during the term of this Agreement may include one or more of the following: New Year’s Day, Martin Luther King Day, Presidents’ Day, Good Friday, Memorial Day, Independence Day, Labor Day, Columbus Day, Election Day, Veterans’ Day, Thanksgiving Day, Day After Thanksgiving, Christmas Day. Either Party may, upon written notice to and consent by the other Party, which consent shall not be unreasonably withheld, deem any additional day a holiday.

1.11 “Busy Line Verification” or “BLV” means an operator request for a status check on the line of a called party. The request is made by one Party’s operator to an operator of the other Party. The verification of the status check is provided to the requesting operator.

1.12 “Busy Line Verification and Interrupt” or “BLVI” means a service that may be requested and provided when BLV has determined that a line is busy due to an ongoing call. BLVI is an operator interruption of that ongoing call to inform the called party that a calling party is seeking to complete his or her call to the called party.

1.13 “CCS” or “Common Channel Signaling” means a method of transmitting call set-up and network control data over a digital signaling network separate from the public switched telephone network facilities that carry the actual voice or data content of the call. “SS7” means the common channel out of band signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (“CCITT”) and the American National Standards Institute (“ANSI”). BA and DBC currently utilize this out-of-band signaling protocol. “CCSAC” or “CCSAS” means the Common Channel Signaling access connection or access service, respectively, which connects one Party’s signaling point of Interconnection (“SPOI”) to the other Party’s Signaling Transfer Point for the exchange of SS7 messages.

1.14 “Central Office” means a local switching system for connecting lines to lines, lines to trunks, or trunks to trunks for the purpose of originating and/or terminating calls over the public switched telephone network. A single Central Office may handle several Central Office codes (“NXX”). Sometimes this term is used to refer to a Party’s building in which switching system and telephone equipment are installed.

1.15 “Central Office Switch” means a switch used to provide Telecommunications Services, including, but not limited to an End Office Switch or a Tandem Switch. A Central Office Switch may also be employed as a combination End Office/Tandem Office Switch.

1.16 “CLASS Features” means certain CCS-based features available to Customers including, but not limited to: Automatic Call Back; Call Trace; Caller Identification; and, future CCS-based offerings.

1.17 “Collocation” means an arrangement as described in applicable Tariffs and Applicable Law in which the equipment of one Party (the “Collocating Party” or “Collocated Party”) is installed and maintained at the premises of the second Party (the “Housing Party”) for the purpose of Interconnection with or access to the unbundled Network Elements of the Housing Party. Collocation may be “physical” or “virtual”. In “Physical Collocation”, the Collocating Party installs and maintains its own equipment in the Housing Party’s premises. In “Virtual Collocation”, the Housing Party owns, installs, and maintains equipment dedicated to use by the Collocating Party in the Housing Party’s premises.

1.18 “Commission” or “PUC” means the Rhode Island Public Utilities Commission.

1.19 “CLEC” or “Competitive Local Exchange Carrier” means any Local Exchange Carrier other than BA that is operating as such in BA’s certificated territory in Rhode Island. DBC is or will shortly become a CLEC.

1.20 “CPN” or “Calling Party Number” is a Common Channel Signaling (“CCS”) parameter which identifies the calling party’s telephone number.

1.21 “Cross Connection” means a jumper cable or similar connection, provided in connection with a Collocation arrangement at the digital signal cross connect, Main Distribution Frame or other suitable frame or panel between (i) the Collocating Party’s equipment and (ii) the equipment or facilities of the Housing Party.

1.22 “Customer” means a third party residence or business end-user subscriber to Telephone Exchange Services provided by either Party.

1.23 “Digital Signal Level” means one of several transmission rates in the time-division multiplex hierarchy.

1.24 “Digital Signal Level 0” or “DS0” means the 64 kbps zero-level signal in the time-division multiplex hierarchy.

1.25 “Digital Signal Level 1” or “DS1” means the 1.544 Mbps first-level signal in the time-division multiplex hierarchy.

1.26 “Digital Signal Level 3” or “DS3” means the 44.736 Mbps third-level in the time-division multiplex hierarchy.

1.27 “End Office Switch” or “End Office” is a switching entity that is used to terminate Customer station Loops for the purpose of Interconnection to each other and to trunks.

1.28 “Entrance Facility” means the facility between a Party’s designated premises and the Central Office serving that designated premises.

1.29 “Exchange Message Interface” or “EMI” means the standard used for exchange of Telecommunications message information among Telecommunications Carriers for billable, non-billable, sample, settlement and study data. EMI format is contained in document SR-320 published by the Alliance for Telecom Industry Solutions.

1.30 “FCC” means the Federal Communications Commission.

1.31 “FCC Regulations” means the regulations duly and lawfully promulgated by the FCC, as in effect from time to time.

1.32 “HDSL” or “High-Bit Rate Digital Subscriber Line” means a transmission technology which transmits up to a DS1 – level signal, using any one of the following line codes: 2 Binary / 1 Quaternary (“2B1Q”), Carrierless AM/PM, Discrete Multitone (“DMT”), or 3 Binary/1 Octet (“3BO”).

1.33 “Independent Telephone Company” or “ITC” means any entity other than BA which, with respect to its operations within Rhode Island, is an Incumbent Local Exchange Carrier.

1.34 “Information Services Traffic” means Local Traffic or IntraLATA Toll Traffic which originates on a Telephone Exchange Service line and which is addressed to an information service provided over a Party’s information services platform (e.g., 976).

1.35 “Inside Wire” or “Inside Wiring” means all wire, cable, terminals, hardware, and other equipment or materials on the Customer's side of the Rate Demarcation Point.

1.36 “Integrated Digital Loop Carrier” or “IDLC” means a subscriber loop carrier system which integrates within the switch at a DS1 level that is twenty-four (24) loop transmission paths combined into a 1.544 Mbps digital signal.

1.37 “Integrated Services Digital Network” or “ISDN” means a switched network service providing end-to-end digital connectivity for the simultaneous transmission of voice and data. Basic Rate Interface-ISDN (“BRI-ISDN”) provides for digital transmission of two 64 kbps bearer channels and one 16 kbps data and signaling channel (2B+D). Primary Rate Interface-ISDN (“PRI-ISDN”) provides for digital transmission of twenty three (23) 64 kbps bearer channels and one (1) 64 kbps data and signaling channel (23 B+D).

1.38 “Interconnection” is as described in the Act and refers to the connection of equipment or facilities of one carrier with the equipment or facilities of another carrier for the purpose of transmission and routing of Telephone Exchange Service traffic and Exchange Access traffic.

1.39 “Interexchange Carrier” or “IXC” means a carrier that provides, directly or indirectly, interLATA or intraLATA Telephone Toll Services.

1.40 “Internet Traffic” means any traffic that is transmitted to or returned from the Internet at any point during the duration of the transmission.

1.41 “IP” or “Interconnection Point” means the point at which a Party who receives traffic originating on the network of the other Party assesses Reciprocal Compensation charges for the further transport and termination of that traffic.

1.42 “Line Side” means an End Office Switch connection that provides transmission, switching and optional features suitable for Customer connection to the public switched network, including loop start supervision, ground start supervision, and signaling for BRI-ISDN service.

1.43 “Local Traffic” means traffic that is originated by a Customer of one Party on that Party’s network and terminates to a Customer of the other Party on that other Party’s network within a given local calling area or expanded area service (“EAS”) area, as defined in BA’s effective Customer tariffs. Local Traffic does not include any Internet Traffic.

1.44 “Loop” or “Unbundled Local Loop” or “ULL” means a transmission path that extends from a Main Distribution Frame, DSX-panel, or functionally comparable piece of equipment in Customer’s serving End Office to the Rate Demarcation Point (or Network Interface Device (“NID”) if installed) in or at the Customer’s premises. The actual transmission facilities used to provide a Loop may utilize any of several technologies.

1.45 “Losses” means any and all losses, costs (including court costs), claims, damages (including fines, penalties, and criminal or civil judgments and settlements), injuries, liabilities and expenses (including attorneys’ fees).

1.46 “Main Distribution Frame” or “MDF” generally means the primary point at which outside plant facilities terminate within a Wire Center, for interconnection to other Telecommunications facilities within the Wire Center.

1.47 “MECAB” means the Multiple Exchange Carrier Access Billing (“MECAB”) document prepared by the Billing Committee of the Ordering and Billing Forum (“OBF”), which functions under the auspices of the Carrier Liaison Committee (“CLC”) of the Alliance for Telecommunications Industry Solutions (“ATIS”). The MECAB document, published by Bellcore as Special Report SR-BDS-000983, contains the recommended guidelines for the billing of an Exchange Access service provided by two or more LECs, or by one LEC (“Local Exchange Carrier”) in two or more states, within a single Local Access and Transport Area (“LATA”).

1.48 “MECOD” means the Multiple Exchange Carriers Ordering and Design (“MECOD”) Guidelines for Access Services - Industry Support Interface, a document developed by the Ordering/Provisioning Committee under the auspices of OBF. The MECOD document, published by Bellcore as Special Report SR-STS-002643, establishes methods for processing orders for Exchange Access service which is to be provided by two or more LECs.

1.49 “Meet-Point Billing” or “MPB” means an arrangement whereby two or more LECs jointly provide to a third party (e.g., an Interexchange Carrier) the transport element of a Switched Exchange Access Service to one of the LECs’ End Office Switches. Each LEC receives an appropriate share of the transport element revenues as defined by their effective Exchange Access Tariffs.

1.50 “Meet-Point Billing Traffic” means traffic that is subject to an effective Meet-Point Billing arrangement.

1.51 “Mid-Span Fiber Meet” means an Interconnection architecture whereby two carriers’ transmission facilities meet at a mutually agreed-upon Point of Interconnection (“POI”), limited by technical feasibility and the availability of facilities, utilizing a fiber hand-off and, at the delivering carrier’s option, may interface with such carrier’s collocated equipment to gain access to unbundled Network Elements.

1.52 “Network Interface Device” or “NID” means the BA-provided interface terminating BA’s telecommunications network on the property where the Customer’s service is located at a point determined by BA. The NID contains an FCC Part 68 registered jack from which Inside Wire may be connected to BA’s network.

1.53 “North American Numbering Plan” or “NANP” means the numbering plan used in the United States that also serves Canada, Bermuda, Puerto Rico and certain Caribbean Islands. The NANP format is a 10-digit number that consists of a 3-digit NPA code (commonly referred to as the area code), followed by a 3-digit NXX code and 4-digit line number.

1.54 “Numbering Plan Area” or “NPA” is also sometimes referred to as an “area code”. There are two general categories of NPAs, “Geographic NPAs” and “Non-Geographic NPAs.” A Geographic NPA is associated with a defined geographic area, and all telephone numbers bearing such NPA are associated with services provided within that geographic area. A Non-Geographic NPA, also known as a “Service Access Code” or “SAC Code,” is typically associated with a specialized Telecommunications Service which may be provided across multiple geographic NPA areas; 800, 900, 700, 500 and 888 are examples of Non-Geographic NPAs.

1.55 “NXX,” “NXX Code,” or “End Office Code” means the three digit switch entity indicator (i.e. the first three digits of a seven digit telephone number).

1.56 “Percent Interstate Usage” or “PIU” is a factor that distinguishes the interstate portion of minutes from the intrastate portion of minutes of traffic exchanged via Traffic Exchange Trunks. PIU is a whole number developed through consideration of every call in which the calling and called party are not located within the same LATA. PIU is the first such factor applied to traffic for jurisdictional separation of traffic.

1.57 “Percent Local Usage” or “PLU” is a factor that distinguishes the intraLATA, intrastate local portion of minutes exchanged via Traffic Exchange Trunks. PLU is a whole number developed through consideration of every call in which the calling and called party are located within a given local calling area or EAS area as defined in BA’s effective Customer Tariff(s), or, if the Commission has defined local calling areas applicable to all LECs, then as so defined by the Commission. The PLU factor is applied to traffic only after the PIU factor has been applied for jurisdictional separation of traffic.

1.58 “Point of Interconnection” or “POI” means the physical location where the originating Party’s facilities physically interconnect with the terminating Party’s facilities for the purpose of exchanging traffic.

1.59 “Port Element” or “Port” means a line card (or equivalent) and associated peripheral equipment on an End Office Switch which interconnects individual Loops or individual Customer trunks with the switching components of an End Office Switch and the associated switching functionality in that End Office Switch. Each Port is typically associated with one (or more) telephone numbers(s) which serves as the Customer’s network address. The Port Element is part of the provision of unbundled local Switching Element.

1.60 “POT Bay” or “Point of Termination Bay” means the frame located in a Physical Collocation area that serves as a point of demarcation for Physical Collocation Interconnection.

1.61 “Rate Center Area” or “Exchange Area” means the geographic area that has been identified by a given LEC as being associated with a particular NPA-NXX code assigned to the LEC for its provision of Telephone Exchange Services. The Rate Center Area is the exclusive geographic area which the LEC has identified as the area within which it will provide Telephone Exchange Services bearing the particular NPA-NXX designation associated with the specific Rate Center Area.

1.62 “Rate Center Point” means a specific geographic point, defined by a V&H coordinate, located within the Rate Center Area and used to measure distance for the purpose of billing Customers for distance-sensitive Telephone Exchange Services and Toll Traffic.

1.63 “Rate Demarcation Point” means the point where network access recurring charges and BA responsibility stop and beyond which Customer responsibility begins.

1.64 “Rating Point” or “Routing Point” means a specific geographic point identified by a specific V&H coordinate. The Routing Point is used to route inbound traffic to specified NPA-NXXs and the Rating Point is used to calculate mileage measurements for distance-sensitive transport charges of switched access services. Pursuant to Bellcore Practice BR-795-100-100, the Rating Point may be an End Office location, or a “LEC Consortium Point of Interconnection.” Pursuant to that same Bellcore Practice, examples of the latter shall be designated by a common language location identifier (“CLLI”) code with (x)KD in positions 9, 10, 11, where (x) may be any alphanumeric A-Z or 0-9. The Rating Point/Routing Point must be located within the LATA in which the corresponding NPA-NXX is located. However, the Rating Point/Routing Point associated with each NPA-NXX need not be the same as the corresponding Rate Center Point, nor must it be located within the corresponding Rate Center Area, nor must there be a unique and separate Rating Point corresponding to each unique and separate Rate Center Area.

1.65 “Reciprocal Compensation” means the arrangement for recovering costs incurred for the transport and termination of Local Traffic originating on one Party’s network and terminating on the other Party’s network (as set forth in subsection 5.7).

1.66 Reserved.

1.67 Reserved.

1.68 “Service Control Point” or “SCP” means the node in the Common Channel Signaling network to which informational requests for service handling, such as routing, are directed and processed. The SCP is a real time database system that, based on a query from a service switching point (“SSP”) and via a Signaling Transfer Point, performs subscriber or application-specific service logic, and then sends instructions back to the SSP on how to continue call processing.

1.69 “Signaling Transfer Point” or “STP” means a specialized switch that provides SS7 network access and performs SS7 message routing and screening.

1.70 “Strapping” means the act of installing a permanent connection between a POT Bay and a Collocated Party’s Physical Collocation node.

1.71 “Switched Access Detail Usage Data” means a category 1101XX record as defined in the EMI ATIS document SR-320.

1.72 “Switched Access Summary Usage Data” means a category 1150XX record as defined in the EMI ATIS document SR-320.

1.73 “Switched Exchange Access Service” means the offering of transmission and switching services for the purpose of the origination or termination of Toll Traffic. Switched Exchange Access Services include but may not be limited to: Feature Group A (“FGA”), Feature Group B (“FGB”), Feature Group D (“FGD”), 700 access, 800 access, 888 access and 900 access.

1.74 “Switching Element” is the unbundled Network Element that provides a CLEC the ability to use switching functionality in a BA End Office switch, including all vertical services that are available on that switch, to provide Telephone Exchange Service to its end user Customers(s). The Switching Element is provisioned with a Port Element, which provides Line Side access to the Switching Element.

1.75 Synchronous Optical Network (“SONET”) means an optical interface standard that allows different digital signals to be transported using a base transmission rate of 51.84 Mbps per second (OC-1 (Optical Carrier)/STS-1(Synchronous Transport Signal)). Higher rates are direct multiples of the base OC-1 rate.

1.76 “Tandem Switch” or “Tandem Office” or “Tandem” is a switching entity that has billing and recording capabilities and is used to connect and switch trunk circuits between and among End Office Switches, and between and among End Office Switches and carriers’ aggregation points, points of termination, or points of presence, and to provide Switched Exchange Access Services.

1.77 “Tandem Transit Traffic” or “Transit Traffic” means Telephone Exchange Service traffic that originates on DBC’s network, and is transported through a BA Tandem to the Central Office of a CLEC, ITC, Commercial Mobile Radio Service (“CMRS”) carrier, or other LEC, that subtends the relevant BA Tandem to which DBC delivers such traffic. Pursuant to Section 7.2.6, Transit Traffic may also mean Telephone Exchange Service traffic that originates on BA’s network, and is transported through a DBC Tandem to the Central Office of a CLEC, ITC, CMRS carrier, or other LEC, that subtends the relevant DBC Tandem to which BA delivers such traffic. Subtending Central Offices shall be determined in accordance with and as identified in the Local Exchange Routing Guide (“LERG”). Switched Exchange Access Service traffic is not Tandem Transit Traffic.

1.78 “Tariff” means any applicable federal or state Tariff of a Party, or standard agreement or other document that sets forth the generally available terms and conditions, each as may be amended by the Party from time to time, under which a Party offers a particular service, facility, or arrangement. A Tariff shall not include BA’s “Statement of Generally Available Terms and Conditions for Interconnection, Unbundled Network Elements, Ancillary Services and Resale of Telecommunications Services” which has been approved or is pending approval by the Commission pursuant to Section 252(f) of the Act.

1.79 “Toll Traffic” means traffic that is originated by a Customer of one Party on that Party’s network and terminates to a Customer of the other Party on that Party’s network and is not Local Traffic or Ancillary Traffic. Toll Traffic may be either “IntraLATA Toll Traffic” or “InterLATA Toll Traffic,” depending on whether the originating and terminating points are within the same LATA.

1.80 “Trunk Side” means a Central Office Switch connection that is capable of, and has been programmed to treat the circuit as, connecting to another switching entity (e.g., another carrier’s network). Trunk Side connections offer those transmission and signaling features appropriate for the connection of switching entities.

1.81 Reserved.

1.82 “V and H Coordinates Method” means a method of computing airline miles between two points by utilizing an established formula which is based on the vertical and horizontal coordinates of the two points.

1.83 “Voice Grade” means either an analog signal of 300 to 3000 Hz or a digital signal of 56/64 kilobits per second. When referring to digital Voice Grade service (a 56/64 kbps channel), the terms “DS-0” or “sub-DS-1” may also be used.

1.84 “Wire Center” means a building or portion thereof which serves as a Routing Point for Switched Exchange Access Service. The Wire Center serves as the premises for one or more Central Offices.

2.0 INTERPRETATION AND CONSTRUCTION

2.1 All references to Sections, Exhibits and Schedules shall be deemed to be references to Sections of, and Exhibits and Schedules to, this Agreement unless the context shall otherwise require. The headings used in this Agreement are inserted for convenience of reference only and are not intended to be a part of or to affect the meaning of this Agreement. Unless the context shall otherwise require, any reference to any agreement, other instrument (including BA or other third party offerings, guides or practices), statute, regulation, governmental rule or Tariff is to such agreement, instrument, statute, regulation, or governmental rule or Tariff as amended and supplemented from time to time (and, in the case of a statute, regulation, governmental rule or Tariff, to any successor provision).

2.2 Each Party hereby incorporates by reference those provisions of its Tariffs that govern the provision of any of the services or facilities provided hereunder. Subject to the terms set forth in Section 20 regarding rates and charges, if any provision of this Agreement and an applicable Tariff cannot be reasonably construed or interpreted to avoid conflict, the provision contained in this Agreement shall prevail, provided that in all cases the more specific provision shall prevail over the more general provision. If any provision contained in this main body of the Agreement and any provision contained in any Schedule or Exhibit hereto cannot be reasonably construed or interpreted to avoid conflict, the provision contained in this main body of the Agreement shall prevail. The fact that a condition, right, obligation, or other term appears in this Agreement but not in any such Tariff or in such Tariff but not in this Agreement, shall not be interpreted as, or be deemed grounds for finding, a conflict for purposes of this Section 2.

3.0 SCOPE

3.1 This Agreement sets forth the terms, conditions and pricing under which BA and DBC will offer and provide to each other within each LATA in which they operate within Rhode Island: a) Interconnection and access to unbundled Network Elements and ancillary services for their respective use in providing Telephone Exchange Service; b) resale of local Telecommunications Services; and c) services related to a) and b), consistent with the rights and obligations set forth in the Act. As such, this Agreement is an integrated package that reflects a balancing of interests critical to the Parties. It will be submitted to the Commission, and except as provided in Section 27, the Parties will refrain from requesting any action to change, suspend or otherwise delay implementation of the Agreement.

3.2 The Parties agree that the performance by BA in compliance with the terms and conditions of this Agreement will satisfy BA's obligation to provide Interconnection under Section 251 of the Act.

4.0 INTERCONNECTION AND PHYSICAL ARCHITECTURE

4.1 Interconnection Activation

Subject to the terms and conditions of this Agreement, each Party shall exercise commercially reasonable efforts to enable DBC to provide fully operational service predominately over its own Telephone Exchange Service facilities to business and residential Customers in accordance with DBC's intended implementation schedule in Rhode Island, attached hereto as Schedule 4.1. To that end, the Parties will establish and perform to milestones such as Trunking arrangements for Traffic Exchange, timely submission of Access Service Requests, 911 Interconnection establishments, SS7 Certification and arrangements for alternate-billed calls.

4.2 Trunk Types And Interconnection Points

4.2.1 **Trunk Types.** Section 4 describes the architecture for Interconnection of the Parties' facilities and equipment over which the Parties shall configure the following separate and distinct trunk groups:

Traffic Exchange Trunks for the transmission and routing of terminating Local Traffic, Tandem Transit Traffic, translated LEC IntraLATA toll free service access code (e.g., 800/888/877) traffic, IntraLATA Toll Traffic, and, where agreed to between the Parties and as set forth in subsection 4.3.7, InterLATA Toll Traffic between their respective Telephone Exchange Service customers pursuant to Section 251 (c)(2) of the Act, in accordance with Section 5;

Access Toll Connecting Trunks for the transmission and routing of Exchange Access traffic, including translated InterLATA toll free service access code (e.g., 800/888/877) traffic, between DBC Telephone Exchange Service customers and purchasers of Switched Exchange Access Service via a BA Tandem, pursuant to Section 251(c)(2) of the Act, in accordance with Section 6;

Information Services Trunks for the transmission and routing of terminating Information Services Traffic in accordance with Section 7;

BLV/BLVI Trunks for the transmission and routing of terminating BLV/BLVI traffic, in accordance with Section 19;

911/E911 Trunks for the transmission and routing of terminating E911/911 traffic, in accordance with Section 7;

Directory Assistance Trunks for the transmission and routing of terminating directory assistance traffic, in accordance with Section 19;

Operator services (IntraLATA call completion) Trunks for the transmission and routing of terminating IntraLATA call completion traffic, in accordance with Section 19; and

Other Trunks as may be requested and agreed to by the Parties.

4.2.2 Interconnection Points. Each Party shall establish Interconnection Points ("IPs") at the available locations designated in Schedule 4.1. The mutually agreed-upon IPs on the DBC network from which DBC will provide transport and termination of traffic to its Customers shall be designated as the DBC Interconnection Points ("DBC-IPs"). The mutually agreed-upon IPs on the BA network from which BA will provide transport and termination of traffic to its Customers shall be designated as the BA Interconnection Point(s) ("BA-IP(s)"); provided that such BA-IP(s) shall be either the BA terminating End Office serving the BA Customer or the BA Tandem subtended by the terminating End Office serving the BA Customer. Each Party is responsible for delivering its terminating traffic to the other Party's relevant IP.

4.2.2.1 Each Party shall make available at least one designated IP in each NPA in each LATA in which it has Customers as designated in Schedule 4.2. Any additional traffic that is not covered in Schedule 4.2 shall be subject to separate negotiations between the Parties, except that either Party may deliver traffic of any type or character to the other Party for termination as long as the delivering Party pays the receiving Party's then current tariffed Switched Exchange Access rates applicable to such traffic.

4.2.3 Points of Interconnection. As and to the extent required by Section 251 of the Act, the Parties shall provide Interconnection of their networks at any technically feasible point as described in Section 4.3. To the extent the originating Party's POI is not located at the terminating Party's relevant IP, the originating Party is responsible for transporting its traffic from its POI to the terminating Party's relevant IP.

4.2.4 Geographic Relevance. In the event either Party fails to make available a geographically relevant End Office or functional equivalent as an IP and POI on its network, the other Party may, at any time, request that the first Party establish such additional technically feasible point as an IP and/or POI. Such requests shall be made as a part of the Joint Process established pursuant to subsection 10.1. A "geographically relevant" IP shall mean an IP that is located within the BA local calling area of equivalent BA end user Customers, but no greater than twenty five (25) miles from the BA Rate Center Point of the BA NXX serving the equivalent relevant end user Customers, or, with the mutual agreement of the Parties, an existing and currently utilized IP within the LATA but outside the foregoing BA local calling area and/or twenty five (25) mile radius. "Equivalent" customers shall mean customers served by either Party and which are assigned telephone numbers in the same Rate Center. If after thirty (30) days following said request such geographically relevant handoffs have not been made available by DBC, DBC shall bill and BA shall pay only the End Office Reciprocal Compensation rate for the relevant NXX less BA's transport rate from BA's originating End Office to DBC-IP.

4.2.5 The Parties shall configure separate one-way trunk groups for traffic from DBC to BA, and for traffic from BA to DBC, respectively; however, either Party may at its discretion request that the trunk groups shall be equipped as two-way trunks for testing purposes.

4.3 Physical Architectures

4.3.1 DBC shall have the sole right and discretion to specify any of the following three methods for interconnection at any of the BA-IPs:

- (a) a Physical or Virtual Collocation node DBC established at the BA-IP; and/or
- (b) a Physical or Virtual Collocation node established separately at the BA-IP by a third party with whom DBC has contracted for such purposes; and/or
- (c) an Entrance Facility and transport (where applicable) leased from BA (and any necessary multiplexing), to the BA-IP.

4.3.2 DBC shall provide its own facilities or purchase necessary transport for the delivery of traffic to any Collocation node it establishes at a BA-IP pursuant to Section 13.

4.3.3 DBC may order from BA any of the Interconnection methods specified above in accordance with the rates, order intervals and other terms and conditions in the Agreement, in any applicable Tariff(s), or as may be subsequently agreed to between the Parties.

4.3.4 BA shall have the sole right and discretion, subject to section 13.7 with respect to Collocation, to specify any of the following methods for Interconnection at any of the DBC-IPs:

- (a) a Physical or Virtual Collocation node BA establishes at the DBC-IP; and/or
- (b) a Physical or Virtual Collocation node established separately at the DBC-IP by a third party with whom BA has contracted for such purposes; and/or
- (c) an Entrance Facility leased from DBC (and any necessary multiplexing), to the DBC-IP.

4.3.5 BA shall provide its own facilities or purchase necessary transport for the delivery of traffic to any Collocation node it establishes at a DBC-IP pursuant to Section 13.

4.3.6 BA may order from DBC any of the Interconnection methods specified above in accordance with the rates, order intervals and other terms and conditions in this Agreement, in any applicable Tariff(s), or as may be subsequently agreed to between the Parties.

4.3.7 Under any of the architectures described in this subsection 4.3, and subject to mutual agreement between the Parties, either Party may utilize the Traffic Exchange Trunks for the termination of InterLATA Toll Traffic in accordance with the terms contained in Section 5 and pursuant to the other Party's Switched Exchange Access Service Tariffs. The other Party's Switched Exchange Access Service rates shall apply to such facilities.

4.3.8 The publication "Bellcore Technical Publication GR-342-CORE; High Capacity Digital Special Access Service, Transmission Parameter Limits and Interface Combination" describes the specification and interfaces generally utilized by BA and is referenced herein to assist the Parties in meeting their respective Interconnection responsibilities.

4.3.9 In recognition of the large number and variety of BA-IPs available for use by DBC, DBC's ability to select from among those points to minimize the amount of transport it needs to provide or purchase, and the fewer number of DBC-IPs available to BA to select from for similar purposes, DBC shall charge BA no more than a non-distance sensitive Entrance Facility charge as provided in Exhibit A for the transport of traffic from a BA-IP to a DBC-IP in any given LATA.

4.4 Alternative Interconnection Arrangements

4.4.1 In addition to the foregoing methods of Interconnection, and subject to mutual agreement of the Parties, the Parties may agree to establish a Mid-Span Fiber Meet arrangement which may include a SONET backbone with an electrical interface at the DS-3 level in accordance with the terms of this subsection 4.4. The fiber meet point shall be designated as the POI for both Parties. In the event the Parties agree to adopt a Mid-Span Fiber Meet arrangement, each Party agrees to (a) bear all expenses associated with the purchase of equipment, materials, or services necessary to facilitate and maintain such arrangement on its side of the fiber hand-off to the other Party and (b) compensate the terminating Party for transport of traffic from the POI to the terminating Party's IP at rates set forth in Exhibit A.

4.4.2 The establishment of any Mid-Span Fiber Meet arrangement is expressly conditioned upon the Parties' reaching prior written agreement on routing, appropriate sizing and forecasting, equipment, ordering, provisioning, maintenance, repair, testing, augment, and compensation procedures and arrangements, reasonable distance limitations, and on any other arrangements necessary to implement the Mid-Span Fiber Meet arrangement. Any Mid-Span Fiber Meet arrangement requested at a third-party premises is expressly conditioned on the Parties having sufficient capacity at the requested location to meet such request, on unrestricted 24-hour access for both Parties to the requested location, on other appropriate protections as reasonably deemed necessary by either Party, and on an appropriate commitment that such access and other arrangements will not be changed or altered.

4.4.3 Mid-Span Fiber Meet arrangements shall be used only for the termination of Local Traffic and IntraLATA Toll Traffic unless and until such time as the Parties have agreed to permit its utilization for other traffic types and unless and until the Parties have agreed in writing on appropriate compensation arrangements relating to the exchange of other types of traffic over such Mid-Span Fiber Meet, and only where facilities are available.

4.4.4 DBC and BA shall work cooperatively to install and maintain a reliable network pursuant to any agreement under Section 4.4.2. DBC and BA shall exchange appropriate information (e.g., maintenance contact numbers, information related to the jointly constructed network configuration, information required to comply with law enforcement and other security agencies of the Government and such other information as the Parties shall mutually agree) to achieve this desired reliability.

4.4.5 DBC and BA shall work cooperatively to apply sound network management principles and network management controls to alleviate or to prevent congestion resulting from the implementation of this Section 4.4.

4.5 Interconnection in Additional LATAs

4.5.1 If DBC determines to offer Telephone Exchange Services in any LATA in Rhode Island not listed in Schedule 4.1 in which BA also offers Telephone Exchange Services, DBC shall provide written notice to BA of the need to establish Interconnection in such LATA pursuant to this Agreement.

4.5.2 The notice provided in subsection 4.5.1 shall include (a) the DBC-IP; (b) the requested BA-IP; (c) the initial Rating Point DBC has designated in the new LATA; (d) DBC's intended Interconnection activation date; and (e) a forecast of DBC's trunking requirements conforming to subsection 10.3.

4.5.3 Unless otherwise agreed to by the Parties, the Parties shall designate the Wire Center(s) DBC has identified as its initial Rating Point(s) in the LATA as the DBC-IP(s) in that LATA and shall designate a mutually agreed upon Tandem Office or End Office within the LATA nearest to the DBC-IP (as measured in airline miles utilizing the V and H coordinates method) as the BA-IP(s) in that LATA, provided that, for the purpose of charging for the transport of traffic from a BA-IP to the DBC-IP, the DBC-IP shall be no further than a non-distance sensitive Entrance Facility away from the BA-IP.

4.5.4 The Parties shall agree upon an addendum to Schedule 4.1 to reflect the schedule applicable to each new LATA requested by DBC; provided, however, that unless agreed by the Parties, the Interconnection activation date in a new LATA shall not be earlier than sixty (60) days after receipt by BA of all complete and accurate trunk orders and routing information. Within ten (10) Business Days of BA's receipt of the DBC's notice provided for in subsection 4.5.1, BA and DBC shall confirm the BA-IP, the DBC-IP and the Interconnection activation date for the new LATA by attaching an addendum to Schedule 4.1.

5.0 TRANSMISSION AND ROUTING OF TELEPHONE EXCHANGE SERVICE TRAFFIC PURSUANT TO SECTION 251(c)(2)

5.1 Scope of Traffic

Section 5 prescribes parameters for Traffic Exchange Trunks used for Interconnection pursuant to Section 4.0.

5.2 Trunk Group Connections and Ordering

5.2.1 Traffic Exchange Trunk group connections will be made at a DS-3 or DS-1 level. Subject to agreement of the Parties, higher speed connections may be made, when and where available, in accordance with the Joint Process prescribed in Section 10.

5.2.2 Each Party will identify its Carrier Identification Code, a three or four digit numeric obtained from Bellcore, to the other Party when ordering a trunk group.

5.2.3 Unless mutually agreed to by both Parties, each Party will send a Carrier Identification Code and outpulse ten (10) digits to the other Party.

5.2.4 Subject to Section 4.2.4 above, in the event the traffic volume between any two Central Office Switches at any time exceeds the CCS busy hour equivalent of one DS-1, the originating Party will establish new one-way direct trunk groups to the applicable End Office(s) consistent with the grade of service and quality parameters set forth in the Joint Process.

5.2.5 Each Party will use commercially reasonable efforts to monitor its trunk groups and to augment those groups using generally accepted trunk engineering standards so as to not exceed blocking objectives. Each Party agrees to use modular trunk engineering techniques where practical.

5.3 Switching System Hierarchy and Trunking Requirements

For purposes of routing DBC traffic to BA, the subtending arrangements between BA Tandem Switches and BA End Office Switches shall be the same as the Tandem/End Office subtending arrangements BA maintains for the routing of its own or other carriers' traffic. For purposes of routing BA traffic to DBC, the subtending arrangements between DBC Tandem Switches (or functional equivalent) and DBC End Office Switches (or functional equivalent) shall be the same as the Tandem/End Office (or functional equivalent) subtending arrangements which DBC maintains for the routing of its own or other carriers' traffic.

5.4 Signaling

Each Party will provide the other Party with access to its databases and associated signaling necessary for the routing and completion of the other Party's traffic in accordance with the provisions contained in Section 17.

5.5 Grades of Service

The Parties shall engineer and shall jointly monitor and enhance all trunk groups consistent with the Joint Process as set forth in Section 10.

5.6 Measurement and Billing

5.6.1 For billing purposes, each Party shall pass Calling Party Number (“CPN”) information on at least ninety-five percent (95%) of calls carried over the Traffic Exchange Trunks.

5.6.1.1 If the originating Party passes CPN on ninety-five percent (95%) or more of its calls, the receiving Party shall bill the originating Party the Local Traffic call completion rate, intrastate Exchange Access rates, intrastate/interstate Tandem Transit Traffic rates, or interstate Exchange Access rates applicable to each minute of traffic, as provided in Exhibit A and applicable Tariffs, for which CPN is passed. For any remaining (up to 5%) calls without CPN information, the receiving Party shall bill the originating Party for such traffic as Local Traffic call completion rate, intrastate Exchange Access rates, intrastate/interstate Tandem Transit Traffic rates, or interstate Exchange Access rates applicable to each minute of traffic, as provided in Exhibit A and applicable Tariffs, in direct proportion to the minutes of use of calls passed with CPN information.

5.6.1.2 If the originating Party passes CPN on less than ninety-five percent (95%) of its calls and the originating Party chooses to combine Local and Toll Traffic on the same trunk group, the terminating Party shall bill its interstate Switched Exchange Access Service rates for all traffic passed without CPN unless the Parties agree that such other rates should apply to such traffic.

5.6.2 At such time as either Party has the capability, on an automated basis, to use such CPN information to classify traffic delivered by the other Party as either Local Traffic or Toll Traffic, such receiving Party shall bill the originating Party the Local Traffic call completion rate, intrastate Exchange Access rates, or interstate Exchange Access rates applicable to each minute of Traffic for which CPN is passed, as provided in Exhibit A and applicable Tariffs. If the receiving Party lacks the capability, on an automated basis, to use CPN information to classify on an automated basis traffic delivered by the other Party as either Local Traffic or Toll Traffic, the originating Party will supply a PIU and PLU factor. The PIU and PLU factors applicable upon the Effective Date are specified in Schedule 5.6. Such factors may be updated by the originating Party quarterly by written notification.

5.6.3 Measurement of billing minutes for purposes of determining terminating compensation shall be in conversation seconds. Measurement of billing minutes for originating toll free service access code (e.g., 800/888/877) calls shall be in accordance with applicable Tariffs.

5.7 Reciprocal Compensation Arrangements -- Section 251(b)(5)

5.7.1 The Parties shall compensate each other in an equal and symmetrical manner for the transport and termination of Local Traffic over the terminating carrier’s switch in accordance with Section 251(b)(5) of the Act at the rates provided in Exhibit A, as may be amended from time to time in accordance with Exhibit A and subsection 20.1 or, if not set forth therein, in the applicable Tariff(s) of the terminating Party, as the case may be. These rates are to be applied at the DBC-IP for traffic delivered by BA, and at the BA-IP for traffic delivered by DBC. No additional charges shall apply for the termination of such Local Traffic delivered to the BA-IP or the DBC-IP by the other Party, except as set forth in Exhibit A. When such Local Traffic is terminated over the same trunks as Toll Traffic, any port or transport or other applicable access charges related to the delivery of Toll Traffic from the IP to an end user shall be prorated to be applied only to the Toll Traffic. The designation of traffic as Local or Toll Traffic for purposes of Reciprocal Compensation shall be based on the actual originating and terminating points of the complete end-to-end communication.

5.7.2 Transport and termination of the following types of traffic shall not be subject to the Reciprocal Compensation arrangements set forth in this subsection 5.7, but instead shall be treated as described or referenced below:

- (a) Local Traffic originating with a third party carrier and delivered by BA to DBC shall be treated as Tandem Transit Service under subsection 7.3.

(b) For any traffic originating with a third party carrier and delivered by DBC to BA, DBC shall pay BA the same amount that such third party carrier would have been obligated to pay BA for termination of that traffic at the location the traffic is delivered to BA by DBC.

(c) Switched Exchange Access Service and InterLATA or IntraLATA Toll Traffic shall continue to be governed by the terms and conditions of the applicable Tariffs and, where applicable, by a Meet-Point Billing arrangement in accordance with subsection 6.3.

(d) No Reciprocal Compensation shall apply to Internet Traffic.

(e) Subject to any change in Applicable Law, no Reciprocal Compensation shall apply to special access, private line, frame relay, ATM or any other traffic that is not switched by the terminating Party's circuit switched public telephone network .

(f) Reserved.

(g) IntraLATA intrastate alternate-billed calls (e.g., collect, calling card, and third-party billed calls) originated or authorized by the Parties' respective Customers in Rhode Island shall be treated as mutually agreed by the Parties.

(h) Any other traffic not specifically addressed in this subsection 5.7 shall be treated as provided elsewhere in this Agreement, or if not so provided, as required by the applicable Tariff of the Party transporting and/or terminating traffic.

5.7.3 Nothing in this Agreement shall be construed to limit either Party's ability to designate the areas within which that Party's Customers may make calls which that Party rates as "local" in its Customer Tariffs.

5.7.4 Each Party reserves the right to audit all Traffic, up to a maximum of two audits per calendar year, to ensure that rates are being applied appropriately; provided, however, that either Party shall have the right to conduct additional audit(s) if the preceding audit disclosed material errors or discrepancies. Each Party agrees to provide the necessary Traffic data in conjunction with any such audit in a timely manner.

5.7.5 Reserved.

6.0 TRANSMISSION AND ROUTING OF EXCHANGE ACCESS TRAFFIC PURSUANT TO 251(c)(2)

6.1 Scope of Traffic

Section 6 prescribes parameters for certain trunks to be established over the Interconnections specified in Section 4 for the transmission and routing of Exchange Access traffic between DBC Telephone Exchange Service Customers and Interexchange Carriers ("Access Toll Connecting Trunks"), in any case where DBC elects to have its End Office Switch subtend a BA Tandem. This includes 1010XXX and 101XXXX ("casual dialing") traffic.

6.2 Access Toll Connecting Trunk Group Architecture

6.2.1 If DBC chooses to subtend a BA access tandem then DBC's NPA/NXX must be assigned by DBC to subtend the same BA access tandem that a BA NPA/NXX serving the same Rate Center subtends as identified in the LERG.

6.2.2 DBC shall establish Access Toll Connecting Trunks pursuant to applicable access Tariffs by which it will provide tandem-transported Switched Exchange Access Services to Interexchange Carriers to enable such Interexchange Carriers to originate and terminate traffic to and from DBC's Customers.

6.2.3 Access Toll Connecting Trunks shall be used solely for the transmission and routing of Exchange Access to allow DBC's Customers to connect to or be connected to the interexchange trunks of any Interexchange Carrier which is connected to a BA Tandem. If DBC collocates at a BA access tandem, applicable Tariff rates and charges shall apply for transport and switching.

6.2.4 The Access Toll Connecting Trunks shall be two-way trunks. Such trunks shall connect the End Office or Tandem Switch DBC utilizes to provide Telephone Exchange Service and Switched Exchange Access to its customers in a given LATA to the Tandem(s) BA utilizes to provide Exchange Access in such LATA.

6.3 Meet-Point Billing Arrangements

6.3.1 DBC and BA will establish Meet-Point Billing ("MPB") arrangements in order to provide a common transport option to Switched Access Services Customers via a Tandem Switch in accordance with the Meet-Point Billing guidelines contained in the OBF's MECAB and MECOD documents, except as modified herein, and in BA's applicable Switched Access Service Tariffs. The arrangements described in this Section 6 are intended to be used to provide Switched Exchange Access Service that originates and/or terminates with a Telephone Exchange Service Customer of either Party that is provided by either Party, where the transport component of the Switched Exchange Access Service is routed through a Tandem Switch that is provided by BA.

6.3.2 In each LATA, the Parties shall establish MPB arrangements between the applicable Rating Point/BA Serving Wire Center combinations.

6.3.3 Interconnection for the MPB arrangement shall occur at the BA access tandems in the LATA, unless otherwise agreed to by the Parties.

6.3.4 DBC and BA will use reasonable efforts, individually and collectively, to maintain provisions in their respective state access Tariffs, and/or provisions within the National Exchange Carrier Association ("NECA") tariff No. 4, or any successor Tariff sufficient to reflect the MPB arrangements established pursuant to this Agreement.

6.3.5 In general, there are four alternative Meet-Point Billing arrangements possible, which are:

- (a) "Single Bill/Single Tariff" in which a single bill is presented to the Interexchange Carrier and each Local Exchange Carrier involved applies rates for its portion of the services from the same Tariff.
- (b) "Multiple Bill/Single Tariff" in which each involved Local Exchange Carrier presents separate bills to the Interexchange Carrier and each carrier involved applies rates for its portion of the service from the same Tariff.
- (c) "Multiple Bill/Multiple Tariff" in which each involved Local Exchange Carrier presents separate bills to the Interexchange Carrier, and each carrier involved applies rates for its portion of the service from its own unique Tariff, and
- (d) "Single Bill/Multiple Tariff" in which one bill is rendered to an Interexchange Carrier from all LECs who are jointly providing Switched Exchange Access Service. A single bill consists of all rate elements applicable to access services billed on one statement of charges under one bill account number using each LEC's appropriate access Tariffs. The bill could be rendered by, or on behalf of, any of the Local Exchange Carriers involved in the provision of service.

Each Party shall implement the “Multiple Bill/Single Tariff” or “Multiple Bill/Multiple Tariff” option, as appropriate, in order to bill an IXC for the portion of the jointly provided Telecommunications Service provided by that Party. Alternatively, each Party may use the New York State Access Pool on its behalf to implement Single Bill/Multiple Tariff or Single Bill/Single Tariff option, as appropriate, in order to bill an IXC for the portion of the jointly provided telecommunications service provided by each Party.

6.3.6 The rate elements to be billed by each Party are as set forth in BA’s applicable Tariffs. The actual rate values for each Party’s affected access service rate element shall be the rates contained in that Party’s own effective federal and state access Tariffs, or other document that contains the terms under which that Party’s access services are offered. The MPB billing percentages for each Rating Point/BA Serving Wire Center combination shall be calculated in accordance with the formula set forth in subsection 6.3.15.

6.3.7 Each Party shall provide the other Party with the billing name, billing address, Carrier Identification Code (“CIC”) of the IXC, and identification of the IXC’s Serving Wire Center in order to comply with the MPB notification process as outlined in the MECAB document via facsimile or such other media as the Parties may agree to.

6.3.8 BA shall provide DBC with the Switched Access Detail Usage Data (category 1101XX records) on magnetic tape or via such other media as the Parties may agree to, no later than ten (10) Business Days after the date the usage occurred.

6.3.9 DBC shall provide BA with the Switched Access Summary Usage Data (category 1150XX records) on magnetic tape or via such other media as the Parties may agree to, no later than ten (10) Business Days after the date of its rendering of the bill to the relevant IXC, which bill shall be rendered no less frequently than monthly.

6.3.10 All usage data to be provided pursuant to subsections 6.3.8 and 6.3.9 shall be sent to the following addresses:

To DBC: Digital Broadband Communications, Inc.
200 West Street
Waltham, MA 02451
Attn: Mark Dunn, SVP Operations

To BA: New York State Access Pool
C/O ACM
1309 Main Street
Rotterdam Junction, NY 12150
Attn: Mark Ferri

Either Party may change its address for receiving usage data by notifying the other Party in writing pursuant to subsection 28.10.

6.3.11 Each Party shall coordinate and exchange the billing account reference (“BAR”) and billing account cross reference (“BACR”) numbers or Operating Company Number (“OCN”), as appropriate, for the MPB Service. Each Party shall notify the other if the level of billing or other BAR/BACR elements change, resulting in a new BAR/BACR number, or if the OCN changes.

6.3.12 Each Party agrees to provide the other Party with notification of any errors it discovers within 30 calendar days of the receipt of the original data. In the event of a loss of data, both Parties shall cooperate to reconstruct the lost data and, if such reconstruction is not possible, shall accept a reasonable estimate of the lost data based upon prior usage data.

6.3.13 Either Party may request a review or audit of the various components of access recording, up to a maximum of two (2) audits per calendar year. All costs associated with each review and audit shall be borne by the requesting Party. Such review or audit shall be conducted subject to confidentiality protection and during regular business hours. A Party may conduct additional audits, at its expense, upon the other Party's consent, which consent shall not be unreasonably withheld.

6.3.14 Nothing contained in this subsection 6.3 shall create any liability for damages, losses, claims, costs, injuries, expenses or other liabilities whatsoever on the part of either Party (other than as may be set forth in MECAB or in any applicable Tariff, subject to the limitations on liability set forth in this Agreement).

6.3.15 MPB will apply for all traffic bearing the 500, 900, toll free service access code (e.g., 800/888/877) (to the extent provided by an IXC) or any other non-geographic NPA which may be likewise designated for such traffic in the future. In the event DBC determines to offer Telephone Exchange Services in another LATA in Rhode Island in which BA operates a Tandem Switch, BA shall permit and enable DBC to subtenant the BA Tandem Switch(es) designated for the BA End Offices in the area where the DBC Rating Point(s) associated with the NPA-NXX(s) to/from which the Switched Exchange Access Services are homed. The MPB billing percentages for each new Routing Point/BA Serving Wire Center combination shall be calculated according to the following formula:

$$\begin{aligned} a / (a + b) &= \text{DBC Billing Percentage} \\ &\text{and} \\ b / (a + b) &= \text{BA Billing Percentage} \end{aligned}$$

where:

a = the airline mileage between the Routing Point and the actual point of interconnection for the MPB arrangement; and

b = the airline mileage between the BA serving Wire Center and the actual point of interconnection for the MPB arrangement.

6.3.16 DBC shall inform BA of the LATA in which it intends to offer Telephone Exchange Services and its calculation of the billing percentages which should apply for such arrangement, as part of the notice required by subsection 4.5.1. Within ten (10) Business Days of DBC's delivery of notice to BA, BA and DBC shall confirm the new Routing Point/BA Serving Wire Center combination and billing percentages.

7.0 TRANSPORT AND TERMINATION OF OTHER TYPES OF TRAFFIC

7.1 Information Services Traffic

The following provisions of subsection 7.1 shall apply only to DBC-originated Information Services Traffic directed to an information services platform connected to BA's network. At such time as DBC connects information services platforms to its network, the Parties shall agree upon a comparable arrangement for BA-originated Information Services Traffic. The Information Services Traffic subject to the following provisions is circuit-switched voice traffic, delivered to information service providers who offer recorded announcement information or open discussion information programs to the general public. Information Services Traffic does not include Internet Traffic.

7.1.1 DBC shall have the option to route Information Services Traffic that originates on its own network to the appropriate information services platform(s) connected to BA's network. In the event DBC exercises

such option, DBC will establish a dedicated trunk group to the BA information services serving switch. This trunk group will be utilized to allow DBC to route Information Services Traffic originated on its network to BA.

7.1.2 Nothing in this Agreement shall affect either Party's rights or obligations, if any, under Applicable Law, to offer to its Telephone Exchange Service Customers the ability to block the completion of Information Service Traffic.

7.1.3 For calls to variable rated information services (e.g., NXX 550, 976, 940 as applicable), DBC shall bill and collect information services provider charges from its Customers. The Parties shall exchange call detail information and handle adjustments, according to the terms selected by DBC contained in Schedule 7.1.3. BA shall charge DBC customer usage detail rates as specified in Exhibit A. Prior to establishing interconnection for Information Services Traffic, DBC may be required to complete acceptance testing of its billing arrangement with BA.

7.1.4 If under Schedule 7.1.3, BA agrees to accept adjustments from DBC for calls originated by DBC Customers to information services platform(s) connected to BA's network, DBC shall follow the same policy in allowing adjustments to its Customers as BA follows with its own Customers. DBC shall provide to BA sufficient information regarding uncollectibles and Customer adjustments to allow BA to pass through the adjustments to the information services provider, and BA shall pass through such adjustments. However, if the information services provider disputes such adjustments and refuses to accept such adjustments, DBC shall reimburse BA for all such disputed adjustments. Final resolution regarding all disputed adjustments shall be solely between DBC and the information services provider.

7.1.5 The Information Services Traffic addressed herein does not include 555 traffic or similar traffic with AIN service interfaces, which traffic shall be subject to separate arrangements between the Parties.

7.1.6 Unless DBC chooses one of two separate billing arrangements, as set forth in Schedule 7.1.3, Information Services Traffic originating from DBC's Customers will be blocked.

7.2 Tandem Transit Traffic Service ("Transit Service")

7.2.1 Transit Service provides DBC with the transport of Tandem Transit Traffic as provided below. Neither the originating nor terminating Customer is a Customer of BA.

7.2.2 Transit Traffic may be routed over the Traffic Exchange Trunks described in Sections 4 and 5. DBC shall deliver each Transit Traffic call to BA with CCS and the appropriate Transactional Capabilities Application Part ("TCAP") message to facilitate full interoperability of those CLASS Features supported by BA and billing functions. In all cases, each Party shall follow the Exchange Message Interface ("EMI") standard and exchange records between the Parties.

7.2.3 DBC shall use commercially reasonable efforts to enter into a reciprocal Telephone Exchange Service traffic arrangement (either via written agreement or mutual tariffs) with any CLEC, ITC, CMRS carrier, or other LEC, to which it terminates Telephone Exchange Service traffic that transits BA's Tandem Office. If DBC does not enter into and provide notice to BA of the above referenced arrangement within 180 days of the initial traffic exchange with relevant third party carriers, then BA may, at its sole discretion, terminate Transit Service at any time upon thirty (30) days written notice to DBC.

7.2.4 DBC shall pay BA for Transit Service that DBC originates at the rate specified in Exhibit A, plus any additional charges or costs the terminating CLEC, ITC, CMRS carrier, or other LEC, imposes or levies on BA for the delivery or termination of such traffic, including any Switched Exchange Access Service charges. As of the Effective Date, BA shall assess such charges to DBC without a mark-up; provided however that BA shall charge DBC any mark-up or other additional charge(s) related to Tandem Transit Traffic Service that may be approved by the Commission subsequent to the Effective Date of this Agreement.

7.2.5 BA will not provide Tandem Transit Traffic Service for Tandem Transit Traffic that exceeds one (1) DS1 level volume of calls.

7.2.6 If or when a third party carrier's Central Office subtends a DBC Central Office, then DBC shall offer to BA a service arrangement equivalent or the same as Transit Service provided by BA to DBC as defined in this Section 7.2 such that BA may terminate calls to a Central Office of another CLEC, ITC, CMRS carrier, or other LEC, that subtends a DBC Central Office ("Reciprocal Transit Service"). DBC shall offer such Reciprocal Transit Service arrangements under terms and conditions no less favorable than those provided in this Section 7.2.

7.2.7 Neither Party shall take any actions to prevent the other Party from entering into a direct and reciprocal traffic exchange agreement with any CLEC, ITC, CMRS carrier, or other LEC to which it originates, or from which it terminates, traffic.

7.3 911/E911 Arrangements

7.3.1 DBC may, at its option, interconnect to the BA 911/E911 selective router or 911 Tandem Offices, as appropriate, that serve the areas in which DBC provides exchange services, for the provision of 911/E911 services and for access to all sub-tending Public Safety Answering Points ("PSAP"). In such situations, BA will provide DBC with the appropriate CLLI codes and specifications of the Tandem Office serving area. In areas where E911 is not available, DBC and BA will negotiate arrangements to connect DBC to the 911 service.

7.3.2 Path and route diverse Interconnections for 911/E911 shall be made at the DBC-IP, the BA-IP, or other points as necessary and mutually agreed, and as required by Applicable Law.

7.3.3 BA will provide DBC with an electronic interface through which DBC shall input and provide a daily update of 911/E911 database information related to appropriate DBC customers. BA will provide, as permitted by the PSC, DBC with the Master Street Address Guide ("MSAG") so that DBC can ensure the accuracy of the data transfer. Additionally, BA shall assist DBC in identifying the appropriate person in each municipality for the purpose of obtaining the ten-digit Subscriber number of each PSAP.

7.3.4 BA and DBC will use their commercially reasonable efforts to facilitate the prompt, robust, reliable and efficient Interconnection of DBC systems to the 911/E911 platforms.

7.3.5 BA and DBC will work cooperatively to arrange meetings with PSAPs to answer any technical questions the PSAPs, or county or municipal coordinators may have regarding the 911/E911 arrangements.

7.3.6 DBC will compensate BA for connections to its 911/E911 pursuant to Exhibit A.

7.3.7 The Parties will comply with Applicable Law and applicable rules pertaining to the provision of 911/E911 services in Rhode Island.

8.0 NUMBER RESOURCES, RATE CENTERS AND RATING POINTS

8.1 Nothing in this Agreement shall be construed to limit or otherwise adversely affect in any manner either Party's right to employ or to request and be assigned any Central Office Codes ("NXX") pursuant to the Central Office Code Assignment Guidelines and Applicable Law as may be amended from time to time, or to establish, by Tariff or otherwise, Rate Centers and Rating Points corresponding to such NXX codes.

8.2 It shall be the responsibility of each Party to program and update its own switches and network systems in accordance with the LERG in order to recognize and route traffic to the other Party's assigned NXX codes at all times. Neither Party shall impose any fees or charges whatsoever on the other Party for such activities, except as expressly set forth in this Agreement.

8.3 Unless otherwise required by Commission order, the Rate Center Areas will be the same for each Party. During the term of this Agreement, DBC shall adopt the Rate Center Area and Rate Center Points that the Commission has approved for BA, in all areas where BA and DBC service areas overlap, and DBC shall assign whole NPA-NXX codes to each Rate Center Area unless the LEC industry adopts alternative methods of utilizing NXXs in the manner adopted by the NANP.

8.4 DBC will also designate a Rating Point for each assigned NXX code. DBC shall designate one location for each Rate Center Area as the Rating Point for the NPA-NXXs associated with that Area, and such Rating Point shall be within the same LATA as the Rate Center Area but not necessarily within the Rate Center Area itself.

8.5 Notwithstanding anything to the contrary contained herein, nothing in this Agreement is intended to, and nothing in this Agreement shall be construed to, in any way constrain DBC's choices regarding the size of the local calling area(s) that DBC may establish for its Customers, which local calling areas may be larger than, smaller than, or identical to, BA's local calling areas.

9.0 NETWORK MAINTENANCE AND MANAGEMENT; OUTAGES

9.1 Cooperation The Parties will work cooperatively to install and maintain a reliable network. DBC and BA will exchange appropriate information (e.g., maintenance contact numbers, escalation procedures, network information, information required to comply with law enforcement and other security agencies of the Government) to achieve this desired reliability. In addition, the Parties will work cooperatively to apply sound network management principles to alleviate or to prevent congestion and to minimize fraud associated with third number billed calls, calling card calls, and any other services related to this Agreement.

9.2 Responsibility for Following Standards Each Party recognizes a responsibility to follow the standards that may be agreed to between the Parties and to employ characteristics and methods of operation that will not interfere with or impair the service or any facilities of the other Party or any third parties connected with or involved directly in the network of the other.

9.3 Interference or Impairment

If a Party ("Party A") reasonably determines that the characteristics, facility, service or methods of operation used by the other Party ("Party B") will or are likely to interfere with or impair Party A's provision of services, Party A may temporarily suspend any service or facilities provided to Party B as reasonably necessary to resolve the interference or impairment, subject to the following:

9.3.1 Except in emergency situations, Party A shall have given Party B at least ten (10) days' prior written notice of the interference or impairment or potential interference or impairment and the need to correct the condition within said time period;

9.3.2 Upon correction of the interference or impairment, Party A will promptly restore the temporarily suspended service or facility. During such period of suspension, there will be no compensation or credit allowance by Party A to Party B.

9.4 Outage Repair Standard

In the event of an outage or trouble in any arrangement, facility, or service being provided by a Party hereunder, the providing Party will follow BA standard procedures for isolating and clearing the outage or trouble. DBC and BA may agree to modify those procedures from time to time based on their experience with comparable Interconnection arrangements with other carriers.

9.5 Notice of Changes -- Section 251(c)(5)

If a Party makes a change in the information necessary for the transmission and routing of services using that Party's network, or any other change in its network which it believes will materially affect the interoperability of its network with the other Party's network, the Party making the change shall publish notice to the other Party at least ninety (90) days in advance of such change, and shall use reasonable efforts to publish at least one hundred eighty (180) days notice where practicable; provided, however, that if an earlier publication or notice is required by Applicable Law, including, e.g., the Network Disclosure rules set forth in the FCC Regulations, the Party will comply with such Applicable Law. As of the Effective Date of this Agreement, BA shall publish such notice on the internet at the Bell Atlantic corporate website.

10.0 JOINT NETWORK IMPLEMENTATION AND GROOMING PROCESS; AND INSTALLATION, MAINTENANCE, TESTING AND REPAIR.

10.1 Joint Network Implementation and Grooming Process

Upon request of either Party, the Parties shall jointly develop an implementation and grooming process (the "Joint Grooming Process" or "Joint Process") which may define and detail, inter alia,

(a) standards to ensure that Traffic Exchange Trunks experience a grade of service, availability and quality which is comparable to that achieved on interoffice trunks within BA's network and in accord with all relevant industry-accepted quality, reliability and availability standards. Trunks provided by either Party for Interconnection services will be engineered using a design blocking objective of B.01 (Blocking Level B.01 – high-day-network-busy-hour blocking standard as defined in Bellcore's special report- (Bellcore –SR TAP000191));

(b) the respective duties and responsibilities of the Parties with respect to the administration and maintenance of the trunk groups, including, but not limited to, standards and procedures for notification and discoveries of trunk disconnects;

(c) disaster recovery provision escalations;

(d) additional technically feasible and geographically relevant IP(s) in a LATA as provided in Sections 4.2.3 and 4.2.4; and

(e) such other matters as the Parties may agree, including, e.g., End Office to End Office high usage trunks as good engineering practices may dictate.

Nothing in this Section 10.1 shall affect either Party's obligations to meet the milestone dates set forth in Schedule 4.1 hereof.

10.2 Installation, Maintenance, Testing and Repair

Unless otherwise agreed to by the Parties, Interconnection shall be equal in quality to that provided by each of the Parties to itself, any subsidiary, Affiliate or third party, to the extent required by Applicable Law. If either Party is unable to fulfill its obligations under this Section 10.2, it shall notify the other Party of its inability to do so and will negotiate alternative intervals in good faith. The Parties agree that the standards to be used by each Party for isolating and clearing any disconnections and/or other outages or troubles shall be at parity with standards used by each Party with respect to itself, any subsidiary, Affiliate or third party, to the extent required by Applicable Law.

10.3 Forecasting Requirements for Trunk Provisioning

Within ninety (90) days of executing this Agreement, DBC shall provide BA a two (2) year estimated traffic forecast. This initial forecast will provide the amount of traffic to be delivered to BA over each of the Traffic

Exchange Trunk groups over the next eight (8) quarters. The forecast shall be updated and provided to BA on an as-needed basis but no less frequently than semiannually. All forecasts shall comply with the BA CLEC Interconnection Trunking Forecast Guide and shall include, at a minimum, Access Carrier Terminal Location (“ACTL”), traffic type (Local Traffic/Toll Traffic, Operator Services, 911, etc.), code (identifies trunk group), A location/Z location (CLLI codes for DBC-IPs and BA-IPs), interface type (e.g., DS1), and trunks in service each year (cumulative).

10.3.1 Initial Forecasts/Trunking Requirements BA will, as an initial matter and upon request, provide the same number of trunks to terminate Local Traffic to DBC as DBC provides to terminate Local Traffic to BA, unless DBC expressly identifies particular situations that are expected to produce traffic that is substantially skewed in either the inbound or outbound direction, in which case BA will provide the number of trunks DBC suggests; provided, however, that in all cases BA’s provision of the forecasted number of trunks to DBC is conditioned on the following: that such forecast is based on reasonable engineering criteria, there are no capacity constraints, and DBC’s previous forecasts have proven to be reliable and accurate.

10.3.2 Monitoring and Adjusting Forecasts BA will, for ninety (90) days, monitor traffic on each trunk group that it establishes at DBC’s suggestion or request pursuant to the procedures identified in Section 10.3.1. At the end of such ninety (90) day period, BA may disconnect trunks that, based on reasonable engineering criteria and capacity constraints, are not warranted by the actual traffic volume experienced. If, after such initial ninety (90) day period for a trunk group, BA determines that any trunks in the trunk group in excess of four (4) DS-1s are not warranted by actual traffic volumes (considering engineering criteria for busy hour CCS and blocking percentages), then BA may hold DBC financially responsible for the excess facilities. In subsequent periods, BA may also monitor traffic for ninety (90) days on additional trunk groups that DBC suggests or requests BA to establish. If, after any such (90) day period, BA determines that any trunks in the trunk group are not warranted by actual traffic volumes (considering engineering criteria for busy hour CCS and blocking percentages), then BA may hold DBC financially responsible for the excess facilities. At any time during the relevant ninety (90) day period, DBC may request that BA disconnect trunks to meet a revised forecast. In such instances, BA may hold DBC financially responsible for the disconnected trunks retroactive to the start of the ninety (90) day period through the date such trunks are disconnected.

10.3.3 Reciprocal Responsibility To the extent that BA requires DBC to install trunks for delivery of traffic to BA, DBC may apply the same procedures with respect to BA’s trunking requirements.

10.4 Demand Management Forecasts

10.4.1 DBC will furnish BA with good faith estimated demand management forecasts including but not limited to: unbundled Network Elements, Interconnection and resale products. Such forecasts will describe DBC’s expected needs for service volumes, and timeframes for service deployment, by Wire Center. DBC agrees to provide such forecasts to BA thirty (30) days following the Effective Date, with updates to follow every six months thereafter. BA agrees that such forecasts shall be subject to the confidentiality provisions defined in Section 28.4, and that such information will only be used by BA to provide Interconnection pursuant to this Agreement.

11.0 UNBUNDLED ACCESS

Subject to Sections 11.1 through 11.3 below, BA shall offer to DBC nondiscriminatory access to Network Elements as set forth in Sections 11.4 through 11.14 on an unbundled basis at any technically feasible point pursuant to, and in accordance with the terms and provisions of, this Agreement but only to the extent provision of such Network Element is required by Applicable Law.

11.1.1 The Parties acknowledge that BA is not required by Applicable Law to provide Network Elements or combinations of Network Elements (“Combinations”) to DBC until the effective date of an FCC order that prescribes the Network Elements that must be provided by BA pursuant to the Act.

11.1.2 Subject to Applicable Law or any provision of this Agreement permitting BA to terminate the provision of Network Elements, BA agrees voluntarily to provide to DBC, on an individual, uncombined basis, the Network Elements identified in this Agreement in accordance with this Agreement until the effective date of an FCC order that prescribes the Network Elements that must be provided by BA pursuant to the Act.

11.1.3 Upon the effective date of such FCC order, BA's obligation to provide Network Elements under this Section 11 shall terminate and, except to the extent the provision of a Network Element is required by Applicable Law, BA may terminate the provision of any Network Element (including but not limited to any facility, equipment, feature, function or capability identified in this Agreement as a Network Element).

11.1.4 Nothing contained in this Agreement shall be deemed to constitute agreement by BA that any item identified in this Agreement as a Network Element is (a) under Applicable Law, a Network Element, or (b) a Network Element BA is required by Applicable Law to provide to DBC.

11.2 Notwithstanding anything to the contrary in this Agreement, BA shall be obligated to provide a Combination only to the extent provision of such Combination is required by Applicable Law. To the extent BA is required by Applicable Law to provide a Combination to DBC, the terms, conditions and prices for the Combination (including, but not limited to, the non-recurring charge to compensate the providing Party for the Combination, terms and conditions defining the Combination and stating when and where the Combination will be available and how it may be used, and terms, conditions and prices for pre-ordering, ordering, provisioning, repair and maintenance, and billing) shall be as provided in BA's applicable Tariff. In the absence of an applicable Tariff, prior to provision of such Combination, the Parties will negotiate in good faith and include in this Agreement such terms, conditions, and prices.

11.3 Nothing contained within this Agreement shall limit BA's right to appeal, seek reconsideration of, or otherwise seek to have stayed, modified, reversed or invalidated any order, rule, regulation, decision, ordinance, or statute issued by the Commission, the FCC, any court, or any other governmental authority relating or pertaining to BA's obligations under this Agreement.

11.4 BA's Provision of Network Elements

At the request of DBC, BA shall provide DBC nondiscriminatory access to the following Network Elements in accordance with Applicable Law and, unless otherwise provided in this Agreement, such Network Elements shall be made available by BA to DBC for ordering and provisioning on the Effective Date:

11.4.1 Local Loops, as set forth in subsection 11.5;

11.4.2 The Network Interface Device, as set forth in subsection 11.6;

11.4.3 Switching Capability, as set forth in subsection 11.7;

11.4.4 Interoffice Transmission Facilities, as set forth in subsection 11.8;

11.4.5 Signaling Links and Call-Related Databases, as set forth in subsection 5.4 and Section 17;

11.4.6 Operations Support Systems, as set forth in subsection 11.9;

11.4.7 Operator Services and Directory Assistance, as set forth in Section 19; and

11.4.8 such other Network Elements in accordance with subsection 11.12 below.

11.5 Loop Transmission Types

Subject to Section 11.0 and subsection 11.10, BA shall allow DBC to access the following ULL types unbundled from local switching and local transport in accordance with the terms and conditions set forth in this subsection 11.5.

11.5.1 "2-Wire Analog Voice Grade ULL" or "Analog 2W" which support analog transmission of 300-3000 Hz, repeat link start, link reverse battery, or ground start seizure and disconnect in one direction (toward the End Office Switch), and repeat ringing in the other direction (toward the Customer) and terminates at both the central office MDF (or equivalent) and the Customer premises, in accordance with BA TR72565 and TR72570. Analog 2W include Loops sufficient for the provision of PBX trunks, pay telephone lines and electronic key system lines.

11.5.2 "4-Wire Analog Voice Grade ULL" or "Analog 4W" which support transmission of voice grade signals using separate transmit and receive paths and terminate in a 4-wire electrical interface at both ends.

11.5.3 "2-Wire ISDN Digital Grade ULL" or "BRI ISDN" (Premium Link) which support digital transmission of two 64 Kbps bearer channels and one 16 Kbps data channel. BRI ISDN is a 2B+D Basic Rate Interface-Integrated Services Digital Network (BRI-ISDN) Loop which will meet national ISDN standards and conform to ANSI T1.601-1998.

11.5.4 2-Wire ADSL-Compatible ULL or ADSL 2W is a 2-wire, non-loaded, twisted copper pair that meets revised resistance design or carrier serving area design guidelines. The upstream and downstream ADSL power spectral density masks and dc line power limits referenced in BA TR 72575, Issue 2 must be met. ADSL-compatible local loops are subject to availability.

11.5.5 2-Wire HDSL-Compatible ULL or HDSL 2W consists of a single 2-wire, non-loaded, twisted copper pair that meets the carrier serving area design criteria. The HDSL power spectral density mask and dc line power limits referenced in BA TR 72575, Issue 2 must be met. 2-Wire HDSL-compatible local loops are subject to availability.

11.5.6 4-Wire HDSL-Compatible ULL or HDSL 4W consists of two 2-wire, non-loaded, twisted copper pairs that meet the carrier serving area design criteria. The HDSL power spectral density mask and dc line power limits referenced in BA TR 72575, Issue 2 must be met. 4-Wire HDSL-compatible local loops are subject to availability.

11.5.7 "4-Wire DS-1-compatible ULL" (Digital Grade Loop) provides a channel which provides 1.544 Mbps digital transmission path between a Customer premises and a DBC Collocation node at a BA central office, and is capable of operating in a full duplex, time division (digital) multiplexing mode. A DS-1 Digital Grade Loop provides transmission capacity equivalent to 24 voice grade channels with associated signaling, twenty-four 56 Kbps digital channels when in band signaling is provided or twenty-four 64 Kbps channels with the selection of the Clear Channel signaling option.

11.5.8 "Digital Designed Loops" are comprised of designed Loops that meet specific DBC requirements for metallic loops over 18k ft. and/or for conditioning of ADSL, HDSL, or BRI ISDN (Premium) Loops. Digital Designed Loops may include requests for:

- A) a 2W Digital Designed Metallic ULL with total loop lengths of 18k ft. to 30k ft., unloaded, with option to remove bridged tap;
- B) a 2W ADSL ULL of 12k to 18k ft. with an option to remove bridged tap;
- C) a 2W ADSL ULL of less than 12k ft. with an option to remove bridged tap;
- D) a 2W HDSL ULL of less than 12k ft. with an option to remove bridged tap;

- E) a 4W HDSL ULL of less than 12k ft. with an option to remove bridged tap; and
- F) a 2 W Digital Designed Metallic ULL with BA-placed ISDN Loop extension electronics.

11.5.8.1 Subject to the terms of Section 11.0, BA shall make Digital Designed Loops available to DBC at the rates set forth in Exhibit A. These rates and/or rate structures shall be considered interim in nature until they have been approved by the Commission or otherwise allowed to go into effect. If the Commission should approve or make effective rates and/or rate structures different than those shown in Exhibit A, the rates and/or rate structures approved or made effective by the Commission shall supersede those shown in Exhibit A upon the effective date of such rates and/or rate structures.

11.5.8.2 The following ordering procedures shall apply to the Digital Designed Loops (Section 11.5.8, Items A-F):

- A. DBC shall place orders for Digital Designed Loops by delivering to BA a valid electronic transmittal service order or other mutually agreed upon type of service order. Such service order shall be provided in accordance with industry format and specifications or such format and specifications as may be agreed to by the Parties.
- B. BA is in the process of conducting a mechanized survey of existing ULL facilities, on a Central Office by Central Office basis, to identify those Loops that meet the applicable technical characteristics established by BA for compatibility with ADSL and HDSL signals. The results of this survey will be stored in a mechanized database and made available to DBC as the process is completed in each Central Office. DBC must utilize this mechanized Loop qualification database, where available, in advance of submitting a valid electronic transmittal service order for an ADSL or HDSL ULL. Charges for mechanized Loop qualification information are set forth in Exhibit A. DBC may use prequalified ULLs to offer SDSL or IDSL services, but neither BA's prequalification process nor its current ULL offerings are designed to ensure compatibility with such services or any services other than those set forth in the ULL descriptions set forth above.
- C. If the ULL is served out of a Central Office that has not been prequalified on a mechanized basis, DBC must request a manual Loop qualification prior to submitting a valid electronic service order for an ADSL, HDSL, or BRI ISDN ULL. The rates for manual Loop qualification are set forth in Exhibit A. In general, BA will complete a manual Loop qualification request within three Business Days, although BA may require additional time due to poor record conditions, spikes in demand, or other unforeseen events.
- D. If the Mechanized Loop Qualification database shows that a ULL does not qualify (e.g. because it does not meet the applicable technical parameters set forth in the ULL descriptions above), DBC may request a manual Loop qualification, as described in paragraph B, to determine whether this result is due to the presence of load coils, presence of digital loop carrier, or loop length (including bridged tap).
- E. If DBC submits an order for an ADSL, HDSL, or BRI ISDN ULL that has not been prequalified on either a mechanized or manual basis, BA will query the service order back to DBC for qualification and will not accept such service order until the ULL has been prequalified on a mechanized or manual basis. If DBC submits a service order for an ADSL, HDSL, or BRI ISDN ULL that is, in fact, not compatible with such services in its existing condition, BA will respond back to DBC with a "Nonqualified" indicator.
- F. Where DBC has followed the prequalification procedure described above and has determined that a ULL is not compatible with ADSL, HDSL, or BRI ISDN service in its

existing condition, it may either request an Engineering Query to determine whether conditioning may make the ULL compatible with the applicable service; or if DBC is already aware of the conditioning required (e.g., where DBC has previously requested a manual loop qualification), DBC may submit a service order for a Digital Designed Loop. BA will undertake to condition or extend the ULL in accordance with this Section 11.2.9 upon receipt of DBC's valid, accurate and pre-qualified service order for a Digital Designed Loop.

11.5.8.3 DBC acknowledges that Digital Designed Loops are currently being rolled out throughout BA's service territory, including areas where BA may not have a retail service that utilizes comparable ULL facilities. As a result, it is possible that provisioning intervals for Digital Designed Loops may not be at optimal levels during the early stages of this roll out. The Parties will make reasonable efforts to coordinate their respective roles in the early phases of the roll out in order to minimize provisioning problems. In general, where conditioning or Loop extensions are requested by DBC, an interval of eighteen (18) Business Days will be required by BA to complete the Loop analysis and the necessary construction work involved in conditioning/extending the Loop, as follows:

- A; Three (3) Business Days will be required following receipt of DBC's valid, accurate and pre-qualified order for a Digital Designed Loop to analyze the Loop and related plant records, and to create an Engineering Work Order.
- G. Upon completion of an Engineering Work Order, BA will initiate the construction order to perform the changes/modifications to the ULL requested by DBC. Except where extraordinary construction is required, no more than fifteen (15) Business Days will generally be required to perform the necessary construction work.

After the engineering and conditioning tasks have been completed, the standard ULL provisioning and installation process will be initiated, subject to BA's standard provisioning intervals.

11.5.8.4 If DBC requires a change in scheduling, it must contact BA to issue a supplement to the original service order. If DBC cancels the request for conditioning after a Loop analysis has been completed but prior to the commencement of construction work, DBC shall compensate BA for an Engineering Work Order charge as set forth in Exhibit A. If DBC cancels the request for conditioning after the Loop analysis has been completed and after construction work has started or is complete, DBC shall compensate BA for an Engineering Work Order charge as well as the charges associated with the conditioning tasks performed as set forth in Exhibit A.

11.6 Network Interface Device

Subject to Section 11.0 and at the request of DBC, BA shall permit DBC to connect a carrier's Loop to the Inside Wiring of a Customer's premises through BA's NID in the manner set forth in section 11.6. DBC must establish the connection to BA's NID through an adjoining network interface device deployed by DBC. The Customer shall be responsible for resolving any conflicts between service providers for access to Customer's premises and Inside Wire.

11.6.1 Access to Network Interface Device

11.6.1.1 DBC may access the Customer's Inside Wire by any of the following means:

- (a) Where an adequate length of Inside Wire is present and environmental conditions permit, DBC may remove the Inside Wire from BA's NID and connect that wire to DBC's NID;

(b) Enter the Customer access chamber or “side” of “dual chamber” NID enclosures for the purpose of extending a connectorized or spliced jumper wire from the Inside Wire through a suitable “punch-out” hole of such NID enclosures;

(c) Request BA to make other rearrangements to the Inside Wire terminations or terminal enclosure on a time and materials cost basis to be charged to the requesting party (*i.e.* DBC, its agent, the building owner or the Customer).

11.6.1.2 If DBC accesses the Customer’s Inside Wire as described in Section 11.6.1.1(c), the time and materials charges will be billed to the requesting party (*i.e.* DBC, its agent, the building owner or the Customer).

11.6.1.3 In no case shall DBC remove or disconnect BA’s loop facilities from BA’s NIDs, enclosures, or protectors.

11.6.1.4 In no case shall DBC remove or disconnect ground wires from BA’s NIDs, enclosures, or protectors.

11.6.1.5 In no case shall DBC remove or disconnect NID modules, protectors, or terminals from BA’s NID enclosures.

11.6.1.6 Maintenance and control of Inside Wire is the responsibility of the Customer. Any conflicts between service providers for access to the Customer’s Inside Wire must be resolved by the Customer.

11.6.1.7 Due to the wide variety of NID enclosures and outside plant environments, BA will work with DBC to develop specific procedures to establish the most effective means of implementing this Section 11.6.1.

11.6.1.8 A BA NID provided to DBC shall be technically compatible with the specifications of the Loop terminating to that NID.

11.7 Unbundled Switching Elements

Subject to Section 11.0, BA shall make available to DBC the local Switching Element and Tandem Switching Element unbundled from transport, Local Loop transmission, or other services in accordance with Applicable Law, at the rates, terms and conditions set forth in Exhibit A.

11.7.1 Local Switching

11.7.1.1 The unbundled local Switching Elements include line side and trunk side facilities (*eg.* line and trunk side Ports such as analog and ISDN line side Ports and DS1 trunk side Ports) plus the features, functions, and capabilities of the switch. It consists of the line-side Port (including connection between a Loop termination and a switch line card, telephone number assignment, basic intercept, one primary directory listing, pre-subscription, and access to 911, operator services, and directory assistance), line and line group features (including all vertical features and line blocking options that the switch and its associated deployed switch software is capable of providing and are currently offered to BA’s local exchange customers), usage (including the connection of lines to lines, lines to trunks, trunks to lines, and trunks to trunks), and trunk features (including the connection between the trunk termination and a trunk card).

11.7.1.2 BA shall offer, as an optional chargeable feature, daily usage tapes.

11.7.1.3 DBC may request activation or deactivation of features- on a per-port basis at any time, and shall compensate BA for the non-recurring charges associated with processing the order. DBC may

submit a Bona Fide Request for other switch features and functions that the switch is capable of providing, but which BA does not currently provide, or for customized routing of traffic other than operator services and/or directory assistance traffic. BA shall develop and provide these requested services where technically feasible with the agreement of DBC to pay the recurring and non-recurring costs of developing, installing, updating, providing and maintaining these services.

11.7.1.4 Network Design Request ("NDR")

11.7.1.4.1 Work activities that must be performed during the NDR process include: (a) defining network plan for DBC's virtual network (number of entities; types of services to be supported; blocking requirements; E911 planning; operator/DA support); (b) defining line class codes for each entity to support DBC's traffic; (c) building line class codes per switching entity; (d) downloading line class codes to each entity; and, (e) engineering any dedicated trunk groups.

11.7.1.4.2 **NDR Rate Application** The NDR shall be billed according to a flat rate schedule based on the number of Line Class Codes implemented on a per switch per rate zone used to develop the NDR plan and install the necessary routings and line class codes. The One Time Service Order Charge applies once per switch per rate zone. Subsequent changes can be requested without this charge being re-applied. The NDR Implementation-Initial First and Additional charges apply to the first 15 requested line class codes plus an additional charge for each line class code above the first 15 requested at the same time. The NDR Implementation-Subsequent First and Additional charges apply to the first line class code and each additional line class code ordered at the same time subsequent to the installation of the original line class code in a switch. The nonrecurring charges are set forth in Exhibit A.

11.7.2 Tandem Switching

The unbundled Tandem Switching Element includes trunk-connect facilities, the basic switching function of connecting trunks to trunks, and the functions that are centralized in Tandem Switches. Unbundled tandem switching creates a temporary transmission path between interoffice trunks that are interconnected at a BA access Tandem for the purpose of routing a call or calls.

11.8 Unbundled Inter Office Facilities

BA shall provide DBC access to an interoffice transmission path of a fixed capacity between designated central offices that is unbundled from switching, unbundled multiplexers, and any other network elements in accordance with Applicable Law, at the rates, terms and conditions set forth in Exhibit A.

11.9 Operations Support Systems

BA shall provide DBC with access via electronic interfaces to databases required for pre-ordering, ordering, provisioning, maintenance and repair, and billing as soon as practicable. All such transactions shall be submitted by DBC through such electronic interfaces.

11.10 Limitations on Unbundled Access

11.10.1 BA shall only be required to provide ULLs and Ports where such Loops and Ports are available.

11.10.2 DBC shall access BA's unbundled Network Elements specifically identified in this Agreement via Collocation in accordance with Section 13 at the BA Wire Center where those elements exist, and each ULL or Port shall, in the case of Collocation, be delivered to DBC's Collocation node by means of a Cross Connection or Strapping or via such other alternative arrangement(s) as the parties may mutually agree, to the extent required by Applicable Law.

11.10.3 BA shall provide DBC access to its ULLs at each of BA's Wire Centers for loops terminating in that Wire Center. In addition, if DBC orders one or more ULLs provisioned via Integrated Digital Link Carrier or Remote Switching technology deployed as a ULL concentrator, BA shall, where available, move the requested ULL(s) to a spare, existing physical ULL at no additional charge to DBC. If, however, no spare physical ULL is available, BA shall within three (3) Business Days of DBC's request notify DBC of the lack of available facilities. DBC may then at its discretion make a Network Element Bona Fide Request to BA to provide the unbundled Local Loop through the demultiplexing of the integrated digitized ULL(s). DBC may also make a Network Element Bona Fide Request for access to Unbundled Local Loops at the ULL concentration site point. Notwithstanding anything to the contrary in this Agreement, standard provisioning intervals shall not apply to ULL provided under this subsection 11.10.3.

11.10.4 If as the result of DBC Customer actions (i.e., Customer Not Ready ("CNR")), BA cannot complete requested work activity when a BA technician has been dispatched to the DBC Customer premises, DBC will be assessed a non-recurring charge associated with this visit. This charge will be the sum of the Service Order charge and Premises Visit Charge as specified in BA's applicable Tariff.

11.11 Reserved.

11.12 Availability of Other Network Elements on an Unbundled Basis

11.12.1 BA shall, upon request of DBC, and only to the extent required by Applicable Law, provide to DBC access to its Network Elements on an unbundled basis for the provision of DBC's Telecommunications Service. Any request by DBC for access to a BA Network Element that is not already available shall be treated as a Network Element Bona Fide Request. The Parties agree that the BFR process set forth in Exhibit B of this Agreement shall be used until such time as an applicable BA Tariff containing a comparable Network Element BFR process is approved and made effective by the Commission. The Network Element BFR process contained in such approved, effective BA Tariff, as may be amended from time to time, shall then supersede the process described in Exhibit B. DBC shall provide BA access to its Network Elements as mutually agreed by the Parties or as required by Applicable Law.

11.12.2 A Network Element obtained by one Party from the other Party under this subsection 11.12 may be used in combination with the facilities of the requesting Party only to provide a Telecommunications Service, including obtaining billing and collection, transmission, and routing of the Telecommunications Service.

11.12.3 Notwithstanding anything to the contrary in this subsection 11.12, a Party shall not be required to provide a proprietary Network Element to the other Party under this subsection 11.12 except as required by Applicable Law.

11.13 Conversion of Live Telephone Exchange Service to Analog 2W Unbundled Local Loops

The following coordination procedures shall apply for conversions of "live" Telephone Exchange Services to Analog 2W unbundled Local Loops ("Analog 2W ULL's"). These procedures shall apply for the "live" cutover of Customers from BA to DBC.

11.13.1 Subject to approval by the Commission, coordinated cutover charges shall apply to conversions of live Telephone Exchange Services to Analog 2W ULLs. When an outside dispatch is required to perform a conversion, additional charges may apply. If DBC does not request a coordinated cutover, BA will process DBC's order as a new installation subject to applicable standard provisioning intervals.

11.13.2 DBC shall request Analog 2W ULL(s) for coordinated cutover from BA by delivering to BA a valid electronic Local Service Request ("LSR"). BA agrees to accept from DBC the date and time for the

conversion designated on the LSR ("Scheduled Conversion Time"), provided that such designation is within the regularly scheduled operating hours of the BA Regional CLEC Control Center ("RCCC") and subject to the availability of BA's work force. In the event that BA's work force is not available, DBC and BA shall mutually agree on a New Conversion Time, as defined below. DBC shall designate the Scheduled Conversion Time subject to BA standard provisioning intervals as stated in the BA CLEC Handbook, as may be revised from time to time. Within two (2) business days of BA's receipt of such valid LSR, or as otherwise required by Applicable Law, BA shall provide DBC the firm order commitment ("FOC") date by which the Analog 2W ULL(s) covered by such LSR will be converted.

11.13.3 DBC shall provide dial tone at the DBC Collocation site at least forty-eight (48) hours prior to the Scheduled Conversion Time.

11.13.4 Either Party may contact the other Party to negotiate a new Scheduled Conversion Time (the "New Conversion Time"); provided, however, that each Party shall use commercially reasonable efforts to provide four (4) business hours' advance notice to the other Party of its request for a New Conversion Time. Any Scheduled Conversion Time or New Conversion Time may not be rescheduled more than one (1) time in a business day, and any two New Conversion Times for a particular Analog 2W ULL shall differ by at least eight (8) hours, unless otherwise agreed to by the Parties.

11.13.4.1 If the New Conversion Time is more than one (1) business hour from the original Scheduled Conversion Time or from the previous New Conversion Time, the Party requesting such New Conversion Time shall be subject to the following:

(i) If BA requests to reschedule outside of the one (1) hour time frame above, the Analog 2W ULL Service Order Charge for the original Scheduled Conversion Time or the previous New Conversion Time shall be waived upon request from DBC; and

(ii) If DBC requests to reschedule outside the one (1) hour time frame above, DBC shall be charged an additional Analog 2W ULL Service Order Charge for rescheduling the conversion to the New Conversion Time.

11.13.5 If DBC is not ready to accept service at the Scheduled Conversion Time or at a New Conversion Time, as applicable, an additional Service Order Charge shall apply. If BA is not available or ready to perform the conversion within thirty (30) minutes of the Scheduled Conversion Time or New Conversion Time, as applicable, BA and DBC will reschedule and, upon request from DBC, BA will waive the Analog 2W ULL Service Order Charge for the original Scheduled Conversion Time.

11.13.6 The standard time interval expected from disconnection of a live Telephone Exchange Service to the connection of the Analog 2W ULL to DBC is fifteen (15) minutes per Analog 2W ULL for all orders consisting of twenty (20) Analog 2W ULLs or less. Orders involving more than twenty (20) ULLs will require a negotiated interval.

11.13.7 Conversions involving LNP will be completed according to North American Numbering Council ("NANC") standards, via the regional Number Portability Administration Center ("NPAC").

11.13.8 If DBC requires Analog 2W ULL conversions outside of the regularly scheduled BA RCCC operating hours, such conversions shall be separately negotiated. Additional charges (*e.g.* overtime labor charges) may apply for desired dates and times outside of regularly scheduled RCCC operating hours.

11.14 Maintenance of Unbundled Network Elements

To the extent required by Applicable Law, BA will maintain and repair unbundled Network Elements provided to DBC on a nondiscriminatory basis and at parity with the maintenance and repair services it provides to itself and other carriers. If (a) DBC reports to BA a Customer trouble, (b) DBC requests a dispatch, (c) BA

dispatches a technician, and (d) such trouble was not caused by BA facilities or equipment in whole or in part, then DBC shall pay BA a charge set forth in Exhibit A for time associated with said dispatch. In addition, this charge also applies when the Customer contact as designated by DBC is not available at the appointed time. DBC accepts responsibility for initial trouble isolation and providing BA with appropriate dispatch information based on its test results. If as the result of DBC instructions, BA is erroneously requested to dispatch to a site on BA company premises ("dispatch in"), a charge set forth in Exhibit A will be assessed per occurrence to DBC by BA. If as the result of DBC instructions, BA is erroneously requested to dispatch to a site outside of BA company premises ("dispatch out"), a charge set forth in Exhibit A will be assessed per occurrence to DBC by BA. BA agrees to respond to DBC trouble reports on a non-discriminatory basis consistent with the manner in which it provides service to its own retail customers or to any other similarly initiated Telecommunications Carrier.

12.0 RESALE -- SECTIONS 251(b)(1) and 251(c)(4)

12.1 Resale at Retail Rates

BA shall, to the extent required by Applicable Law, make available to DBC for resale all Telecommunications Services pursuant to the rates, terms and conditions of BA's applicable Tariffs, as may be amended from time to time.

12.2 Resale at Wholesale Rates

BA shall make available to DBC for resale all Telecommunications Services that BA provides at retail to Customers that are not Telecommunications Carriers at the retail prices set forth in BA's Tariffs less the wholesale discount set forth in Exhibit A, in accordance with Section 251(c)(4) of the Act. Such services shall be provided in accordance with the terms of the applicable retail services Tariff(s).

12.3 Availability of Support Services and Branding for Resale

BA shall make available to DBC the various support services for resale described in Schedule 12.3 hereto in accordance with the terms set forth therein. In addition, to the extent required by Applicable Law, upon request by DBC and at prices, terms and conditions to be negotiated by DBC and BA, BA shall provide BA Retail Telecommunications Services (as defined in Schedule 12.3) that are identified by DBC's trade name, or that are not identified by trade name, trademark or service mark.

12.4 Additional Terms Governing Resale and Use of BA Services

12.4.1 DBC shall comply with the provisions of this Agreement (including, but not limited to, all applicable BA Tariffs) regarding resale or use of BA services. In addition, DBC shall undertake in good faith to ensure that its Customers comply with the provisions of BA's Tariffs applicable to their use of BA's Telecommunications Services.

12.4.2 Without in any way limiting subsection 12.4.1, DBC shall not resell (a) residential service to business or other nonresidential Customers of DBC, (b) Lifeline or other means-tested service offerings, or grandfathered service offerings, to persons not eligible to subscribe to such service offerings from BA, or (c) any other BA service in violation of any user or user group restriction that may be contained in the BA Tariff applicable to such service to the extent such restriction is not prohibited by Applicable Law. In addition, DBC shall be subject to the same limitations that BA's own retail Customers may be subject to with respect to any Telecommunications Service that BA discontinues offering.

12.4.3 BA shall not be obligated to offer to DBC at a wholesale discount Telecommunications Services that BA offers at a special promotional rate if such promotions are for a duration of ninety (90) days or less.

12.4.4 DBC shall not be eligible to participate in any BA plan or program under which BA Customers may obtain products or merchandise, or a service which is not a BA Telecommunications Service, in return for trying, agreeing to purchase, purchasing, or using BA Telecommunications Services.

12.4.5 BA may impose additional restrictions on DBC's resale of BA's retail Telecommunications Services to the extent permitted by Applicable Law.

13.0 COLLOCATION -- SECTION 251(c)(6)

13.1 BA shall provide Collocation solely for the purpose of Interconnection with facilities or services of BA or access to unbundled Network Elements of BA, except as otherwise mutually agreed to in writing by the Parties or as required by the FCC or the Commission. Such Collocation shall be provided pursuant to applicable federal and state Tariffs as amended from time to time.

13.2 BA shall offer to DBC Physical Collocation of equipment necessary for Interconnection (pursuant to Section 4.0) or for access to unbundled Network Elements (pursuant to Section 11.0), except that BA may offer only Virtual Collocation if so permitted under Applicable Law, including, without limitation, if BA demonstrates to the Commission that Physical Collocation is not practical for technical reasons or because of space limitations, as provided in Section 251 (c)(6) of the Act.

13.3 The Parties acknowledge that BA has filed or amended applicable state Tariffs to implement the requirements of the First Report and Order and Further Notice of Proposed Rulemaking in CC Docket No. 98-147 (released March 31, 1999) ("First Report"). Such terms and conditions of the BA Tariff filing shall apply as of the Effective Date of this Agreement on an interim basis until such time that the Commission approves applicable Tariff terms conditions and rates.

13.4 Although not required to do so by Section 251(c)(6) of the Act, DBC agrees, subject to a demonstration to the Commission that Collocation is not practical for technical reasons or because of space limitations, to provide to BA, upon BA's request, Collocation of equipment solely for purposes of Interconnection (pursuant to Section 4.0) on a non-discriminatory basis and at comparable rates, terms and conditions as DBC may provide to other third parties. DBC shall provide such Collocation subject to applicable Tariffs, as amended from time to time.

13.5 In the course of implementing a Collocation project, BA shall:

- (a) identify the Collocation project manager assigned to the project;
- (b) develop a written comprehensive "critical tasks" timeline detailing the work (and relative sequence thereof) that is to be performed by each Party or jointly by both Parties; and
- (c) provide DBC with the relevant engineering requirements.

13.6 The Collocating Party shall purchase Cross Connection to services or facilities as described in applicable Tariffs.

13.7 Dedicated Transit Service

13.7.1 "Dedicated Transit Service" provides for the dedicated connection between a DBC Collocation arrangement established pursuant to applicable tariffs and/or license agreements at a BA premises and a Collocation arrangement of a third Party carrier that maintains a Collocation arrangement at the same premises.

13.7.2 The carrier that requests the Dedicated Transit Service shall be the customer of record for both ends of the service in terms of ordering, provisioning, maintenance, and billing. Alternative arrangements may be utilized if agreed upon by all three parties. Rates and charges for Dedicated Transit Service are stated in Exhibit A.

14.0 NUMBER PORTABILITY -- SECTION 251(b)(2)

14.1 Scope

The Parties shall provide Number Portability ("NP") in accordance with rules and regulations as from time to time prescribed by the FCC.

14.2 Procedures for Providing LNP ("Long-term Number Portability")

The Parties will follow the LNP provisioning process recommended by the North American Numbering Council (NANC) and adopted by the FCC. In addition, the Parties agree to follow the LNP ordering procedures established at the Ordering And Billing Forum (OBF). The Parties shall provide LNP on a reciprocal basis in all end offices in Rhode Island.

14.2.1 The following steps shall apply: (1) a Customer of one Party ("Party A") elects to become a Customer of the other Party ("Party B"); (2) the Customer elects to utilize the original telephone number(s) corresponding to the Telephone Exchange Service(s) it previously received from Party A, in conjunction with the Telephone Exchange Service(s) it will now receive from Party B; (3) after Party B has received a letter of agency (LOA) from an end user Customer, and sent an LSR to Party A, Parties A and B will work together to port the Customer's telephone number(s) from Party A's network to Party B's network. It is Party B's responsibility to maintain a file of all LOAs and Party A may request, upon reasonable notice, a copy of the LOA.

14.2.2 When a telephone number is ported out of Party A's network, Party A will remove any non-proprietary line based calling card(s) associated with the ported number(s) from its Line Information Database ("LIDB"). Reactivation of the line-based calling card in another LIDB, if desired, is the responsibility of Party B or Party B's Customer.

14.2.3 When a Customer of Party A ports their telephone number(s) to Party B and the Customer has previously secured a reservation of line number(s) from Party A for possible activation at a future point, these reserved but inactive number(s) may be ported along with the active number(s) to be ported provided the number(s) have been reserved for the Customer. Party B may request that Party A port all reserved number(s) assigned to the Customer or that Party A port only those number(s) listed by Party B. As long as Party B maintains reserved but inactive number(s) ported for the Customer, Party A shall not reassign those number(s). Party B shall not reassign the reserved number(s) to another end user Customer.

14.2.4 When a Customer of Party A ports their telephone number(s) to Party B, in the process of porting the Customer's telephone number(s), Party A shall implement the ten-digit unconditional trigger feature where it is available. When Party A receives the porting request, the ten-digit unconditional trigger shall be applied to the Customer's line before the due date of the porting activity. When the ten-digit unconditional trigger is not available, Party A and Party B must coordinate the disconnect activity.

14.2.5 The Parties shall furnish each other with the Jurisdiction Information Parameter (JIP) in the Initial Address Message (IAM), containing a LERG-assigned NPA-NXX (6 digits) identifying the originating switch on calls originating from LNP-capable switches.

14.2.6 Both Parties shall provide updates to the Local Exchange Routing Guide (LERG) at least forty-five days prior to the LNP effective date and will identify the portable switches and NXXs. When an office is equipped with LNP, the NXXs in the office shall be defined as portable, except as noted in 14.2.7, and translations will be changed in the Parties' switches to open those NXXs for database queries in all applicable LNP capable offices within the LATA of the given switches.

14.2.7 All NXXs assigned to LNP capable switches are to be designated as portable unless an NXXs has otherwise been designated as non-portable. Non-portable NXXs include NXX codes assigned to paging, cellular and wireless services; codes assigned for internal testing and official use and any other NXX codes required to be designated as non-portable by the rules and regulations of the FCC. NXX codes assigned to mass calling on a choked network may not be ported using LNP technology but are portable using methods established by the NANC and adopted by the FCC. On a prospective basis, newly assigned codes in switches capable of porting shall become commercially available for porting with the effective date in the network.

14.2.8 Both Parties' use of LNP shall meet the performance criteria specified by the FCC. Both Parties will act as the default carrier for the other Party in the event that either Party is unable to perform the routing necessary for LNP.

14.3 Procedures for Providing NP Through Full NXX Code Migration

Where a Party has activated an entire NXX for a single Customer, or activated at least eighty percent (80%) of an NXX for a single Customer, with the remaining numbers in that NXX either reserved for future use by that Customer or otherwise unused, if such Customer chooses to receive Telephone Exchange Service from the other Party, the first Party shall cooperate with the second Party to have the entire NXX reassigned in the LERG (and associated industry databases, routing tables, etc.) to an End Office operated by the second Party. Such transfer will be accomplished with appropriate coordination between the Parties and subject to appropriate industry lead-times for movements of NXXs from one switch to another. Neither Party shall charge the other in connection with this coordinated transfer.

14.3.1 Mass Calling Numbers may not use LNP technology but may be ported using NANC approved methods.

15.0 DIALING PARITY -- SECTION 251(b)(3)

BA and DBC shall each provide the other with nondiscriminatory access to such services and information as are necessary to allow the other Party to implement Dialing Parity for Telephone Exchange Service, operator services, directory assistance, and directory listing information with no unreasonable dialing delays, as required by Applicable Law.

16.0 ACCESS TO RIGHTS-OF-WAY -- SECTION 251(b)(4)

To the extent required by Applicable Law and where facilities are available, each Party ("Licensor") shall provide the other Party ("Licensee") access for purposes of making attachments to the poles, ducts, rights-of-way and conduits it owns or controls, pursuant to any existing or future license agreement between the Parties. Such access shall be in conformance with Applicable Law and on terms, conditions and prices comparable to those

offered to any other entity pursuant to each Party's applicable Tariffs (including generally available license agreements).

17.0 DATABASES AND SIGNALING

Subject to Section 11.0, BA shall provide DBC with interfaces to access BA's databases, including LIDB and toll-free service access codes (e.g., 800/888/877), and associated signaling necessary for the routing and completion of DBC's traffic through the provision of SS7 under its applicable Tariffs.

18.0 COORDINATED SERVICE ARRANGEMENTS

18.1 Intercept and Referral Announcements

When a Customer changes its service provider from BA to DBC, or from DBC to BA, and does not retain its original telephone number, the Party formerly providing service to such Customer shall provide a referral announcement ("Referral Announcement") on the abandoned telephone number which provides details on the Customer's new number or shall provide other appropriate information to the extent known. Referral Announcements shall be provided reciprocally, free of charge to either the other Party or the Customer, for a period of not less than one hundred and eighty days (180) days after the date the Customer changes its telephone number in the case of business Customers and not less than ninety (90) days after the date the Customer changes its telephone number in the case of residential Customers or other time periods as may be required by Applicable Law. The periods for referral announcement may be shorter if a number shortage conditions is in effect for a particular NXX code.

18.2 Coordinated Repair Calls

DBC and BA will employ the following procedures for handling misdirected repair calls:

18.2.1 DBC and BA will inform their respective Customers as to the correct telephone numbers to call in order to access their respective repair bureaus.

18.2.2 To the extent a Party ("Party A") is identifiable as the correct provider of service to Customers that make misdirected repair calls to the other Party ("Party B"), Party B will immediately refer the Customers to the telephone number provided by Party A, or to an information source that can provide the telephone number of Party A, in a courteous manner and at no charge. In responding to misdirected repair calls, neither Party shall make disparaging remarks about the other Party, its services, rates, or service quality.

18.2.3 DBC and BA will provide their respective repair contact numbers to one another on a reciprocal basis.

18.3 Customer Authorization

18.3.1 Without in any way limiting either Party's obligations under subsection 27.1, each Party shall comply with Applicable Law with regard to Customer selection of a primary Telephone Exchange Service provider and with regard to Customer Proprietary Network Information ("CPNI").

18.3.2 In the event either Party requests that the other Party install, provide, change, or terminate a Customer's Telecommunications Service (including, but not limited to, a Customer's selection of a primary Telephone Exchange Service Provider) and (a) fails to provide documentary evidence of the Customer's primary Telephone Exchange Service Provider selection upon request, or (b) fails to obtain authorization from the Customer for such installation, provision, selection, change or termination in accordance with Applicable Law, then in addition to any other rights or remedies available to the other Party, the requesting Party shall be liable to the other Party for all charges that would be applicable to the Customer for the initial change in the Customer's Telecommunications

Service and any charges for restoring the Customer's Telecommunications Service to its Customer-authorized condition, including to the appropriate primary Telephone Exchange Service provider.

18.3.3 Without in any way limiting DBC's obligations under subsection 27.1, DBC shall comply with Applicable Law with regard to Customer Proprietary Network Information, including, but not limited to, 47 U.S.C. § 222. DBC shall not access (including, but not limited to, through BA OSS Services and BA Pre-OSS Services), use, or disclose CPNI made available to DBC by BA pursuant to this Agreement unless DBC has obtained any Customer authorization for such access, use and/or disclosure required by Applicable Law. By accessing, using or disclosing CPNI, DBC represents and warrants that it has obtained authorization for such action from the applicable Customer in the manner required by Applicable Law and this Agreement. DBC shall, upon request by BA, provide proof of such authorization (including a copy of any written authorization).

18.3.4 BA shall have the right to monitor and/or audit DBC's access to and use and/or disclosure of CPNI that is made available by BA to DBC pursuant to this Agreement to ascertain whether DBC is complying with the requirements of Applicable Law and this Agreement with regard to such access, use, and/or disclosure. To the extent permitted by Applicable Law, the foregoing right shall include, but not be limited to, the right to electronically monitor DBC's access to and use of CPNI that is made available by BA to DBC pursuant to this Agreement.

19.0 DIRECTORY SERVICES ARRANGEMENTS

Subject to Section 11.0 and upon request, BA will provide directory services to DBC in accordance with the terms set forth herein. In this Section 19, references to a DBC Customer's "primary listing" shall mean such Customer's primary name, address, and telephone number, which number falls within the NXX codes directly assigned to DBC or is retained by DBC on the Customer's behalf pursuant to Number Portability arrangements with BA or any other carrier within the geographic area covered in the relevant BA directory.

19.1 Directory Listings and Directory Distributions

19.1.1 BA will include the DBC Customer's primary listing in the appropriate "White Pages" directories (residence and business listings) and "Yellow Pages" directories (business listings), as well as in any electronic directories in which BA's own customers are ordinarily included, and in directory assistance databases, and will distribute such directories to such Customers in an identical manner in which it provides those functions for its own Customers. Listings of DBC's Customers will be interfiled with listings of BA's Customers and the Customers of other LECs included in the BA directories. Where required, DBC will pay BA the charge(s) set forth in Exhibit A for providing such service for each DBC Customer's primary listing. DBC will also pay BA's Tariffed charges, as the case may be, for additional and foreign white page listings and other white pages services for DBC's Customers. BA will not require a minimum number of listings per order.

19.1.2 Upon request by DBC, BA will make available to DBC a directory list of relevant NXX codes, the close dates, publishing data, yellow page headings and call guide close dates on the same basis as such information is provided to BA's own business offices.

19.1.3 DBC shall provide BA with daily listing information on all new DBC Customers in the format required by BA or a mutually-agreed upon industry standard format, at no charge. The information shall include the Customer's name, address, telephone number, the delivery address and number of directories to be delivered, and, in the case of a business listing, the primary business heading under which the business Customer desires to be placed, and any other information necessary for the publication and delivery of directories. DBC will also provide BA with daily listing information showing Customers that have disconnected or terminated their service with DBC. BA will promptly provide DBC with confirmation of listing order activity, either through a verification report or a query on any listing which was not acceptable.

19.1.4 BA will accord DBC's directory listing information the same level of confidentiality which BA accords its own directory listing information, and BA shall ensure that access to DBC's directory listing information will be used solely for the purpose of providing directory services; provided, however, that should it determine to do so, BA may use or license information contained in its directory listings for direct marketing purposes so long as the DBC Customers are not separately identified as such; and provided further that DBC may identify those of its Customers that request that their names not be sold for direct marketing purposes, and BA will honor such requests to the same extent as it does for its own Customers.

19.1.5 Both Parties shall use commercially reasonable efforts to ensure the accurate listing of DBC Customer listings. BA will provide DBC with a report of all DBC customer listings ninety (90) days prior to the service order close date for that directory. BA will process any corrections made by DBC with respect to its listings, provided such corrections are received prior to the close date of the particular directory. BA will provide appropriate advance notice of applicable close dates.

19.1.6 DBC will adhere to all practices, standards, and ethical requirements of BA with regard to listings, and, by providing BA with listing information, warrants to BA that DBC has the right to place such listings on behalf of its Customers. BA will provide DBC, upon request, a copy of the BA listings standards and specifications manual. DBC agrees that it will undertake commercially practicable and reasonable steps to attempt to ensure that any business or person to be listed is authorized and has the right (a) to provide the product or service offered, and (b) to use any personal or corporate name, trade name or language used in the listing. In addition, DBC agrees to release, defend, hold harmless and indemnify BA from and against any and all claims, losses, damages, suits, or other actions, or any liability whatsoever, suffered, made, instituted, or asserted by any person arising out of BA's listing of the listing information provided by DBC hereunder.

19.1.7 BA's liability to DBC in the event of a BA error in or omission of a listing shall not exceed the amount of charges actually paid by DBC for such listing. In addition, DBC agrees to take, with respect to its own Customers, all reasonable steps to ensure that its and BA's liability to DBC's Customers in the event of a BA error in or omission of a listing shall be subject to the same limitations that BA's liability to its own Customers are subject to.

19.2 Service Information Pages

BA will include all DBC NXX codes associated with the areas to which each directory pertains, to the extent it does so for BA's own NXX codes, in any lists of such codes which are contained in the general reference portions of the directories. DBC's NXX codes shall appear in such lists in the same manner as BA's NXX information. In addition, when DBC is authorized to, and is offering, local service to end-users located within the geographic region covered by a specific directory, at DBC request, BA will include in the "Customer Guide" or comparable section of the applicable white pages directories listings provided by DBC for DBC's installation, repair and customer service and other essential local service oriented information, as agreed by the Parties, including appropriate identifying logo. Such listings shall appear in the manner agreed to by the Parties. DBC will be responsible for providing the necessary information to BA by the applicable close date for the particular directory. BA will provide DBC with the close dates and reasonable notice of any changes in said dates. BA shall not charge DBC for inclusion of this essential local service-oriented information, but reserves the right to impose charges on other information DBC may elect to submit and BA may elect to accept for inclusion in BA's white pages directories.

19.3 Yellow Pages Maintenance

The Parties agree to work cooperatively to ensure that Yellow Page advertisements purchased by Customers that switch their service to DBC (including Customers utilizing DBC-assigned telephone numbers and DBC Customers utilizing Number Portability) are maintained without interruption. BA will offer Yellow Pages services to DBC Customers on the same basis as they are offered to BA Customers.

19.4 Directory Assistance (DA) and Operator Services (OS)

19.4.1 Subject to Section 11.0 and upon request, BA will provide DBC with directory assistance and/or IntraLATA operator services in accordance with the rates and terms set forth in the Directory Assistance and IntraLATA Operator Services Agreement appended hereto as Exhibit C.

19.4.2 DBC shall arrange at its expense the trunking and other facilities required to transport to and from the designated DA and OS switch locations.

19.5 Busy Line Verification and Busy Line Verification Interrupt (BLV/BLVI)

19.5.1 BLV permits the operator of one local carrier to request the status of access lines (conversation in progress, available to receive calls, or out of order) that are served by another local carrier. BLVI allows the operator of one local carrier to request interruption of conversation on access lines that have been determined to be in use.

19.5.2 If either Party ("Carrier A") decides or is required by a regulatory body of competent jurisdiction to offer BLV/BLVI services to enable its Customers to verify and/or interrupt calls of other Customers, the operator bureau of the other Party ("Carrier B") shall accept and respond to BLV/BLVI requests from the operator bureau of Carrier A.

19.5.3 The Local Carrier B operator shall only verify the status of the line or interrupt the line to inform the called party that another caller is attempting to reach them. The Local Carrier B operator will not complete the telephone call of the Customer initiating the BLVI request. The Local Carrier B operator will make only one BLVI attempt per operator bureau telephone request, and the applicable charges shall apply whether or not the called Customer releases the line. BLVI cannot be performed on telephone numbers utilizing a "call forwarding" feature. The operator shall respond to only one telephone number per call on requests for BLVI.

19.5.4 Both Parties shall route BLV/BLVI traffic inquiries over separate direct trunk groups (and not the Local/IntraLATA/InterLATA Trunks) established between the Parties respective operator bureaus. Each Party shall offer Interconnection for BLV/BLVI traffic at its operator services switch serving the LATA or other mutually agreed point within the LATA. Unless otherwise mutually agreed, the Parties shall configure BLV/BLVI trunks over the Interconnection architectures in accordance with the terms of Section 4 of this Agreement. Local Carrier A shall outpulse the appropriate NPA, ATC Code, and Routing Code (operator code) to Local Carrier B.

20.0 RATES AND CHARGES; ASSURANCE OF PAYMENT

20.1 Except as provided in Sections 11.11, 20.2 and 20.3, the rates and charges set forth in Exhibit A hereto shall apply to the services, facilities, and arrangements provided hereunder and used for the provision of Telephone Exchange Service and associated Exchange Access.

20.2 Where there is an applicable Tariff, the rates and charges contained in that Tariff shall apply and prevail over the rates and charges shown in Exhibit A for the same services, facilities or arrangements; provided, however, that DBC may not charge BA a rate higher than the BA rates and charges for the same services, facilities and arrangements.

20.3 The rates and charges set forth in Exhibit A shall be superseded by any new rate or charge when such new rate or charge is required by Applicable Law, approved by the Commission or the FCC, or otherwise allowed to go into effect, provided such new rates or charges are not subject to a stay issued by any court of competent jurisdiction; and provided further that DBC may not charge BA a rate higher than the BA rates and charges for the same services, facilities and arrangements.

20.4 Upon request by BA, DBC shall, at any time and from time to time, provide to BA adequate assurance of payment of amounts due (or to become due) to BA hereunder. Assurance of payment of charges may be requested by BA if DBC (a) in BA's reasonable judgment, at the Effective Date or at any time thereafter, is unable to demonstrate that it is creditworthy, (b) fails to timely pay a bill rendered to DBC by BA, (c) in BA's reasonable judgment, at the Effective Date or at any time thereafter, does not have established credit with BA or (d) admits its inability to pay its debts as such debts become due, has commenced a voluntary case (or has had a case commenced against it) under the U.S. Bankruptcy Code or any other law relating to bankruptcy, insolvency, reorganization, winding-up, composition or adjustment of debts or the like, has made an assignment for the benefit of creditors or is subject to a receivership or similar proceeding. Unless otherwise agreed by the Parties, the assurance of payment shall, at BA's option, consist of (i) a cash security deposit in U.S. dollars held in an account by BA or (ii) an unconditional, irrevocable standby letter of credit naming BA as the beneficiary thereof and otherwise in form and substance satisfactory to BA from a financial institution acceptable to BA, in either case in an amount equal to two (2) months anticipated charges (including, without limitation, both recurring and non-recurring charges), as reasonably determined by BA, for the services, facilities or arrangements to be provided by BA to DBC in connection with this Agreement. To the extent that BA opts for a cash deposit, the Parties intend that the provision of such deposit shall constitute the grant of a security interest pursuant to Article 9 of the Uniform Commercial Code as in effect in any relevant jurisdiction. If required by an applicable BA Tariff or by Applicable Law, interest will be paid on any such deposit held by BA at the higher of the stated interest rate in such Tariff or in the provisions of Applicable Law. BA may (but is not obligated to) draw on the letter of credit or funds on deposit in the account, as applicable, upon notice to DBC in respect of any amounts billed hereunder that are not paid within thirty (30) days of the date of the applicable statement of charges prepared by BA. The fact that a security deposit or a letter of credit is requested by BA hereunder shall in no way relieve DBC from compliance with BA's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the terms herein pertaining to the discontinuance of service for nonpayment of any sums due to BA for the services, facilities or arrangements rendered.

21.0 INSURANCE

21.1 DBC shall maintain during the term of this Agreement all insurance and/or bonds required to satisfy its obligations under this Agreement and all insurance and/or bonds required by Applicable Law, including, without limitation, its obligations set forth in Section 24 hereof. At a minimum and without limiting the foregoing covenant, DBC shall maintain the following insurance:

(a) Commercial General Liability Insurance, on an occurrence basis, including but not limited to, premises-operations, broad form property damage, products/completed operations, contractual liability, independent contractors, and personal injury, with limits of at least \$2,000,000 combined single limit for each occurrence.

(b) Automobile Liability, Comprehensive Form, with limits of at least \$500,000 combined single limit for each occurrence.

(c) Excess Liability, in the umbrella form, with limits of at least \$10,000,000 combined single limit for each occurrence.

(d) Worker's Compensation Insurance as required by Applicable Law and Employer's Liability Insurance with limits of not less than \$1,000,000 per occurrence.

21.2 DBC shall name BA as an additional insured on the foregoing insurance, except with respect to Worker's Compensation Insurance.

21.3 DBC shall, within two (2) weeks of the date hereof and on a semi-annual basis thereafter, furnish certificates or other proof of the foregoing insurance acceptable to BA. The certificates or other proof of the foregoing insurance shall be sent to: Director - Interconnection Services; Bell Atlantic Telecom Industry Services; 1095 Avenue of the Americas; Room 1423; New York, NY 10036. In addition, DBC shall require its agents,

representatives, and contractors, if any, that may enter upon the premises of BA or any BA Affiliate to maintain similar and appropriate insurance and, if requested, to furnish BA certificates or other adequate proof of such insurance. Certificates furnished by DBC or DBC's agents, representatives, or contractors shall contain a clause stating: "Bell Atlantic - Rhode Island shall be notified in writing at least thirty (30) days prior to cancellation of, or any material change in, the insurance."

22.0 TERM AND TERMINATION.

22.1 This Agreement shall be effective as of the date first above written and, unless terminated earlier in accordance with the terms hereof, shall continue in effect until November 4, 2001 (the "Initial Term"), and thereafter the Agreement shall continue in force and effect unless and until terminated as provided herein.

22.2 This Agreement shall be null and void if neither Party has ordered a facility, service or arrangement hereunder by November 4, 2000.

22.3 Upon the expiration of the Initial Term or at any time thereafter, either Party may terminate this Agreement by providing written notice of termination to the other Party, such written notice to be received at least three (3) months, but not greater than nine (9) months, in advance of the date of termination. In the event of such termination, if neither Party has requested renegotiation of a new Interconnection agreement, the service arrangements made available under this Agreement and existing at the time of termination shall, unless otherwise agreed to by the Parties, continue without interruption under (a) standard Interconnection terms and conditions approved and made generally effective by the Commission, (b) Tariff terms and conditions generally available to CLECs or (c) if none of the above is available, under the terms of this Agreement on a month-to-month basis until such time as a new agreement is entered into, or if no agreement is entered into, until (a) or (b) becomes available.

22.4 If either Party seeks to renegotiate this Agreement, unless otherwise agreed by the Parties, it must provide written notice thereof to the other Party no earlier than nine (9) months prior to the end of the Initial Term. The date of a Party's receipt of the other Party's request to renegotiate shall hereinafter be referred to as the "Renegotiation Request Date." Any such request shall be deemed by both Parties to be a good faith request for Interconnection pursuant to Section 252 of the Act (or any successor provision), regardless of which Party made such request. If the Parties do not execute a new Interconnection agreement within the respective periods set under the Act, either Party may exercise its applicable rights under the Act.

22.5 If either Party requests renegotiation of this Agreement pursuant to Section 22.4, this Agreement shall remain in effect as set forth in this Section 22.0 until the earlier of (a) the Parties' execution of a new interconnection agreement or (b) the passage of nine (9) months after the Renegotiation Request Date. If a new Interconnection agreement negotiated by the Parties has not been duly executed within nine (9) months after the Renegotiation Request Date, the service arrangements made available under this Agreement and existing at that time shall, unless otherwise agreed by the Parties, continue without interruption under (a) standard Interconnection terms and conditions approved and made generally effective by the Commission, (b) Tariff terms and conditions generally available to CLECs or (c) if (a) and (b) are not available, under the terms of this Agreement until the Parties' new Interconnection agreement is executed or until such time as (a) or (b) becomes effective or available, as the case may be. Upon execution of the Parties' new Interconnection agreement, that agreement shall govern the Parties' Interconnection service arrangements, rather than (a), (b) or (c) of this subsection.

22.6 If either Party defaults in the payment of any amount due hereunder, or if either Party materially violates any other material provision of this Agreement, and such default or violation shall continue for sixty (60) days after written notice thereof, the other Party may terminate this Agreement or suspend the provision of any or all services hereunder by providing written notice to the defaulting Party. At least twenty-five (25) days prior to the effective date of such termination or suspension, the other Party must provide the defaulting Party and the appropriate federal and/or state regulatory bodies with written notice of its intention to terminate the Agreement or suspend service if the default is not cured. Notice shall be posted by overnight mail, return receipt requested. If the defaulting Party cures the default or violation within the sixty (60) day period, the other Party shall not terminate the

Agreement or suspend service provided hereunder but shall be entitled to recover all reasonable costs, if any, incurred by it in connection with the default or violation, including, without limitation, costs incurred to prepare for the termination of the Agreement or the suspension of service provided hereunder.

23.0 DISCLAIMER OF REPRESENTATIONS AND WARRANTIES

EXCEPT AS EXPRESSLY PROVIDED UNDER THIS AGREEMENT, NEITHER PARTY MAKES OR RECEIVES ANY WARRANTY, EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICES, FACILITIES OR ARRANGEMENTS PROVIDED HEREUNDER OR CONTEMPLATED BY THIS AGREEMENT AND THE PARTIES DISCLAIM ANY OTHER WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE.

24.0 INDEMNIFICATION

24.1 BA agrees to indemnify, defend and hold harmless DBC from and against any and all Losses resulting from any claims, demands, suits, governmental proceedings, or other actions:

(a) relating to personal injury to or death of any person, or damage to, or destruction or loss of, real and/or personal property of any person, arising from transactions or activities relating to this Agreement, to the extent such injury, death, damage, destruction or loss, was proximately caused by the negligent or otherwise tortious acts or omissions of BA; or

(b) made, instituted, or asserted by BA's own Customer(s) against DBC arising out of DBC's provision of services to BA under this Agreement (except for a Loss as to which DBC is obligated to indemnify BA under Section 24.2(a)).

24.2 DBC agrees to indemnify, defend and hold harmless BA from and against any and all Losses resulting from any and all claims, demands, suits, governmental proceedings, or other actions:

(a) relating to personal injury to or death of any person, or damage to, or destruction or loss of, real and/or personal property, owned by any person, arising from transactions or activities relating to this Agreement, to the extent such injury, death, damage, destruction or loss, was proximately caused by the negligent or otherwise tortious acts or omissions of DBC; or

(b) made, instituted, or asserted by DBC's own Customer(s) against BA arising out of BA's provision of services to DBC under this Agreement (except for a Loss as to which BA is obligated to indemnify DBC under Section 24.1(a)).

24.3 Nothing in Sections 24.1 and 24.2 shall affect or limit any claims, remedies, or other actions the indemnifying Party may have against the indemnified Party under this Agreement, any other contract, any applicable Tariff(s), or Applicable Law, relating to the indemnified Party's provision of services, facilities or arrangements to the indemnifying Party under this Agreement.

24.4 A Party's obligation to indemnify the other Party as provided herein shall be conditioned upon the following:

(a) The indemnified Party shall promptly notify the indemnifying Party of any action taken against the indemnified Party relating to the indemnification. However, the failure to give such notice shall release the Indemnifying Party from its obligations under this Section 24.0 only to the extent the failure to give such notice has prejudiced the indemnifying Party.

(b) The indemnifying Party shall have sole authority to defend any such action, including the selection of legal counsel, and the indemnified Party may engage separate legal counsel only at the indemnified Party's sole cost and expense.

(c) In no event shall the indemnifying Party settle or consent to any judgment in an action without the prior written consent of the indemnified Party, which consent shall not be unreasonably withheld. However, in the event the settlement or judgment requires a contribution from or affects the rights of the indemnified Party, the indemnified Party shall have the right to refuse such settlement or judgment and, at its own cost and expense, take over the defense against such Loss, provided that in such event the indemnifying Party shall not be responsible for, nor shall it be obligated to indemnify the indemnified Party against, the Loss for any amount in excess of such refused settlement or judgment.

(d) The indemnified Party shall, in all cases, assert any and all provisions in its Tariffs that limit liability to third parties as a bar to any recovery by the third party claimant in excess of such limitation of liability.

(e) The indemnified Party shall offer the indemnifying Party all reasonable cooperation and assistance in the defense of any such action.

24.5 Each Party agrees that it will not implead or bring any action against the other Party or its Affiliates, or any of their respective directors, officers, agents or employees, based on any claim by any person for personal injury or death that occurs in the course or scope of employment of such person by the other Party and that arises out of performance of this Agreement.

25.0 LIMITATION OF LIABILITY

25.1 The liability of either Party to the other Party for damages, claims or other losses arising out of failure to comply with a direction to install, restore or terminate facilities, or out of failures, mistakes, omissions, interruptions, delays, errors, defects or the like (collectively, "Errors") occurring in the course of furnishing any services, arrangements, or facilities hereunder shall be determined in accordance with the terms of the applicable Tariff(s) of the providing Party. In the event no Tariff(s) apply, the providing Party's liability for such Errors shall not exceed an amount equal to the pro rata applicable monthly charge for the period in which such Errors occur. Recovery of said amount shall be the injured Party's sole and exclusive remedy against the providing Party for such Errors, provided however that such Errors are not the result of gross negligence or willful misconduct.

25.2 Except in instances of gross negligence or willful misconduct, neither Party shall be liable to the other Party in connection with the provision or use of services offered under this Agreement for indirect, incidental, consequential, reliance, punitive, or like damages, including, without limitation, damages for lost profits (collectively, "Consequential Damages"), regardless of the form of action, whether in contract, warranty, strict liability, tort or otherwise, including, without limitation, negligence of a Party, even if the other Party has been advised of the possibility of such damages; provided that the foregoing shall not limit a Party's obligation under Section 24.

26.0 PERFORMANCE STANDARDS FOR SPECIFIED ACTIVITIES

26.1 Performance Standards

BA shall provide Interconnection and unbundled Network Elements, and make its Telecommunication Services available for resale, all as set forth herein in accordance with the performance standards set forth in Applicable Law.

26.2 Performance Reporting

26.2.1 BA shall provide DBC with Performance Monitoring Reports in accordance with the FCC's Order in the Application of BELL ATLANTIC Corporation, Transferee, For Consent to Transfer Control of BELL ATLANTIC Corporation and its Subsidiaries, NSD-L-96-10, Memorandum Opinion and Order (August 14, 1997).

26.2.2 DBC agrees that the performance information included in the Performance Monitoring Reports is confidential and proprietary to BA, and shall be used by DBC solely for internal performance assessment purposes, for purposes of joint DBC and BA assessments of service performance, and for reporting to the Commission, the FCC, or courts of competent jurisdiction, under cover of an agreed-upon protective order, for the sole purpose of enforcing BA's obligations hereunder. DBC shall not otherwise disclose this information to third parties.

27.0 COMPLIANCE WITH LAWS; REGULATORY APPROVAL

27.1 Each Party shall remain in compliance with Applicable Law in the course of performing this Agreement. Each Party shall promptly notify the other Party in writing of any governmental action that suspends, cancels, withdraws, limits, or otherwise materially affects its ability to perform its obligations hereunder.

27.2 The Parties understand and agree that this Agreement will be filed with the Commission and may thereafter be filed with the FCC as an integral part of BA's application pursuant to Section 271(d) of the Act. The Parties recognize that the FCC has issued and may continue to issue regulations implementing Section 251, 252, and 271 and other Sections of the Act that affect certain terms contained in this Agreement. In the event that any one or more of the provisions contained herein is (a) inconsistent with Applicable Law, or (b) in BA's reasonable determination likely to adversely affect BA's application pursuant to Section 271(d) of the Act, the Parties agree to make only the minimum revisions necessary to eliminate the inconsistency or amend the provision(s) affecting such application. If any change in Applicable Law or amendment to this Agreement would affect the Interconnection of network facilities or a Party's ability to use any service or Network Element provided by the other Party pursuant to this Agreement, the affected Party shall be afforded a reasonable time to modify or re-deploy its network or operations as necessary to accommodate such change, provided, however, that such time period shall not be greater than 30 days unless another time period is mutually agreed to by the Parties.

27.3 To the extent required by Applicable Law, services provided by BA to DBC pursuant to this Agreement shall be at parity with the level of service that BA provides to itself or to any Affiliate.

27.4 In the event of a change in Applicable Law that materially affects any material term of this Agreement, the rights or obligations of either Party hereunder, or the ability of either Party to perform any material provision hereof, the Parties shall renegotiate in good faith such affected provisions with a view toward agreeing to acceptable new terms as may be required or permitted as a result of such legislative, regulatory, judicial or other legal action, and all remaining provisions of this Agreement shall remain in full force and effect..

27.5 Section 252(i) Obligations

27.5.1 To the extent required under Applicable Law, each Party shall comply with the requirements of Section 252(i) of the Act.

27.5.2 To the extent that the exercise of the foregoing section 252(i) option requires a rearrangement of facilities by the providing Party, the opting Party shall be liable for all costs associated therewith.

27.6 Notwithstanding anything herein to the contrary, if, as a result of any decision, order or determination of any judicial or regulatory authority with jurisdiction over the subject matter hereof, it is determined

that a Party is not required to furnish any service, facility or arrangement, or to provide any benefit required to be furnished or provided to the other Party hereunder, then the Party may discontinue the provision of any such service, facility, arrangement or benefit to the extent permitted by any such decision, order or determination by providing thirty (30) days prior written notice to the other Party, unless a different notice period or different conditions are specified in this Agreement (including, but not limited to, in an applicable Tariff or Applicable Law) for termination of such service, in which event such specified period and/or conditions shall apply.

28.0 MISCELLANEOUS

28.1 Authorization

28.1.1 New England Telephone and Telegraph Company is a corporation duly organized, validly existing and in good standing under the laws of the State of New York and has full power and authority to execute and deliver this Agreement and to perform the obligations hereunder.

28.1.2 Digital Broadband Communications, Inc. is a corporation duly organized, validly existing and in good standing under the laws of the State of Delaware, and has full power and authority to execute and deliver this Agreement and to perform its obligations hereunder.

28.1.3 Digital Broadband Communications, Inc. represents that it is, or intends to become, a provider of Telephone Exchange Service to residential and business subscribers offered exclusively over its own Telephone Exchange Service facilities or predominantly over its own Telephone Exchange Service facilities in combination with the use of unbundled Network Elements purchased from another entity and the resale of the Telecommunications Services of other carriers.

28.2 Independent Contractor; Disclaimer of Agency

Each Party shall perform services hereunder as an independent contractor and nothing herein shall be construed as creating any other relationship between the Parties. Each Party and each Party's contractor shall be solely responsible for the withholding or payment of all applicable federal, state and local income taxes, social security taxes and other payroll taxes with respect to their employees, as well as any taxes, contributions or other obligations imposed by applicable state unemployment or workers' compensation acts. Each Party has sole authority and responsibility to hire, fire and otherwise control its employees. Except for provisions herein expressly authorizing a Party to act for another, nothing in this Agreement shall constitute a Party as a legal representative or agent of the other Party, nor shall a Party have the right or authority to assume, create or incur any liability or any obligation of any kind, express or implied, against or in the name or on behalf of the other Party unless otherwise expressly permitted by such other Party. Except as otherwise expressly provided in this Agreement, no Party undertakes to perform any obligation of the other Party, whether regulatory or contractual, or to assume any responsibility for the management of the other Party's business.

28.3 Force Majeure

Neither Party shall be responsible for delays or failures in performance resulting from acts or occurrences beyond the reasonable control of such Party, including, without limitation: adverse weather conditions, fire, explosion, power failure, acts of God, war, revolution, civil commotion, or acts of public enemies; any law, order, regulation, ordinance or requirement of any governmental or legal body; labor unrest, including, without limitation, strikes, slowdowns, picketing or boycotts; or delays caused by the other Party or by other service or equipment vendors; or any other acts or occurrences beyond the Party's reasonable control, in each case regardless of whether such delays or failures in performance were foreseen or foreseeable as of the date of this Agreement (any of the foregoing, a "Force Majeure Event"). In such event, the nonperforming Party shall, upon giving prompt notice to the other Party, be excused from such performance on a day-to-day basis to the extent of such interference (and the other Party shall likewise be excused from performance of its obligations on a day-to-day basis to the extent such Party's obligations relate to the performance so interfered with). The non-performing Party shall use its commercially reasonable efforts to avoid or remove the cause(s) of non-performance and both Parties shall proceed

to perform with dispatch once the cause(s) are removed or cease. Notwithstanding the above, in no case shall a Force Majeure Event excuse either Party from the obligation to pay money when due under this Agreement, nor require the non-performing Party to settle any labor dispute except as the non-performing Party, in its sole discretion, determines appropriate.

28.4 Confidentiality

28.4.1 All information, including but not limited to specifications, microfilm, photocopies, magnetic disks, magnetic tapes, drawings, sketches, models, samples, tools, technical information, data, employee records, maps, financial reports, and market data, that is furnished by one Party to the other Party and that:

- (a) contains customer specific, facility specific, or usage specific information, other than customer information communicated for the purpose of publication or directory database inclusion, or
- (b) is in written, graphic, electromagnetic, or other tangible form and marked at the time of delivery as "Confidential" or "Proprietary," or
- (c) is communicated orally and declared to the receiving Party at the time of delivery, and by written notice given to the receiving Party within ten (10) days after delivery, to be "Confidential" or "Proprietary" (collectively referred to as "Proprietary Information"), shall remain the property of the disclosing Party.

28.4.2 Each Party shall keep all of the other Party's Proprietary Information confidential in the same manner it holds its own Proprietary Information confidential (which in all cases shall be no less than in a commercially reasonable manner) and shall use the other Party's Proprietary Information only for performing the covenants contained in this Agreement. Neither Party shall use the other Party's Proprietary Information for any other purpose except upon such terms and conditions as may be agreed upon between the Parties in writing or to enforce its rights hereunder (provided that the Party wishing to disclose the other Party's Proprietary Information submits the same to the Commission or courts of competent jurisdiction, as applicable, under a request for a protective order).

28.4.3 Unless otherwise agreed, the obligations of confidentiality and non-use set forth in this Agreement do not apply to such Proprietary Information that:

- (a) was, at the time of receipt, already known to the receiving Party free of any obligation to keep it confidential as evidenced by written records prepared prior to delivery by the disclosing Party; or
- (b) is or becomes publicly known through no wrongful act of the receiving Party; or
- (c) is rightfully received from a third person having no direct or indirect secrecy or confidentiality obligation to the disclosing Party with respect to such information; or
- (d) is independently developed by an employee, agent, or contractor of the receiving Party that is not involved in any manner with the provision of services pursuant to this Agreement and does not have any direct or indirect access to the Proprietary Information; or
- (e) is approved for release by written authorization of the disclosing Party; or
- (f) is required to be made public by the receiving Party pursuant to Applicable Law, provided that the receiving Party shall have made commercially reasonable efforts to give adequate notice of the requirement to the disclosing Party in order to enable the disclosing Party to seek protective orders.

28.4.4 Following termination or expiration of this Agreement, and upon request by the disclosing Party, the receiving Party shall return all tangible copies of Proprietary Information, whether written, graphic, electromagnetic or otherwise, except that the receiving Party may retain one copy for archival purposes only.

28.4.5 Notwithstanding any other provision of this Agreement, the provisions of this Section 28.4 shall apply to all Proprietary Information furnished by either Party to the other in furtherance of the purpose of this Agreement, even if furnished before the Effective Date.

28.5 Choice of Law

The construction, interpretation and performance of this Agreement shall be governed by and construed in accordance with the laws of the state in which this Agreement is to be performed, except for its conflicts of laws provisions. In addition, insofar as and to the extent federal law may apply, federal law will control.

28.6 Taxes

28.6.1 In General. With respect to any purchase hereunder of services, facilities or arrangements, if any federal, state or local tax, fee, surcharge or other tax-like charge (a "Tax") is required or permitted by Applicable Law to be collected from the purchasing Party by the providing Party, then (i) the providing Party shall properly bill the purchasing Party for such Tax, (ii) the purchasing Party shall timely remit such Tax to the providing Party and (iii) the providing Party shall timely remit such collected Tax to the applicable taxing authority.

28.6.2 Taxes Imposed on the Providing Party With respect to any purchase hereunder of services, facilities or arrangements, if any federal, state or local Tax is imposed by Applicable Law on the receipts of the providing Party, and such Applicable Law permits the providing Party to exclude certain receipts received from sales for resale to a public utility, distributor, telephone company, Local Exchange Carrier, Telecommunications company or other communications company ("Telecommunications Company"), such exclusion being based solely on the fact that the purchasing Party is also subject to a tax based upon receipts ("Receipts Tax"), then the purchasing Party (i) shall provide the providing Party with notice in writing in accordance with Section 28.6.6 of this Agreement of its intent to pay the Receipts Tax and (ii) shall timely pay the Receipts Tax to the applicable tax authority.

28.6.3 Taxes Imposed on Customers With respect to any purchase hereunder of services, facilities or arrangements that are resold to a third party, if any federal, state or local Tax is imposed by Applicable Law on the subscriber, end-user, Customer or ultimate consumer ("Subscriber") in connection with any such purchase, which a Telecommunications Company is required to impose and/or collect from a Subscriber, then the purchasing Party (i) shall be required to impose and/or collect such Tax from the Subscriber and (ii) shall timely remit such Tax to the applicable taxing authority.

28.6.4 Liability for Uncollected Tax, Interest and Penalty If the providing Party has not received an exemption certificate and fails to collect any Tax as required by Section 28.6.1, then, as between the providing Party and the purchasing Party, (i) the purchasing Party shall remain liable for such uncollected Tax and (ii) the providing Party shall be liable for any interest assessed thereon and any penalty assessed with respect to such uncollected Tax by such authority. If the providing Party properly bills the purchasing Party for any Tax but the purchasing Party fails to remit such Tax to the providing Party as required by Section 28.6.1, then, as between the providing Party and the purchasing Party, the purchasing Party shall be liable for such uncollected Tax and any interest assessed thereon, as well as any penalty assessed with respect to such uncollected Tax by the applicable taxing authority. If the providing Party does not collect any Tax as required by Section 28.6.1 because the purchasing Party has provided such providing Party with an exemption certificate that is later found to be inadequate by a taxing authority, then, as between the providing Party and the purchasing Party, the purchasing Party shall be liable for such uncollected Tax and any interest assessed thereon, as well as any penalty assessed with respect to such uncollected Tax by the applicable taxing authority. If the purchasing Party fails to pay the Receipts Tax as required by Section 28.6.2, then, as between the providing Party and the purchasing Party, (x) the providing Party shall be liable for any Tax imposed on its receipts and (y) the purchasing Party shall be liable for any interest

assessed thereon and any penalty assessed upon the providing Party with respect to such Tax by such authority. If the purchasing Party fails to impose and/or collect any Tax from Subscribers as required by Section 28.6.3, then, as between the providing Party and the purchasing Party, the purchasing Party shall remain liable for such uncollected Tax and any interest assessed thereon, as well as any penalty assessed with respect to such uncollected Tax by the applicable taxing authority. With respect to any Tax that the purchasing Party has agreed to pay, or is required to impose on and/or collect from Subscribers, the purchasing Party agrees to indemnify and hold the providing Party harmless on an after-tax basis for any costs incurred by the providing Party as a result of actions taken by the applicable taxing authority to recover the Tax from the providing Party due to the failure of the purchasing Party to timely pay, or collect and timely remit, such Tax to such authority. In the event either Party is audited by a taxing authority, the other Party agrees to cooperate fully with the Party being audited in order to respond to any audit inquiries in a proper and timely manner so that the audit and/or any resulting controversy may be resolved expeditiously.

28.6.5 Tax Exemptions and Exemption Certificates If Applicable Law clearly exempts a purchase hereunder from a Tax, and if such Applicable Law also provides an exemption procedure, such as an exemption-certificate requirement, then, if the purchasing Party complies with such procedure, the providing Party shall not collect such Tax during the effective period of such exemption. Such exemption shall be effective upon receipt of the exemption certificate or affidavit in accordance with the terms set forth in Section 28.6.6. If Applicable Law clearly exempts a purchase hereunder from a Tax, but does not also provide an exemption procedure, then the providing Party shall not collect such Tax if the purchasing Party (i) furnishes the providing Party with a letter signed by an officer requesting such an exemption and citing the provision in the Applicable Law which clearly allows such exemption and (ii) supplies the providing Party with an indemnification agreement, reasonably acceptable to the providing Party (e.g., an agreement commonly used in the industry), which holds the providing Party harmless on an after-tax basis with respect to its forbearing to collect such Tax.

28.6.6 If any discount or portion of a discount in price provided to DBC under this Agreement (including, but not limited to, a wholesale discount provided for in Exhibit A) is based on anticipated Tax savings to BA because it was anticipated that receipts from sales of BA services that would otherwise be subject to a Tax on such receipts could be excluded from such Tax under Applicable Law because the BA services would be sold to DBC for resale, and BA is, in fact, required by Applicable Law to pay such Tax on receipts from sales of BA services to DBC, then, as between BA and DBC, DBC shall be liable for, and shall indemnify and hold harmless BA against (on an after-tax basis), any such Tax and any interest and/or penalty assessed by the applicable taxing authority on either DBC or BA with respect to the Tax on BA's receipts.

28.6.7 All notices, affidavits, exemption-certificates or other communications required or permitted to be given by either Party to the other, for purposes of this Section 28.6, shall be made in writing and shall be delivered in person or sent by certified mail, return receipt requested, or registered mail, or a courier service providing proof of service, and sent to the addressees set forth in Section 28.10 as well as to the following:

To BA:	Tax Administration Bell Atlantic Corporation 1095 Avenue of the Americas Room 3109 New York, NY 10036
To DBC:	Digital Broadband Communications, Inc. 200 West Street Waltham, MA 02451 attn: Finance Department, Steven Jennings, Controllor

Either Party may from time to time designate another address or other addressees by giving notice in accordance with the terms of this Section 28.6. Any notice or other communication shall be deemed to be given when received.

28.7 Assignment

Neither Party may assign this Agreement or any of its rights or obligations hereunder to a third party without the written consent of the other Party, which consent shall not be unreasonably withheld upon the provision of reasonable evidence by the proposed assignee that it can provide satisfactory performance under this Agreement. Any assignment or delegation in violation of this subsection 28.7 shall be void and ineffective and constitute a default of this Agreement.

28.8 Billing and Payment; Disputed Amounts

28.8.1 Except as may otherwise be provided in this Agreement, each Party shall submit on a monthly basis an itemized statement of charges incurred by the other Party during the preceding month(s) for services, facilities or arrangements provided hereunder. Payment of amounts billed under this Agreement, whether billed on a monthly basis or as otherwise provided herein, shall be due, in immediately available U.S. funds, on the later of (a) thirty (30) days following the date of such statement, or (b) twenty (20) days from the date of receipt of such statement.

28.8.2 Although it is the intent of both Parties to submit timely and accurate statements of charges, failure by either Party to present statements to the other Party in a timely manner shall not constitute a breach or default, or a waiver of the right to payment of the incurred charges, by the billing Party under this Agreement, and the billed Party shall not be entitled to dispute the billing Party's statement(s) based on such Party's failure to submit them in a timely fashion.

28.8.3 If any portion of an amount due to a Party (the "Billing Party") under this Agreement is subject to a bona fide dispute between the Parties, the Party billed (the "Non-Paying Party") shall within thirty (30) days of its receipt of the invoice containing such disputed amount give notice to the Billing Party of the amounts it disputes ("Disputed Amounts") and include in such notice the specific details and reasons for disputing each item. The Non-Paying Party shall pay when due (i) all undisputed amounts to the Billing Party and (ii) all Disputed Amounts into an interest bearing escrow account with a third party escrow agent mutually agreed upon by the Parties.

28.8.4 If the Parties are unable to resolve the issues related to the Disputed Amounts in the normal course of business within sixty (60) days after delivery to the Billing Party of notice of the Disputed Amounts, each of the Parties shall appoint a designated representative who has authority to settle the dispute and who is at a higher level of management than the persons with direct responsibility for administration of this Agreement. The designated representatives shall meet as often as they reasonably deem necessary in order to discuss the dispute and negotiate in good faith in an effort to resolve such dispute. The specific format for such discussions will be left to the discretion of the designated representatives, however, all reasonable requests for relevant information made by one Party to the other Party shall be honored.

28.8.5 If the Parties are unable to resolve issues related to the Disputed Amounts within forty-five (45) days after the Parties' appointment of designated representatives pursuant to Section 28.8.4, or if either Party fails to appoint a designated representative within thirty (30) days of the end of the sixty (60) day period referred to Section 28.8.4, then either Party may file a complaint with the Commission to resolve such issues or proceed with any other remedy pursuant to law or equity.

28.8.6 The Parties agree that all negotiations pursuant to this Section 28.8 shall remain confidential and shall be treated as compromise and settlement negotiations for purposes of the Federal Rules of Evidence and state rules of evidence.

28.8.7 Charges which are not paid by the due date stated on BA's bill shall be subject to a late payment charge. The late payment charge shall be an amount specified by BA which shall not exceed a rate of one and one half percent (1 1/2%) of the overdue amount (including any unpaid previously billed late payment charges) per month.

28.9 Dispute Resolution

Except as otherwise provided in this Agreement, any dispute between the Parties regarding the interpretation or enforcement of this Agreement or any of its terms shall be addressed by good faith negotiation between the Parties, in the first instance. Should such negotiations fail to resolve the dispute in a reasonable time, either Party may initiate an appropriate action in any regulatory or judicial forum of competent jurisdiction.

28.10 Notices

Except as otherwise provided in this Agreement, notices given by one Party to the other Party under this Agreement shall be in writing and shall be (a) delivered personally, (b) delivered by express delivery service, (c) mailed, certified mail or first class U.S. mail postage prepaid, return receipt requested, or (d) delivered by telecopy to the following addresses of the Parties:

To DBC:

Digital Broadband Communications, Inc.
200 West Street
Waltham, MA 02451
attn: Stephen Catanzano, SVP Business Development

Telephone: 781/290-4000
Facsimile: 781/290-4001

To BA:

Director - Interconnection Services
Bell Atlantic Telecom Industry Services
1095 Avenue of the Americas
Room 1423
New York, NY 10036
Facsimile: 212/704-4381

with a copy to:

Bell Atlantic Network Services, Inc.
1320 N. Court House Road, 8th Floor
Arlington, VA 22201
Attn: Mr. Jack H. White, Assoc. General Counsel
Telephone: (703) 974-1368
Facsimile: (703) 974-0744

with a copy to:

Bell Atlantic – Rhode Island
185 Franklin Street, 14th Floor
Boston, MA. 02110-1585
Attn: Keefe Clemons, Regulatory Counsel
Telephone: (617) 743-6744
Facsimile: (617) 737-0648

or to such other address as either Party shall designate by proper notice. Notices will be deemed given as of the earlier of (i) the date of actual receipt, (ii) the next Business Day when notice is sent via express mail or personal delivery, (iii) three (3) Business Days after mailing in the case of first class or certified U.S. mail, or (iv) on the date set forth on the confirmation in the case of telecopy.

28.11 Joint Work Product

This Agreement is the joint work product of the Parties and has been negotiated by the Parties and their respective counsel and shall be fairly interpreted in accordance with its terms and, in the event of any ambiguities, no inferences shall be drawn against either Party.

28.12 No Third Party Beneficiaries

This Agreement is for the sole benefit of the Parties and their permitted assigns, and nothing herein express or implied shall create or be construed to create any third-party beneficiary rights hereunder.

28.13 No Licenses

28.13.1 Nothing in this Agreement shall be construed as the grant of a license with respect to any patent, copyright, trademark, trade name, trade secret or any other proprietary or intellectual property now or hereafter owned, controlled or licensable by either Party. Neither Party may use any patent, copyrightable materials, trademark, trade name, trade secret or other intellectual property right of the other Party except in accordance with the terms of a separate license agreement between the Parties granting such rights.

28.13.2 Neither Party shall have any obligation to defend, indemnify or hold harmless, or acquire any license or right for the benefit of, or owe any other obligation or have any liability to, the other Party or its Customers based on or arising from any claim, demand, or proceeding by any third party alleging or asserting that the use of any circuit, apparatus, or system, or the use of any software, or the performance of any service or method, or the provision of any facilities by either Party under this Agreement, alone or in combination with that of the other Party, constitutes direct, vicarious or contributory infringement or inducement to infringe, misuse or misappropriation of any patent, copyright, trademark, trade secret, or any other proprietary or intellectual property right of any Party or third party. Each Party, however, shall offer to the other reasonable cooperation and assistance in the defense of any such claim.

28.13.3 NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, THE PARTIES AGREE THAT NEITHER PARTY HAS MADE, AND THAT THERE DOES NOT EXIST, ANY WARRANTY, EXPRESS OR IMPLIED, THAT THE USE BY EACH PARTY OF THE OTHER'S FACILITIES, ARRANGEMENTS, OR SERVICES PROVIDED UNDER THIS AGREEMENT SHALL NOT GIVE RISE TO A CLAIM OF INFRINGEMENT, MISUSE, OR MISAPPROPRIATION OF ANY INTELLECTUAL PROPERTY RIGHT.

28.13.4 DBC agrees that the rights granted by BA hereunder shall, where applicable, be subject to the restrictions, if any, contained in any current software license agreements between BA and BA's software vendors. DBC acknowledges that functions and features made available to it hereunder through the use of third party proprietary products may involve additional terms and conditions and/or separate licensing to DBC.

28.14 Technology Upgrades

Notwithstanding any other provision of this Agreement, BA shall have the right to deploy, upgrade, migrate and maintain its network at its discretion. The Parties acknowledge that BA, at its election, may deploy fiber throughout its network and that such fiber deployment may inhibit or facilitate DBC's ability to provide service using certain technologies. Nothing in this Agreement shall limit BA's ability to upgrade its network through the

incorporation of new equipment, new software or otherwise. DBC shall be solely responsible for the cost and effort of accommodating such changes in its own network.

28.15 Survival

The Parties' obligations under this Agreement which by their nature are intended to continue beyond the termination or expiration of this Agreement (including, without limitation, the obligation to pay amounts owed hereunder (to include indemnification obligations) and the obligation to protect the other Party's Proprietary Information) shall survive the termination or expiration of this Agreement.

28.16 Entire Agreement

The terms contained in this Agreement and any Schedules, Exhibits, Tariffs and other documents or instruments referred to herein that are incorporated into this Agreement by this reference constitute the entire agreement between the Parties with respect to the subject matter hereof, and supersede any and all prior understandings, proposals and other communications, oral or written regarding such subject matter. Neither Party shall be bound by any preprinted terms additional to or different from those in this Agreement that may appear subsequently in the other Party's form documents, purchase orders, quotations, acknowledgments, invoices or other communications.

28.17 Counterparts

This Agreement may be executed in two or more counterparts, each of which shall be deemed an original and all of which together shall constitute one and the same instrument.

28.18 Modification, Amendment, Supplement, or Waiver

No modification, amendment, supplement to, or waiver of the Agreement or any of its provisions shall be effective and binding upon the Parties unless it is made in writing and duly signed by the Parties. A failure or delay of either Party to enforce any of the provisions hereof, to exercise any option which is herein provided, or to require performance of any of the provisions hereof shall in no way be construed to be a waiver of such provisions or options.

28.19 Successors and Assigns

This Agreement shall be binding on and inure to the benefit of the Parties and their respective legal successors and permitted assigns.

28.20 Publicity and Use of Trademarks or Service Marks

Neither Party nor its subcontractors or agents shall use the other Party's trademarks, service marks, logos or other proprietary trade dress in any advertising, press releases, publicity matters or other promotional materials without such Party's prior written consent.

28.21 Cooperation With Law Enforcement

Either Party may cooperate with law enforcement authorities to the full extent required or permitted by Applicable Law in matters related to services provided by either Party hereunder, including, but not limited to, the production of records; the establishment of new lines or the installation of new services on an existing line in order to support law enforcement operations; and the installation of wiretaps, trap-or-trace devices and pen registers. Neither Party shall have an obligation to inform the Customers of the other Party of such law enforcement requests, except to the extent required by Applicable Law, however, each Party will inform the other Party of such law enforcement requests, unless an appropriate governmental authority requests that such notice be withheld, or such disclosure is otherwise inconsistent with Applicable Law. Where a law enforcement request relates to the

establishment of new lines (including, but not limited to, lines established to support interception of communications on other lines), or the installation of services on existing lines, a Party may take measures to prevent the other Party from obtaining access to information concerning such lines or services through operations support system interfaces, whenever an appropriate governmental authority so requests. A request that the existence of the lines or services not be disclosed shall be interpreted as including a request to block access to information concerning the lines or services through operations support system interfaces. No Party will be liable to any person for any economic harm, personal injury, invasion of any right of privacy, or any other harm, loss or injury, caused or claimed to be caused, directly or indirectly, by actions taken by it to block, or by its failure to block, access to information concerning particular lines or services through operations support systems interfaces or otherwise.

28.22 CLEC Certification

Except as required by Applicable Law, BA shall have no obligation to perform under this Agreement until such time as DBC has obtained a Certificate of Public Convenience and Necessity (CPCN) or such other Commission authorization as may be required by law as a condition for conducting business in Rhode Island as a Local Exchange Carrier.

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed as of this 4th day of November, 1999.

Digital Broadband Communications, Inc.

Bell Atlantic-Rhode Island

By: _____

By: _____

Printed: Steven Catanzano

Printed: Jeffrey A. Masoner

Title: Senior Vice President
Business Development

Title: Vice President –
Interconnection Services Policy & Planning

SCHEDULE 4.1

NETWORK INTERCONNECTION SCHEDULE

RHODE ISLAND RESIDENTIAL SERVICES

BA-IP*	DBC-IP	DBC Intended Implementation Date
Providence PRVDRIWA06T 234 Washington Street	Providence 234 Washington Street	January, 2000

*BA-IP(s) shall be either the BA Tandems or BA End Offices, as specified in the LERG.

RHODE ISLAND BUSINESS SERVICES

BA-IP*	DBC-IP	DBC Intended Implementation Date
Providence PRVDRIWA06T 234 Washington Street	Providence 234 Washington Street	January, 2000

*BA-IP(s) shall be either the BA Tandems or BA End Offices, as specified in the LERG.

SCHEDULE 4.2

INTERCONNECTION POINTS FOR DIFFERENT TYPES OF TRAFFIC

Each Party shall provide the other Party with Interconnection to its network at the following points for transmission, routing and termination subject to the availability of facilities. Compensation for such facilities will be as set forth in Exhibit A or as provided elsewhere herein.

1. For the termination of Local Traffic or Toll Traffic originated by one Party's Customer and terminated to the other Party's Customer, at the points set forth in Section 4 of the main body of the Agreement.
2. For the termination of Meet Point Billing Traffic from an IXC to:
 - (a) DBC, at the DBC-IP in LATA in which the Traffic is to terminate.
 - (b) BA, at the BA-IP in LATA in which the Traffic is to terminate.
3. For the termination of Transit Traffic from an ITC, wireless carrier, or other CLEC to:
 - (a) DBC, at the DBC-IP in which the Traffic is to terminate.
 - (b) BA, at the BA-IP in LATA in which the Traffic is to terminate.
4. For 911/E911 traffic originated on DBC's network, at the Public Safety Answering Point ("PSAP") in areas where only Basic 911 service is available, or at the BA 911/E911 Tandem Office serving the area in which the DBC Customer is located, in accordance with applicable state laws and regulations and PSAP requirements.
5. For Directory Assistance (411 or NPA-555-1212) traffic, at the applicable BA operator services Tandem Office.
6. For Operator Services (call completion) traffic, at the applicable BA operator services Tandem Office.
7. For BLV/BLVI traffic, at the terminating Party's operator services Tandem Office.
8. For SS7 signaling originated by:
 - (a) DBC, at mutually agreed-upon Signaling Point of Interconnection(s) ("SPOI") in the LATA in which the Local or Toll Traffic originates, over CCSAC links provisioned in accordance with Bellcore GR-905 and Bell Atlantic Supplement Common Channel Signaling Network Interface Specification (BA_905).
 - (b) BA, at mutually agreed-upon SPOIs in the LATA in which the Local or Toll Traffic originates, over a CCSAC links provisioned in accordance with Bellcore GR-905 and BA-905.

Alternatively, either Party may elect to interconnect for SS7 signaling through a commercial SS7 hub provider.

9. For toll free service access code (e.g., 800/888/877) database inquiry traffic, at any BA Signaling Transfer Point in the LATA in which the originating DBC Wire Center is located, over a CCSAC link. Alternatively, DBC may elect to interconnect through a commercial SS7 hub provider.
10. For Line Information Database ("LIDB") inquiry traffic, at any BA Signaling Transfer Point in the LATA in which the LIDB is located, over a CCSAC link. Alternatively, DBC may elect to interconnect through a commercial SS7 hub provider.

11. For any other type of traffic, at reasonable points to be agreed upon by the Parties, based on the network architecture of the terminating Party's network.

SCHEDULE 5.6

APPLICABLE FACTORS for DBC

PIU and PLU factors may be reported at the state or LATA level.

FOR TRAFFIC ORIGINATING FROM:	AND TERMINATING TO:	LATA	PIU (%)	PLU (%)
BA	DBC	ALL	0 %	95%
DBC	BA	ALL	10%	80%

CUSTOMER: DBC

STATE: RHODE ISLAND

BILLING CONTACT NAME: Finance Department, attn: Steven Jennings, Controller

BILLING CONTACT NUMBER: 781/290-4000

BILLING CONTACT ADDRESS: Digital Broadband Communications, Inc.
200 West Street
Waltham, MA 02451

DBC ACNA to be used when ordering Interconnections Trunks: DBC

DBC CIC to be used when ordering Interconnection Trunks: To be determined

SCHEDULE 7.1.3

Billing Arrangement Options for Variable-Rated Information Services Calls

Bell Atlantic offers two billing arrangement options representing different methods for DBC and Bell Atlantic to jointly ensure that the end users making calls to the Information Provider (“IP”) programs on the Bell Atlantic platform are billed at correct rates, and that the IP’s they call are reimbursed for the use of their services. Prior to establishing working interconnection to the variable-rated services, DBC must confirm which ONE of the following two Billing Arrangement Options it will use for variable-rated Information Services Traffic, and complete acceptance testing with Bell Atlantic for that option. DBC’s choice of one or the other Billing Arrangement Option will be indicated on Appendix A (“Bell Atlantic Information Services Billing Option Selection Form”) following this Schedule 7.1.3.

Where DBC does not select either billing arrangement option, as indicated in Appendix A to this Schedule 7.1.3, DBC agrees that its Customers will not be able to complete calls to variable-rated Information Service providers on the Bell Atlantic platform, regardless of whether the Customers are served by DBC switching facilities, or by Unbundled Network Element(s) purchased by DBC.

The “Information Mass Announcement Service” (“IMAS”) product is unique to the New York Metropolitan LATA (132), and is not offered elsewhere in New York State or in the Bell Atlantic region. The Billing Arrangement options described below do not apply to IMAS traffic, which is not a variable-rated Information Service.

Option 1: BUNDLED BILLING ARRANGEMENT

A. Usage Processing

- 1a. DBC using its own facilities records originating call detail, and delivers message to Bell Atlantic over a dedicated IP trunk. Bell Atlantic makes terminating recording.
- or--
- 1b. DBC using Bell Atlantic Unbundled Network Elements for Local Switching receives originating call detail from Bell Atlantic in unrated EMR format.

2. Using the called number, DBC identifies the call as a variable-rated IP call. DBC sends the call detail record to Bell Atlantic in unrated EMR format.

Bell Atlantic rates correctly formatted messages at the price set by the Information Provider, and bills DBC for the full value of the call less the Information Service Billing Fee (“IP B&C Fee”) stated in Exhibit A. Incorrectly formatted records are not rated and no IP B&C Fee is applied. Rated messages are returned to DBC in rated EMR format.

Error messages will be returned in either unrated or rated EMR format, depending on the nature of the error. The error will be defined by appropriate indicators in the record.

“Killer” calls, i.e. calls where the originating end user has disconnected within a Tariff-specified time limit in order to avoid charges, are returned with a special locally-defined indicator. An IP B&C Fee is credited to DBC for these calls, although there are no charges billable to the DBC Customer.

4. DBC bills its end user for the full value of the call as shown in the rated EMR record, calculates and collects appropriate state and local taxes.

5. Bell Atlantic uses the rated message to calculate the payment due the Information Provider, and remits that amount to the IP. The Information Provider is charged for “killer” calls according to Tariff regulations.

B. Adjustments

1. Adjustment requests submitted to Bell Atlantic will be made to the Customer Account Team Center.
2. DBC must provide the following information when requesting an adjustment from Bell Atlantic for an IP call made by one of its end user Customers:
 - originating line number
 - the dialed IP subscriber number
 - the amount to be adjusted, not including tax
 - message date
 - connect time
 - conversation time
1. Bell Atlantic will follow its policy of allowing two (2) adjustments per line per year on eligible Information Provider calls. Once two adjustments have been made for an originating end user line number, no further adjustments will be made to DBC account.

C. Acceptance Testing

1. Acceptance testing between Bell Atlantic and DBC will demonstrate that both Parties are ready to deliver, process and receive usage and billing data as required, and that each has a Single Point of Contact (“SPOC”) available to the other.
2. DBC will provide a sufficient volume of unrated usage data for testing various call scenarios, formatted and delivered to reflect the anticipated production environment.
3. Bell Atlantic will examine, process, and edit such data to produce a return dataset of rated records, for delivery to DBC.
4. DBC will receive and process the Bell Atlantic data.
5. Both Parties will communicate and resolve testing issues until they mutually agree that each is able to format, deliver, receive and process data at an acceptable standard.

Option 2: UNBUNDLED BILLING ARRANGEMENT

A. Usage Processing

- 1a. DBC using its own facilities records originating call detail, and delivers message to Bell Atlantic over dedicated IP trunk. Bell Atlantic makes terminating recording.
- or--
- 1b. DBC using Bell Atlantic Unbundled Network Elements for Local Switching receives originating call detail from Bell Atlantic in unrated EMR format.

2. Bell Atlantic bills DBC for access to its IP platform. This charge for Access to BA IP Switching Platform replaces the standard Reciprocal Compensation charge, and is calculated in the same manner, on a per minute of use basis. The Access to BA IP Switching Platform charge is stated in Exhibit A.
3. Using the called number, DBC identifies the call as a variable-rated IP call. DBC has the option of either rating the call in its own system, or sending the call detail record to Bell Atlantic in unrated EMR format for rating ("BA IP Rating Service").
4. When DBC uses the optional Bell Atlantic rating service, Bell Atlantic receives an unrated EMR record from DBC. Bell Atlantic rates correctly formatted messages at the price set by the Information Provider, and bills DBC for the BA IP Rating Service on a per message basis, at the rate stated in Exhibit A. The per message charge applies to every rating attempt: correctly formatted messages, error records, and "killer" records.

Rated messages will be returned to DBC in rated EMR format. Error messages will be returned in either unrated or rated EMR format, depending on the nature of the error. The error will be defined by appropriate indicators in the record.

"Killer" calls, i.e. calls where the originating end user has disconnected within a Tariff-specified time limit in order to avoid charges, are returned with a special locally-defined indicator.

5. DBC bills its end user for the full value of the call based on rates set by the Information Provider: as shown in the rated EMR record returned from Bell Atlantic under the optional rating service, or as determined in DBC's own rating process. DBC calculates and collects appropriate state and local taxes.
6. DBC uses the rated message to calculate the payment due the Information Provider, and remits that amount to the IP. DBC may charge the Information Provider for "killer" calls according to Tariff regulations.

B. Adjustments

1. On all calls where DBC makes direct payment to the Information Provider, adjustments will be handled directly between DBC and the Information Provider.

C. Acceptance Testing

1. Acceptance Testing will be required for DBC to use the BA IP Rating Service.
2. Acceptance testing between Bell Atlantic and DBC will ensure that both Parties are ready to deliver, process and receive usage and billing data as required, and that each has a SPOC available to the other.
3. DBC will provide a sufficient volume of unrated usage data for testing various call scenarios, formatted and delivered to reflect the anticipated production environment.
4. Bell Atlantic will examine, process, and edit such data to produce a return dataset of rated records, for delivery to DBC.
5. DBC will receive and process the Bell Atlantic data.

6. Both Parties will communicate and resolve testing issues until they mutually agree that each is able to format, deliver, receive and process data at an acceptable standard.

APPENDIX A

BELL ATLANTIC INFORMATION SERVICES BILLING OPTION SELECTION FORM

Please select desired services for VARIABLE-RATED INFORMATION SERVICES messages.

OPTION	MINIMUM PERIOD	CHARGE	SERVICE SELECTION
OPTION 1: Bundled Billing Arrangement	12 months following successful completion of acceptance test	Rated value of each call less <u>IP Billing & Collection fee</u> stated in Exhibit A.	Yes <input type="checkbox"/> No <input type="checkbox"/>
OPTION 2: Unbundled Billing Arrangement	12 months following Effective Date	Per minute of use charge for initial minute or fraction thereof, and for each additional minute or fraction thereof at the <u>Access to BA IP Switching Platform rate</u> stated in Exhibit A.	Yes <input type="checkbox"/> No <input type="checkbox"/>
	Remaining term of Option 2 following successful completion of acceptance test	Per message charge for each call detail usage record delivered to Bell Atlantic for <u>BA IP Rating Service processing</u> stated in Exhibit A.	Yes <input type="checkbox"/> No <input type="checkbox"/>

SCHEDULE 12.3

SUPPORT SERVICES FOR RESALE

1. BA OSS SERVICES

1.1 Definitions

As used in this Schedule 12.3, the following terms shall have the meanings stated below:

1.1.1 “BA Operations Support Systems” means BA systems for pre-ordering, ordering, provisioning, maintenance and repair, and billing.

1.1.2 “BA OSS Services” means access to BA Operations Support Systems functions. The term “BA OSS Services” includes, but is not limited to: (a) BA’s provision of DBC Usage Information to DBC pursuant to Section 1.3 below; and, (b) “BA OSS Information”, as defined in Section 1.1.4 below.

1.1.3 “BA OSS Facilities” means any gateways, interfaces, databases, facilities, equipment, software, or systems, used by BA to provide BA OSS Services to DBC.

1.1.4 “BA OSS Information” means any information accessed by, or disclosed or provided to, DBC through or as a part of BA OSS Services. The term “BA OSS Information” includes, but is not limited to: (a) any Customer Information related to a BA Customer or a DBC Customer accessed by, or disclosed or provided to, DBC through or as a part of BA OSS Services; and, (b) any DBC Usage Information (as defined in Section 1.1.6 below) accessed by, or disclosed or provided to, DBC.

1.1.5 “BA Retail Telecommunications Service” means any Telecommunications Service that Bell Atlantic provides at retail to subscribers that are not Telecommunications Carriers. The term “BA Retail Telecommunications Service” does not include any Exchange Access service (as defined in Section 3(16) of the Act, 47 U.S.C. § 153(16)) provided by BA.

1.1.6 “DBC Usage Information” means the usage information for a BA Retail Telecommunications Service purchased by DBC under this Agreement that BA would record if BA was furnishing such BA Retail Telecommunications Service to a BA end-user retail Customer.

1.1.7 “Customer Information” means CPNI of a Customer and any other non-public, individually identifiable information about a Customer or the purchase by a Customer of the services or products of a Party.

1.2 BA OSS Services

1.2.1 Upon request by DBC, BA shall provide to DBC, pursuant to Section 251(c)(3) of the Act, BA OSS Services.

1.2.2 Subject to the requirements of Applicable Law, BA Operations Support Systems, BA Operations Support Systems functions, BA OSS Facilities, BA OSS Information, and the BA OSS Services that will be offered by BA, shall be as determined by BA. Subject to the requirements of Applicable Law, BA shall have the right to change BA Operations Support Systems, BA Operations Support Systems functions, BA OSS Facilities, BA OSS Information, and the BA OSS Services, from time-to-time, without the consent of DBC.

1.3 DBC Usage Information

1.3.1 Upon request by DBC, BA shall provide to DBC, pursuant to Section 251(c)(3) of the Act, DBC Usage Information.

1.3.2 DBC Usage Information will be available to DBC through the following:

(a) Daily Usage File on Data Tape.

(b) Daily Usage File through Network Data Mover ("NDM").

1.3.3.1 DBC Usage Information will be provided in a Bellcore Exchange Message Records ("EMR") format.

1.3.3.2 Daily Usage File Data Tapes provided pursuant to Section 1.3.2(a) above will be issued each day, Monday through Friday, except holidays observed by BA.

1.3.4 Except as stated in this Section 1.3, subject to the requirements of Applicable Law, the manner in which, and the frequency with which, DBC Usage Information will be provided to DBC shall be determined by BA.

1.5 Access to and Use of BA OSS Facilities

1.5.1 BA OSS Facilities may be accessed and used by DBC only to the extent necessary for DBC's access to and use of BA OSS Services pursuant to the Agreement.

1.5.2 BA OSS Facilities may be accessed and used by DBC only to provide Telecommunications Services to DBC Customers.

1.5.3 DBC shall restrict access to and use of BA OSS Facilities to DBC. This Schedule 12.3 does not grant to DBC any right or license to grant sublicenses to other persons, or permission to other persons (except DBC's employees, agents and contractors, in accordance with Section 1.5.7 below), to access or use BA OSS Facilities.

1.5.4 DBC shall not (a) alter, modify or damage the BA OSS Facilities (including, but not limited to, BA software), (b) copy, remove, derive, reverse engineer, or decompile, software from the BA OSS Facilities, or (c) obtain access through BA OSS Facilities to BA databases, facilities, equipment, software, or systems, which are not offered for DBC's use under this Schedule 12.3.

1.5.5 DBC shall comply with all practices and procedures established by BA for access to and use of BA OSS Facilities (including, but not limited to, BA practices and procedures with regard to security and use of access and user identification codes).

1.5.6 All practices and procedures for access to and use of BA OSS Facilities, and all access and user identification codes for BA OSS Facilities: (a) shall remain the property of BA; (b) shall be used by DBC only in connection with DBC's use of BA OSS Facilities permitted by this Schedule 12.3; (c) shall be treated by DBC as Confidential Information of BA pursuant to subsection 28.4 of the Agreement; and, (d) shall be destroyed or returned by DBC to BA upon the earlier of request by BA or the expiration or termination of the Agreement.

1.5.7 DBC's employees, agents and contractors may access and use BA OSS Facilities only to the extent necessary for DBC's access to and use of the BA OSS Facilities permitted by this Agreement. Any access to or use of BA OSS Facilities by DBC's employees, agents, or contractors, shall be subject to the provisions of the Agreement, including, but not limited to, subsection 28.4 thereof and Sections 1.5.6 and 1.6.3.3 of this Schedule 12.3.

1.6 BA OSS Information

1.6.1 Subject to the provisions of this Schedule 12.3 and Applicable Law, BA grants to DBC a non-exclusive license to use BA OSS Information.

1.6.2 All BA OSS Information shall at all times remain the property of BA. Except as expressly stated in this Schedule 12.3, DBC shall acquire no rights in or to any BA OSS Information.

1.6.3.1 The provisions of this Section 1.6.3 shall apply to all BA OSS Information, except (a) DBC Usage Information, (b) CPNI of DBC, and (c) CPNI of a BA Customer or a DBC Customer, to the extent the Customer has authorized DBC to use the Customer Information.

1.6.3.2 BA OSS Information may be accessed and used by DBC only to provide Telecommunications Services to DBC Customers.

1.6.3.3 DBC shall treat BA OSS Information that is designated by BA, through written or electronic notice (including, but not limited to, through the BA OSS Services), as "Confidential" or "Proprietary" as Confidential Information of BA pursuant to subsection 28.4 of the Agreement.

1.6.3.4 Except as expressly stated in this Schedule 12.3, this Agreement does not grant to DBC any right or license to grant sublicenses to other persons, or permission to other persons (except DBC's employees, agents or contractors, in accordance with Section 1.6.3.5 below), to access, use or disclose BA OSS Information.

1.6.3.5 DBC's employees, agents and contractors may access, use and disclose BA OSS Information only to the extent necessary for DBC's access to, and use and disclosure of, BA OSS Information permitted by this Schedule 12.3. Any access to, or use or disclosure of, BA OSS Information by DBC's employees, agents or contractors, shall be subject to the provisions of this Agreement, including, but not limited to, subsection 28.4 of the Agreement and Section 1.6.3.3 above.

1.6.3.6 DBC's license to use BA OSS Information shall expire upon the earliest of: (a) the time when the BA OSS Information is no longer needed by DBC to provide Telecommunications Services to DBC Customers; (b) termination of the license in accordance with this Schedule 12.3; or (c) expiration or termination of the Agreement.

1.6.3.7 All BA OSS Information received by DBC shall be destroyed or returned by DBC to BA, upon expiration, suspension or termination of the license to use such BA OSS Information.

1.6.4 Unless sooner terminated or suspended in accordance with the Agreement or this Schedule 12.3 (including, but not limited to, subsection 22.3 of the Agreement and Section 1.7.1 above), DBC's access to BA OSS Information through BA OSS Services shall terminate upon the expiration or termination of the Agreement.

1.6.5.1 Without in any way limiting subsection 18.3 of the Agreement, BA shall have the right (but not the obligation) to audit DBC to ascertain whether DBC is complying with the requirements of Applicable Law and this Agreement with regard to DBC's access to, and use and disclosure of, BA OSS Information.

1.6.5.2 Without in any way limiting any other rights BA may have under the Agreement or Applicable Law, BA shall have the right (but not the obligation) to monitor DBC's access to and use of BA OSS Information which is made available by BA to DBC pursuant to this Agreement, to ascertain whether DBC is complying with the requirements of Applicable Law and this Agreement, with regard to DBC's access to, and use and disclosure of, such BA OSS Information. The foregoing right shall include, but not be limited to, the right (but not the obligation) to electronically monitor DBC's access to and use of BA OSS Information which is made available by BA to DBC through BA OSS Facilities.

1.6.5.3 Information obtained by BA pursuant to this Section 1.6.5 shall be treated by BA as Confidential Information of DBC pursuant to subsection 28.4 of the Agreement; provided that, BA shall have the right (but not the obligation) to use and disclose information obtained by BA pursuant to this Section 1.6.5 to enforce BA's rights under the Agreement or Applicable Law.

1.6.6 DBC acknowledges that the BA OSS Information, by its nature, is updated and corrected on a continuous basis by BA, and therefore that BA OSS Information is subject to change from time to time.

1.7 Liabilities and Remedies

1.7.1 Any breach by DBC, or DBC's employees, agents or contractors, of the provisions of Sections 1.5 or 1.6 above shall be deemed a material breach of the Agreement. In addition, if DBC or an employee, agent or contractor of DBC at any time breaches a provision of Sections 1.5 or 1.6 above and such breach continues for more than ten (10) days after written notice thereof from BA, then, except as otherwise required by Applicable Law, BA shall have the right, upon notice to DBC, to suspend the license to use BA OSS Information granted by Section 1.6.1 above and/or the provision of BA OSS Services, in whole or in part.

1.7.2 DBC agrees that BA would be irreparably injured by a breach of Sections 1.5 or 1.6 above by DBC or the employees, agents or contractors of DBC, and that BA shall be entitled to seek equitable relief, including injunctive relief and specific performance, in the event of any such breach. Such remedies shall not be deemed to be the exclusive remedies for any such breach, but shall be in addition to any other remedies available under this Agreement or at law or in equity.

1.8 Relation to Applicable Law

The provisions of Sections 1.5, 1.6 and 1.7 above shall be in addition to and not in derogation of any provisions of Applicable Law, including, but not limited to, 47 U.S.C. § 222, and are not intended to constitute a waiver by BA of any right with regard to protection of the confidentiality of the information of BA or BA Customers provided by Applicable Law.

1.9 Cooperation

DBC, at DBC's expense, shall reasonably cooperate with BA in using BA OSS Services. Such cooperation shall include, but not be limited to, the following:

1.9.1 Upon request by BA, DBC shall by no later than the fifteenth (15th) day of each calendar month submit to BA reasonable, good faith estimates (by central office or other BA office or geographic area designated by BA) of the volume of each BA Retail Telecommunications Service for which DBC anticipates submitting orders in each week of the next calendar month.

1.9.2 Upon request by BA, DBC shall submit to BA reasonable, good faith estimates of other types of transactions or use of BA OSS Services that DBC anticipates.

1.9.3 DBC shall reasonably cooperate with BA in submitting orders for BA Retail Telecommunications Services and otherwise using the BA OSS Services, in order to avoid exceeding the capacity or capabilities of such BA OSS Services.

1.9.4 DBC shall participate in cooperative testing of BA OSS Services and shall provide assistance to BA in identifying and correcting mistakes, omissions, interruptions, delays, errors, defects, faults, failures, or other deficiencies, in BA OSS Services.

1.10 BA Access to Information Related to DBC Customers

1.10.1 BA shall have the right to access, use and disclose information related to DBC Customers that is in BA's possession (including, but not limited to, in BA OSS Facilities) to the extent such access, use and/or disclosure has been authorized by the DBC Customer in the manner required by Applicable Law.

1.10.2 Upon request by BA, DBC shall negotiate in good faith and enter into a contract with BA, pursuant to which BA may obtain access to DBC's operations support systems (including, systems for pre-ordering, ordering, provisioning, maintenance and repair, and billing) and information contained in such systems, to permit BA to obtain information related to DBC Customers (as authorized by the applicable DBC Customer), to permit Customers to transfer service from one Telecommunications Carrier to another, and for such other purposes as may be permitted by Applicable Law.

2. BELL ATLANTIC PRE-OSS SERVICES

2.1 As used in this Schedule 12.3, "BA Pre-OSS Service" means a service which allows the performance of an activity which is comparable to an activity to be performed through a BA OSS Service and which BA offers to provide to DBC prior to, or in lieu of, BA's provision of the BA OSS Service to DBC. The term "BA Pre-OSS Service" includes, but is not limited to, the activity of placing orders for BA Retail Telecommunications Services through a telephone facsimile communication.

2.2 Subject to the requirements of Applicable Law, the BA Pre-OSS Services that will be offered by BA shall be as determined by BA and BA shall have the right to change BA Pre-OSS Services, from time-to-time, without the consent of DBC.

2.3 Subject to the requirements of Applicable Law, the prices for BA Pre-OSS Services shall be as determined by BA and shall be subject to change by BA from time-to-time.

2.4 The provisions of Sections 1.5 through 1.9 above shall also apply to BA Pre-OSS Services. For the purposes of this Section 2.4: (a) references in Sections 1.5 through 1.9 above to BA OSS Services shall be deemed to include BA Pre-OSS Services; and, (b) references in Sections 1.5 through 1.9 above to BA OSS Information shall be deemed to include information made available to DBC through BA Pre-OSS Services.

3. RATES AND CHARGES

The prices for the foregoing services shall be as set forth in BA's Tariffs or, in the absence of an applicable BA Tariff price, in Exhibit A or, if not set forth in either, as may be agreed to by Parties. If BA at any time offers another resale support service the prices for which are not stated in BA's Tariffs or Exhibit A, BA shall have the right to revise Exhibit A to add such prices.

INTRODUCTION TO RHODE ISLAND PRICING SCHEDULE

Exhibit A contains rates the Parties shall charge on a reciprocal basis for the specific services identified herein.

Except as otherwise provided for in this Agreement, when the Commission approves actual rates in Rhode Island PUC Case No. 2681, those rates shall apply to any network element or service provided by BA to DBC under this Agreement.

If the Commission approves additional or different rates and/or rate structures at a later time, unless otherwise agreed to by the Parties herein, the rates and/or rate structures established by the Commission at a later time shall become the rates and/or rate structures established herein.
The Parties agree that those rates and/or rate structures shall be applied prospectively only.

PRICING SCHEDULE¹**BA Services, Facilities, and Arrangements:****I. Call Transport & Termination**

	BA Service	Non-recurring	Recurring
1.	Negotiated Rate for Reciprocal Compensation Traffic delivered to a BA-IP or to a DBC IP	\$0.008/minute of use (mou) Charged in accordance with Section 5.7, as appropriate	
2.	Access charges for termination of intrastate and interstate Toll Traffic	Per BA FCC No. 11 interstate and RIPUC No. 20 intrastate access tariffs, as amended from time to time (charged in conjunction with Local Traffic, using PLU and PIU factors, as appropriate)	
3.	Entrance facilities, and transport, as appropriate, for Interconnection at BA End Office, Tandem Office, Serving Wire Center, or other Point of Interconnection	Per BA FCC No. 11 interstate and RIPUC No. 20 intrastate access tariffs, as amended from time to time, for Feature Group D service.	

II. Intrastate Physical Collocation

Pending approval of rates and/or rate structures filed for intrastate physical collocation, all intrastate physical collocation services shall be charged at rates found in Rhode Island RIPUC Tariff No. 18, as amended from time to time.

¹ All rates and/or rate structures set forth herein, that are marked with an asterisk (*), as applied to wholesale discount of retail Telecommunications Services, unbundled Network Elements or call transport and/or termination of Local Traffic purchased for the provision of Telephone Exchange Service or Exchange Access, shall be interim rates and/or rate structures. These interim rates and/or rate structures shall be replaced on a prospective basis by such permanent rates and/or rate structures (applicable to wholesale discount of retail Telecommunications Services, unbundled Network Elements or call transport and/or termination of Local Traffic purchased for the provision of Telephone Exchange Service or Exchange Access) as may be approved by the Commission and if appealed as may be ordered at the conclusion of such appeal.

III. Information Services Billing and Collection

- A. Information Service Billing Fee ("IP B&C Fee") \$0.05 per call
- B. Variable-rated Information Services rates:
- (1) Access to BA IP Switching Platform \$0.03 per minute of use
- (2) BA IP Rating Service \$0.03 per message

IV. Transit Service

A. Tandem Transit Service

Rates: (Peak)# = \$0.00193* per minute
(Off-Peak)# = \$0.00193* per minute

#Note: In addition a passthrough of other carriers' terminating charges shall apply.

B. Dedicated Transit Service

		Monthly charges
(1) 1.544 Mbps Connection:	2(DS-1 SAC)#	\$5.08*
(2) 45 Mbps Connection:	2(DS-3 SAC)#	\$90.26*

#Rate = twice the applicable charge for the appropriate Service Access Charge ("SAC")

Non-recurring charges

Standard Interval

(3) Service Order Charge	\$15.58* (per order)
(4) Service Connection Charge	\$28.36* (per connection)
(5) Service Installation Charge	\$7.61* (per connection)

Expedited Interval

(3) Service Order Charge	\$23.06* (per order)
(4) Service Connection Charge	\$37.88* (per connection)
(5) Service Installation Charge	\$10.08* (per connection)

V. Service Provider Number Portability Database Service

Service Provider Number Portability Database Service shall be charged at rates found in the BA FCC No. 11 Tariff as amended from time to time.

VI. Unbundled Database Access

A. 800/888 Database

Reciprocal Compensation: 800 Database (refer to I above)
(charged to originating Party).

800 Database query: \$0.0010040* per query

B. LIDB

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
LIDB Access: SCP Query	\$0.001430* Per Query	Not Applicable
LIDB Record Management		Not Applicable
Record Charge (During 5 Year Recovery Period)	\$0.034600* Per Record/Month	Not Applicable
Record Charge (Beyond 5 Year Recovery Period)	\$0.002300* Per Record/Month	Not Applicable
LIDB Database Load Charge		Not Applicable
<= 10,000 Records	\$38.47* Per Hour	Not Applicable
> 10,000 Records	\$158.57* Per Hour	Not Applicable

VII. Unbundled Local Loops

A. Monthly Recurring Charges

(1) ULL facility: ULL type	Statewide
(per month)	
2-Wire Analog Voice Grade	\$15.00*
4-Wire Analog Voice Grade	\$32.58*
2-Wire ISDN Digital Grade	\$30.54*
2 Wire Digital Designed Metallic ULL with ISDN Loop Extension Electronics	\$30.54*
4-Wire DS-1-compatible Digital Grade	\$197.22*
2 Wire ADSL compatible ULL (up to 12,000 feet)	\$30.54*
2 Wire ADSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	\$30.54*
2 Wire ADSL compatible ULL (up to 18,000 feet)	\$30.54*
2 Wire ADSL compatible ULL (up to 18,000 feet) with Bridged Tap removed	\$30.54*
2 Wire Digital Designed Metallic ULL (18,000 feet up to 30,000 Feet) Non-loaded with Bridged Tap options	\$30.54*
2-Wire HDSL compatible ULL (up to 12,000 feet)	\$30.54*
2 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$30.54*
4-Wire HDSL compatible ULL (up to 12,000 feet)	\$197.22*
4 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$197.22*

(2) Service Access Charge: ULL type	(per month)
Voice Grade/DS-0	\$0.40*
DS-1	\$2.54*

B. Non-Recurring Charges

(1) Service Order Charge (per order)

ULL Type	Standard Interval			Expedite		
	1 ULL	2-9 ULL	10+ ULL	1 ULL	2-9 ULL	10+ ULL
2-Wire Analog Voice Grade	0*	\$6.70*	\$9.35*	0*	\$9.91*	\$13.83*
4-Wire Analog Voice Grade	0*	\$6.70*	\$9.35*	0*	\$9.91*	\$13.83*

2-Wire ISDN Digital	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
2 Wire Digital Designed Metallic ULL with ISDN Loop Extension Electronics	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
4-Wire DS-1-compatible Digital Grade	\$42.46*	\$42.46*	\$42.46*	\$62.87*	\$62.87*	\$62.87*
2 Wire ADSL compatible ULL (up to 12,000 feet)	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
2 Wire ADSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
2 Wire ADSL compatible ULL (up to 18,000 feet)	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
2 Wire ADSL compatible ULL (up to 18,000 feet) with Bridged Tap removed	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
2 Wire Digital Designed Metallic ULL (18,000 feet up to 30,000 Feet) Non-loaded with Bridged Tap options	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
2-Wire HDSL compatible ULL (up to 12,000 feet)	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
2 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$4.01*	10.71*	\$13.35*	\$5.94*	\$15.85*	\$19.77*
4-Wire HDSL compatible ULL (up to 12,000 feet)	\$42.46*	\$42.46*	\$42.46*	\$62.87*	\$62.87*	\$62.87*
4 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$42.46*	\$42.46*	\$42.46*	\$62.87*	\$62.87*	\$62.87*

(2) Service Connection Charge: (per loop)		
ULL Type	Service Connection: Standard	Service Connection: CO Wiring
2-Wire Analog Voice Grade	\$29.68*	\$14.95*
4-Wire Analog Voice Grade	\$29.68*	\$14.95*
2-Wire ISDN Digital Grade	\$29.68*	\$14.95*
2 Wire Digital Designed Metallic ULL with ISDN Loop Extension Electronics	\$29.68*	\$14.95*
4-Wire DS-1-compatible Digital Grade	\$82.25*	\$30.72*
2 Wire ADSL compatible ULL (up to 12,000 feet)	\$29.68*	\$14.95*
2 Wire ADSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	\$29.68*	\$14.95*
2 Wire ADSL compatible ULL (up to 18,000 feet)	\$29.68*	\$14.95*
2 Wire ADSL compatible ULL (up to 18,000 feet) with Bridged Tap removed	\$29.68*	\$14.95*
2 Wire Digital Designed Metallic ULL (18,000 feet up to 30,000 Feet) Non-loaded with Bridged Tap options	\$29.68*	\$14.95*
2-Wire HDSL compatible ULL (up to 12,000 feet)	\$29.68*	\$14.95*
2 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$29.68*	\$14.95*
4-Wire HDSL compatible ULL (up to 12,000 feet)	\$82.25*	\$30.72*
4 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$82.25*	\$30.72*

(3) Installation Dispatch (per dispatch)				
ULL Type	Installation Dispatch (per dispatch)			TC Not Ready (per occasion)
	1 ULL	2-9 ULL	10+ ULL	
2-Wire Analog Voice Grade	\$29.13*	\$34.36*	\$38.75*	\$27.86*
4- Wire Analog Voice Grade	\$29.13*	\$34.36*	\$38.75*	\$27.86*
2-Wire ISDN Digital Grade	\$29.13*	\$34.36*	\$38.75*	\$27.86*
2 Wire Digital Designed Metallic ULL with ISDN Loop Extension Electronics	\$29.13*	\$34.36*	\$38.75*	\$27.86*
4-Wire DS-1-compatible Digital Grade	\$39.03*	\$39.03*	\$39.03*	\$27.86*
2 Wire ADSL compatible ULL (up to 12,000 feet)	\$29.13*	\$34.36*	\$38.75*	\$27.86*
2 Wire ADSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	\$29.13*	\$34.36*	\$38.75*	\$27.86*
2 Wire ADSL compatible ULL (up to 18,000 feet)	\$29.13*	\$34.36*	\$38.75*	\$27.86*
2 Wire ADSL compatible ULL (up to 18,000 feet) with Bridged Tap removed	\$29.13*	\$34.36*	\$38.75*	\$27.86*
2 Wire Digital Designed Metallic ULL (18,000 feet up to 30,000 Feet) Non-loaded with Bridged Tap options	\$29.13*	\$34.36*	\$38.75*	\$27.86*
2-Wire HDSL compatible ULL (up to 12,000 feet)	\$29.13*	\$34.36*	\$38.75*	\$27.86*
2 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$29.13*	\$34.36*	\$38.75*	\$27.86*
4-Wire HDSL compatible ULL (up to 12,000 feet)	\$39.03*	\$39.03*	\$39.03*	\$27.86*
4 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$39.03*	\$39.03*	\$39.03*	\$27.86*

(4) Manual Intervention Surcharge (where mechanized interface available but not used)						
Standard Interval	Service Order (per order)			Svc Connection Chg (per ULL)		
ULL Type	1 ULL	2-9 ULL	10+ ULL	1 ULL	2-9 ULL	10+ ULL
2-Wire Analog Voice Grade	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
4-Wire Analog Voice Grade	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
2-Wire ISDN Digital Grade	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
2 Wire Digital Designed Metallic ULL with ISDN Loop Extension Electronics	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
4-Wire DS-1-compatible Digital Grade	\$4.53*	\$4.53*	\$4.53*	\$5.38*	\$5.38*	\$5.38*
2 Wire ADSL compatible ULL (up to 12,000 feet)	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
2 Wire ADSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
2 Wire ADSL compatible ULL (up to 18,000 feet)	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
2 Wire ADSL compatible ULL (up to 18,000 feet) with Bridged Tap removed	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
2 Wire Digital Designed Metallic ULL (18,000 feet up to 30,000 Feet) Non-loaded with Bridged Tap options	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
2-Wire HDSL compatible ULL (up to 12,000 feet)	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
2 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$23.00*	\$45.03*	\$205.52*	\$7.70*	\$7.70*	\$7.70*
4-Wire HDSL compatible ULL (up to 12,000 feet)	\$4.53*	\$4.53*	\$4.53*	\$5.38*	\$5.38*	\$5.38*
4 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$4.53*	\$4.53*	\$4.53*	\$5.38*	\$5.38*	\$5.38*
Expedited Interval	Service Order (per order)			Svc Connection Chg (per ULL)		
ULL Type	1 ULL	2-9 ULL	10+ ULL	1 ULL	2-9 ULL	10+ ULL
2-Wire Analog Voice Grade	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
4-Wire Analog Voice Grade	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
2-Wire ISDN Digital Grade	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
2 Wire Digital Designed Metallic ULL with ISDN Loop Extension Electronics	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
4-Wire DS-1-compatible Digital Grade	\$6.71*	\$6.71*	\$6.71*	\$5.38*	\$5.38*	\$5.38*
2 Wire ADSL compatible ULL (up to 12,000 feet)	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
2 Wire ADSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*

2 Wire ADSL compatible ULL (up to 18,000 feet)	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
2 Wire ADSL compatible ULL (up to 18,000 feet) with Bridged Tap removed	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
2 Wire Digital Designed Metallic ULL (18,000 feet up to 30,000 Feet) Non-loaded with Bridged Tap options	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
2-Wire HDSL compatible ULL (up to 12,000 feet)	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
2 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$34.06*	\$66.66*	\$304.29*	\$7.70*	\$7.70*	\$7.70*
4-Wire HDSL compatible ULL (up to 12,000 feet)	\$6.71*	\$6.71*	\$6.71*	\$5.38*	\$5.38*	\$5.38*
4 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap Removal	\$6.71*	\$6.71*	\$6.71*	\$5.38*	\$5.38*	\$5.38*

(5) Misdirected Trouble Dispatches (charge per occasion)

(a)	Dispatch IN (to Central Office)	\$51.06*
(b)	Dispatch IN (EXPEDITE)	\$68.43*
(c)	Dispatch OUT (to Customer Premise)	\$120.81*
(d)	Dispatch OUT (EXPEDITE)	\$103.13*

VII. C. Digital Loops and Digital Designed Loops (Conditioning)

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
Standard Digital Loops		
2 Wire ADSL compatible ULL (up to 12,000)	See Sections VII. A. and B.	See Sections VII. A. and B.
2 Wire ADSL compatible ULL (up to 18,000 feet)	See Sections VII. A. and B.	See Sections VII. A. and B.
2 Wire HDSL compatible ULL (up to 12,000 feet)	See Sections VII. A. and B.	See Sections VII. A. and B.
4 Wire HDSL compatible ULL (up to 12,000 feet)	See Sections VII. A. and B.	See Sections VII. A. and B.
Digital Designed Loops		
2 Wire ADSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	See Sections VII. A. and B.	See Sections VII. A. and B.
		\$409.32* Removal of one Bridged Tap per Request
		\$906.98* Removal of Multiple Bridged Taps per Loop per Request
		\$122.46* Engineering Query
		\$80.96* Engineering Work Order Charge
2 Wire ADSL compatible ULL (up to 18,000 feet) with Bridged Tap removal	See Sections VII. A. and B.	See Sections VII. A. and B.
		\$409.32* Removal of one Bridged Tap per Request
		\$906.98* Removal of Multiple Bridged Taps per Loop per Request
		\$122.46* Engineering Query
		\$80.96* Engineering Work Order Charge

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
2 Wire Digital Designed Metallic ULL (18,000 feet up to 30,000 Feet) Non- loaded with Bridged Tap options	See Sections VII. A. and B.	See Sections VII. A. and B.
		\$1,404.64* Required Removal of Load Coils (up to 21,000 feet)
		\$1,736.41* Required Removal of Load Coils (up to 27,000 feet)
		\$409.32* Removal of one Bridged Tap per Request
		\$906.98* Removal of Multiple Bridged Taps per Loop per Request
		\$122.46* Engineering Query
		\$80.96* Engineering Work Order Charge
2 Wire Digital Designed Metallic ULL with ISDN Loop Extension Electronics	See Sections VII. A. and B.	See Sections VII. A. and B.
		\$1,404.64* Required Removal of Load Coils (up to 21,000 feet)
		\$1,736.41* Required Removal of Load Coils (up to 27,000 feet)
		\$1,060.88* Addition of Range Electronics
		\$122.46* Engineering Query
		\$80.96* Engineering Work Order Charge
2 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	See Sections VII. A. and B.	See Sections VII. A. and B.
		\$409.32* Removal of one Bridged Tap per Request
		\$906.98* Removal of Multiple Bridged Taps per Loop per Request
		\$122.46* Engineering Query
		\$80.96* Engineering Work Order Charge
4 Wire HDSL compatible ULL (up to 12,000 feet) with Bridged Tap removal	See Sections VII. A. and B.	See Sections VII. A. and B.

<u>Service or Element Description:</u>	<u>Recurring Charges:</u>	<u>Non-Recurring Charges:</u>
		\$409.32* Removal of one Bridged Tap per Request
		\$906.98* Removal of Multiple Bridged Taps per Loop per Request
		\$122.46* Engineering Query
		\$80.96* Engineering Work Order Charge

VIII. Unbundled IOF

A. Monthly Recurring Charges

(1) Dedicated Transport:		
Facility (per month)	Interoffice Mileage FIXED	Interoffice Mileage/ MILE
DS-1	\$122.10*	\$0.58*
DS-3	\$951.58*	\$16.23*
OC-3	\$1741.05*	\$48.70*
OC-12	\$4322.10*	\$194.78*

(2) Service Access Charge: IOF	(per month)
DS-1	\$ 2.54*
DS-3	\$45.13*
OC-3	\$26.71*
OC-12	\$26.71*

(3) Unbundled Multiplexing		
DS-1 to DS-0 (1/0 Mux)	(per mux/per month)	\$212.30*
DS-3 to DS-1 (3/1 Mux)	(per mux/per month)	\$232.00*

B. Non-Recurring Charges

Standard Interval	DS-1	DS-3	OC-3	OC-12
(1) Service Order (per order)	\$15.58*	\$15.58*	\$15.58*	\$15.58*
(2) Manual Intervention Surcharge (per order)	\$0.00*	\$0.00*	\$0.00*	\$0.00*
(3) ServiceConnection: Provisioning (per facility)	\$133.57*	\$133.57*	\$133.57*	\$133.57*
(4) Service Connection: Installation (per facility)	\$104.93*	\$232.05*	\$232.05*	\$232.05*
Expedited Interval	DS-1	DS-3	OC-3	OC-12
(1) Service Order (per order)	\$23.06*	\$23.06*	\$23.06*	\$23.06*
(2) Manual Intervention Surcharge (per order)	0*	0*	0*	0*
(3) ServiceConnection: Provisioning (per facility)	\$146.26*	\$146.26*	\$146.26*	\$146.26*
(4) Service Connection: Installation (per facility)	\$139.17*	\$307.78*	\$307.78*	\$386.05*

IX. Unbundled Common Channel Signaling and Call-Related Database Access

Rate Element	UNIT	RATE
TC Switched Service-Optional Features		
<u>SS7 Signaling Modifications</u>		
Re-Home D-Link	Per Pair	\$134.27*
A-Link to D-Link Conversion	Per Pair	\$100.70*
Change in Hub Providers	Per Pair	\$67.14*
NPA/NXX Input Charge	Per 10 Codes	\$16.78*
<u>Common Channel Signaling</u>		
STP Port	Port/Month	\$1,146.51*
Service Access Charge	Port/Month	\$0.40*
Signaling Usage Rate	Per Message	\$0.000212*
Assumed Usage	Port/month	\$0.200000*
Service Order Charge	Per Request	\$42.46*
STP Order Processing Charge	Per Request	\$190.10*
Installation Charge	Per Pair	\$69.92*
<u>STP Translation Charges: A-Links</u>		
Basic ISUP	Per STP Pair	\$100.70*
ISUP + TCAP	Per STP Pair	\$134.27*
800 DB Queries	Per STP Pair	\$67.14*
LIDB Queries	Per STP Pair	\$67.14*
Class Features	Per STP Pair	\$67.14*
NPA/Nxx Input Charge	Per 10 Codes	\$16.78*
Calling Name	Per STP Pair	\$67.14*
AIN Queries (BA)	Per STP Pair	\$67.14*
TC to TC (Telephone Carrier)	Per STP Pair	\$100.70*
<u>STP Translation Charges: D-Links</u>		
Basic ISUP	Per STP Pair	\$167.84*
ISUP + TCAP	Per STP Pair	\$234.98*
800 DB Queries	Per STP Pair	\$67.14*
LIDB Queries	Per STP Pair	\$67.14*

Class Features	Per STP Pair	\$67.14*
NPA/Nxx Input Charge	Per 10 Codes	\$16.78*
Calling Name	Per STP Pair	\$67.14*
AIN Queries (BA)	Per STP Pair	\$100.70*
TC to TC (Telephone Carrier)	Per STP Pair	\$100.70*
Subsequent STP Translations	TC Orig. Pt.	\$33.57*
End Office Translations	TC Orig. Pt.	\$5.71*
<u>Testing Set-Up</u>	<u>Per TC Switch & TELCO STP Pair</u>	
MTP: Levels 2 & 3		\$311.16*
ISUP		\$311.16*
800 DB Queries		\$38.89*
LIDB Queries		\$38.89*
Class Features		\$38.89*
Calling Name		\$38.89*
<u>Testing</u>	<u>Per TC Switch & TELCO STP Pair</u>	
MTP: Levels 2 & 3		\$622.33*
ISUP		\$933.49*
800 DB Queries		\$77.79*
LIDB Queries		\$38.89*
Class Features		\$38.89*
Calling Name		\$38.89*

Service Management System

Rate Element	UNIT	RATE
Development Charges		
Service Establishment (NRC)		ICB
Service Creation Access Port	Port/month	ICB
Service Creation Usage		
Remote Access	Per day	ICB
On-Premise Access	Per day	ICB
Certification & Testing	Per hour (rounded to 1/4 hr.)	ICB
Help Desk Support	Per hour (rounded to 1/4 hr.)	ICB
AIN ISCP Record Provisioning	Per 15 min.	ICB
Deployment Charges		
AIN ISCP & Record Charge	Per line/month	ICB
AIN ISCP Query & Resp. Message Charge	Per ACU/Query	ICB
Trigger Charge	Per Query	ICB
SS7 & Transport for AIN Message	Per Query	ICB

X. Operations Support Systems

A.1. Rates for access to, development, maintenance and use of Operations Support Systems, as related to the provision of unbundled Network Elements during recovery period:

OSS for UNE Providers		
(1) Access to Electronic Interface	(per month)	\$4,993.00*
(2) Transaction Cost	(per transaction)	\$1.24*
(3) Customer Record Retrieval	(per view)	\$0.13*
(4) Record Change Charge	(per change)	\$7.08*
(5) Design Change Charge	(per change)	\$7.08*
(6) Customer Loop Information	(per loop)	\$9.12*
(7) Data entry search (15 minute period)	(per period)	\$7.08*
(8) Out of scope request	(per request)	ICB

A.2. Rates for access to, development, maintenance and use of Operations Support Systems, as related to the provision of unbundled Network Elements after recovery period:

OSS for UNE Providers		
(1) Electronic Interface Maintenance Chg.	(per month)	\$0.39*
(2) Customer Record Retrieval	(per view)	\$0.12*
(3) Record Change Charge	(per change)	\$7.08*
(4) Design Change Charge	(per change)	\$7.08*
(5) Customer Loop Information	(per loop)	\$9.12*
(6) Data entry search (15 minute period)	(per period)	\$7.08*
(7) Out of scope request	(per request)	ICB

B.1. Rates for all access to, development, maintenance and use of Operations Support Systems, as related to the provision of Resale during the recovery period:

OSS for Resellers		
(1) Recurring Establishment Charge	(per month)	\$2,606.00*
(2) Non-recurring establishment charge	(per transaction)	\$1.24*
(3) Complex Order Charge	(per line)	\$16.27*
(4) Service Center Maintenance Charge	(resold line/month)	\$0.21*
(5) Customer Record Retrieval	(per view)	\$0.13*

B.2. Rates for all access to, development, maintenance and use of Operations Support Systems, as related to the provision of Resale after the recovery period:

OSS for Resellers		
(1) Electronic Interface Maintenance Chg	(per month)	\$0.40*
(2) Complex Order Charge	(per line)	\$16.27*
(3) Service Center Maintenance Charge	(resold line/month)	\$0.21*
(4) Customer Record Retrieval	(per view)	\$0.13*

XI. 911/E911 Interconnection

Monthly Rate:

A. \$252.00* per month for an unequipped DS1 Port and \$100* per month per voice grade trunk activated and equipped on the DS1 port.

B. \$0.05* per line per month for unbundled local Switching Element.

XII. Wholesale Discounts

Wholesale discounts are as set forth in the RIPUC No. 22 Tariff, as amended from time to time.

Month- to- month discounts (per qualifying retail rate):

- A. Where DBC purchases BA-provided Operator Services
 - (1) Business 14.26%*
 - (2) Residence 17.87%*
- B. Where DBC does not purchase BA Operator Services
 - (1) Business 16.38%*
 - (2) Residence 18.82%*

XIII. A. Unbundled Directory Assistance Services

- (1) Directory Assistance
 - (Per Request)
 - Each Request for Information per one telephone number, with BA branding \$0.373436*
 - Each Request for Information per one telephone number, with CLEC branding \$0.373436*
 - Each Request for Information per one telephone number, without branding \$0.318162*
 - Branding surcharge per call (if applicable) \$0.055274*
- (2) Directory Assistance Call Completion
 - DA Request + Call Completion (DACC) #
 - Each Request for Information per one telephone number, with CLEC branding or with NYNEX branding plus call completion \$0.594185*
 - Each Request for Information per one telephone number, without branding plus call completion \$0.538911*
 - DACC Surcharge per call \$0.220749*

#These rates are in addition to the applicable UTTC, TTSC & UNRCC or UCRCC charges.

- (3) Direct Access to Directory Assistance (DADA)
 - Monthly Access Charge \$4,000.00*
 - Each Search Request \$0.0380*
 - (4) Bell Atlantic recording of DBC Branding Announcement ICB*
- Rate
- B. Inward Operator Services #
 - (1) BLV (per work second) \$0.023466*
 - (2) BLV/I (per work second) \$0.023466*

(3)	Branding surcharge per call (if applicable)	\$0.055274*
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C. 0+/Mechanized Operator Calls #

(1)	Calling Card (per request)	\$0.286636*
(2)	Collect (per request)	\$0.227697*
(3)	Third Number (per request)	\$0.227697*
(4)	Branding surcharge per call (if applicable)	\$0.055274*

#These rates are in addition to the applicable UTTC, TTSC & UNRCC or UCRCC charges. D. 0-Operator Handled Calls #

(1)	Per work second	\$0.013864*
(2)	Collect & Bill to Third Number (per request)	\$0.227697*
(3)	Branding surcharge per call (if applicable)	\$0.055274*

#These rates are in addition to the applicable UTTC, TTSC & UNRCC or UCRCC charges.

E. (Reserved for Future Use)

		<u>Recurring</u>	<u>Non-recurring</u>
F.	TOPS Trunk Port (DS1 port)	\$321.36*	\$86.39*
	Service Access Charge		
	-Per TOPS Port (DS-1)	\$2.54*	N/A
G.	IOF mileage for Dedicated Trunk	\$122.10*	
	Transport		
	Mileage charge, per mile per month	\$0.58*	

XIV. Customer Usage Detail Charges

Record Charges

- Per record processed (EMR format) \$0.004103*
- Per record processed (Tandem Subtending Arrangement/EMR) \$0.004103*
- Per record transmitted \$0.000118*
- Per tape/cartridge \$20.12*

XV. Time and Materials Charges

Labor Rate, Per Hour or Fraction thereof

- Service Representative - Regular \$44.58*
- Service Representative - Expedited \$66.00*
- Technician - Regular \$43.28*
- Technician - Expedited \$58.07*

XVI. Unbundled Local Switching

A. Monthly Recurring Charges

Dedicated Local Switch Ports	Statewide
(per month)	
(1) Local Switching Analog Port	\$4.47*
(2) Local Switching Integrated DLC Port (TR-08) per interface group (consisting of 4 DS1 ports)	\$576.00*
(3) Local Switching DS1 DID/DOD/PBX Port per DS1 trunk port	\$276.24*
(4) Local Switching ISDN-BRI Port	\$41.40*
(5) Local Switching ISDN-PRI Port	\$640.71*
(6) Local Switching Digital Trunk Port per DS1	\$276.24*

Local Switching Port Additives (Features)	Statewide
(per month)	
(1) Centrex	\$0.7599*
(2) Ringmate	\$0.8846*
(3) Three-Way Calling	\$0.3189*
(4) Speed Calling	\$0.0022*
(5) Call Waiting	\$0.0010*
(6) Call Forwarding - Don't Answer	\$0.0002*
(7) Call Forwarding - Busy	\$0.0002*
(8) Call Forwarding - Variable	\$0.0006*

Local Switching Usage	Statewide
(per minute of use)	
(1) Local Switching Trunk Port - (PEAK)	\$0.00193*
(2) Local Switching Trunk Port -(OFF-PEAK)	\$0.000000*
(3) Local Switching Usage - (PEAK)	\$0.01237*
(4) Local Switching Usage - (OFF-PEAK)	\$0.00419*

Shared Interoffice Trunking and Tandem Resources	Statewide
(per minute of use)	
(1) Unbundled Shared Tandem Transport Charge (UTTC) (PEAK)	\$0.00114*
(2) Unbundled Shared Tandem Transport Charge (UTTC) (OFF-PEAK)	\$0.00000*
(3) Unbundled Tandem Transit Switching Charge (TTS) (PEAK)	\$0.001193*
(4) Unbundled Tandem Transit Switching Charge (TTS) (OFF-PEAK)	\$0.001193*
(5) Unbundled Common Transport Charge (UCTC) (PEAK)	\$0.004082*
(6) Unbundled Common Transport Charge (UCTC) (OFF-PEAK)	\$0.000000*
(7) Unbundled Toll Common Transport Charge (UTCTC) (PEAK)	\$0.006094*
(8) Unbundled Toll Common Transport Charge (UTCTC) (OFF-PEAK)	\$0.000313*

Service Access Charge: Switching	(per month)
Voice Grade/DS-0	\$0.40*
DS-1	\$2.54*
DS-3	\$45.13*

B. Non-Recurring Charges

End Office Trunk Ports	Standard Interval	Expedited Interval
(1) Service Order (per order)	\$0.00*	\$0.00*
(2) Manual Intervention Surcharge (per order)	\$14.15*	\$20.96*
(3) Service charge (per port)	\$151.18*	\$195.13*
(4) Installation (CO wiring) (per port)	\$11.56*	\$15.33*

End Office Line Ports	Standard Interval
(1) Service Order (per order)	\$0.00*
(2) Manual Intervention Surcharge (per order)	\$14.15*
(3) Service charge (per port) (BRI and Analog Ports)	\$9.60*
(4) Service charge (per port) (for DS1 DID/DOD/PBX Port, PRI)	\$151.18*
(5) Installation (CO wiring) (per port) (BRI and Analog Ports),	\$7.61*
(6) Installation (CO wiring) (per port) (DS1 DID/DOD/PBX Port, PRI)	\$11.56*
(7) Integrated DLC ports are priced on an Individual Case Basis	ICB

Integrated DLC ports are priced on an Individual Case Basis

Switching Feature Activation	Standard Interval
Per order	
(1) Call Forwarding – Busy	\$1.00*
(2) Call Forwarding - Don't Answer	\$1.00*
(3) Call Forwarding – Variable	\$1.00*
(4) Call Waiting	\$1.00*
(5) Centrex Intercom Dialing	\$1.00*

(6) Custom Ringing	\$1.00*
(7) Speed Calling	\$1.00*
(8) 3 Way Calling	\$1.00*
(9) Subsequent addition/change	\$1.00*

Miscellaneous Switching Charges	Standard Interval
(1) Network Design Request (per hour)	\$40.60*
(2) Line Port Traffic Study Set-Up (per study)	\$51.46*
(3) Line Port Traffic Study (per week)	\$35.67*
(4) Channel Activation-Subsequent	\$9.60*
(5) TC not ready	\$27.86*

XVII. Unbundled Tandem Switching**A. Monthly Recurring Charges**

Dedicated Tandem Switch Ports	All Zones
(per month)	
(1) Tandem Switching Digital Trunk Port	\$321.36*

Tandem Switching Usage	All Zones
(per minute of use)	
(1) Tandem Trunk Port (PEAK)	\$0.002720*
(2) Tandem Trunk Port (OFF-PEAK)	\$0.000000*
(3) Tandem Usage (PEAK)	\$0.001193*
(4) Tandem Usage (OFF-PEAK)	\$0.001193*

B. Non-Recurring Charges

Tandem Office Trunk Ports	Standard Interval	Expedited Interval
(1) Service Order (per port)	\$0*	\$0*
(2) Manual Intervention Surcharge (per port)	\$14.15*	\$20.96*
(3) Service charge (per order)	\$113.47*	\$146.02*
(4) Installation (CO wiring) (per port)	\$11.56*	\$15.33*

XVIII. Network Interface Device (NID)

NETWORK INTERFACE DEVICE (NID)	
(1) Time; first 30 minutes	\$27.86*
(2) Subsequent 30 minutes (period or part)	\$11.54*
(3) TC not ready (per occasion)	\$27.86*
(4) 2 Wire NID (per NID/ month)	\$1.07*
(5) 4 Wire NID	\$1.30*

EXHIBIT B

NETWORK ELEMENT BONA FIDE REQUEST

1. Each Party shall promptly consider and analyze access to a new unbundled Network Element with the submission of a Network Element Bona Fide Request hereunder. The Network Element Bona Fide Request process set forth herein does not apply to those services requested pursuant to ¶ 259 and n.603 of the FCC's Report & Order in CC Docket No. 91-141 (rel. Oct. 19, 1992).
2. A Network Element Bona Fide Request shall be submitted in writing and shall include a technical description of each requested Network Element.
3. The Party requesting a new Network Element (the "Requesting Party") may cancel a Network Element Bona Fide Request at any time, provided that the Requesting Party shall pay the other Party's reasonable and demonstrable costs of processing and/or implementing the Network Element Bona Fide Request up to the date of cancellation of the Network Element Bona Fide Request.
4. The Party receiving a Network Element Bona Fide Request (the "Receiving Party") shall, within ten (10) Business Days of its receipt, acknowledge receipt of the Network Element Bona Fide Request.
5. Except under extraordinary circumstances, within thirty (30) days of its receipt of a Network Element Bona Fide Request, the Receiving Party shall provide to the Requesting Party a preliminary analysis of such Network Element Bona Fide Request. The preliminary analysis shall either (a) confirm that the Receiving Party will offer access to the requested Network Element or will (b) provide a detailed explanation that access to the requested Network Element is not technically feasible and/or that the request does not qualify as a Network Element that is required to be provided under Applicable Law.
6. If the preliminary analysis referred to in paragraph (5) above confirms that the Receiving Party will offer access to the requested Network Element, then upon receipt of written authorization from the Requesting Party the Receiving Party shall develop the Network Element Bona Fide Request quote described in paragraph (8) below.
7. Unless the Parties agree otherwise, the requested Network Element shall be priced in accordance with Section 252(d)(1) of the Act.
8. As soon as feasible, but not more than ninety (90) days after its receipt of the authorization referred to in paragraph (6) above, the Receiving Party shall provide to the Requesting Party a Network Element Bona Fide Request quote which will include, at a minimum, a description of each requested Network Element, its availability, and applicable rates and installation intervals. The quote shall be in writing if requested by the Requesting Party.
9. The Requesting Party, if it chooses to order the unbundled Network Element pursuant to the Network Element Bona Fide Request quote, must confirm such order within thirty (30) days of its receipt of the Network Element Bona Fide Request quote referred to in paragraph (8) above,
10. If a Party believes that the other Party is not requesting, negotiating or processing the Network Element Bona Fide Request in good faith, or disputes a determination, or rate, term or condition of the Network Element Bona Fide Request quote, or believes that the other Party is failing to act in accordance with Section 251 of the Act, such Party may seek mediation or arbitration by the Commission, provided, however, that nothing in this provision shall limit or constitute a waiver of any rights which either Party may have under Applicable Law.

EXHIBIT C

DIRECTORY ASSISTANCE AND INTRALATA OPERATOR SERVICES AGREEMENT FOR COMPETITIVE LOCAL EXCHANGE CARRIERS

THIS AGREEMENT is made, effective this ____ day of _____ 19____, by and between **Bell Atlantic – Network Services, Inc.**, (hereinafter referred to as “Bell Atlantic”), a Delaware corporation, with offices at 1320 North Court House Road, Arlington, Virginia 22201, and _____, hereinafter referred to as “Carrier”, a _____ corporation with offices at _____.

1. SCOPE AND TERM OF AGREEMENT

1.1 Scope This Agreement sets forth the terms and conditions which shall govern the use of and payment for Directory Assistance (DA) Service and IntraLATA Operator Service (hereinafter collectively referred to as “Services”) to be provided by Bell Atlantic, or any of its Affiliates, to Carrier. Carrier shall subscribe to and pay for Services for Carrier’s local exchange customers in the _____ LATA(s) or exchanges described in Appendix B.

1.2 Term The initial term of this Agreement shall be one (1) year and commence as of 12:01 a.m. on the date first written above. At the end of this initial term, or any subsequent renewal term, this Agreement shall automatically renew for an additional period of one (1) year unless either party provides written notice to the other of its intent to terminate at least three (3) months prior to the expiration of the then current term.

2. DESCRIPTION OF SERVICES

2.1 Directory Assistance (DA) Service

a) Directory Assistance Service shall consist of the provisioning of telephone number listings by Bell Atlantic operators in response to calls from Carrier’s local exchange customers located in the LATA(s) designated in Section 1.1.

b) A maximum of two requests for telephone numbers will be accepted per DA call. A “DA call” as used in this Agreement shall mean a call answered by or forwarded to Bell Atlantic, regardless of whether a telephone number is requested, provided, or available. The listings that will be available to Carrier’s customers are those telephone numbers that are listed in Bell Atlantic’s DA records for the LATA(s) designated in Section 1.1.

2.2 IntraLATA Operator Services (OS) IntraLATA Operator Services consist of the live and automated processing of local and IntraLATA toll call completion operator services specified in Appendix B. These include the processing of collect, card and bill-to-third party calls; busy line verification; customer requested interrupt; and other assistance to Carrier’s local exchange customers located in the LATA(s) designated in Section 1.1.

2.3 Customized Branding Customized Branding is a service that permits the Carrier to deliver a customized announcement to its callers, identifying the Carrier as the customer service provider. Carrier shall provide the information and materials needed for the recorded announcement, as specified by Bell Atlantic. Customized Branding may also require that the Carrier maintain dedicated trunking arrangements to the designated Bell Atlantic DA or Operator Services switch locations.

2.4 End User Billing Bell Atlantic will provide Carrier with unrated EMR records for use in the billing of Carrier’s end users for Services. The rating, billing, and settlement of end-user charges for the calls are the responsibility of Carrier.

2.5 Service Methods Bell Atlantic agrees to provide Services in accordance with Bell Atlantic’s service standards and methods. Bell Atlantic will notify Carrier in writing of any significant policy changes to operator services or directory assistance standards and methods prior to implementation.

2.6 Customized Service Features and Options Carrier may request custom-designed service features or optional services to be provided in conjunction with the Services hereunder. Upon mutual agreement of the parties, such features and options will be provided pursuant to this Agreement. Bell Atlantic, if requested, shall provide Carrier with an estimate of the charges for such custom-designed supplements, changes, or options prior to implementation.

3. COMMENCEMENT AND IMPLEMENTATION OF SERVICE

3.1 Required Information Each party shall make good-faith efforts to carry out its respective responsibilities in meeting a jointly established schedule for implementation. All records and other required information specified in Appendix C, as well as a fully completed Technical Questionnaire, will be furnished by Carrier within forty-five (45) days following the effective date of this Agreement. Notices of any changes, additions, or deletions to such records and information shall be provided promptly in writing by Carrier to Bell Atlantic. Bell Atlantic will review these change requests and determine any potential impact on the cutover date. Written confirmation of any impact will be provided to Carrier.

3.2 Test Date Bell Atlantic and Carrier will arrange for joint testing of Service(s) for Carrier's local exchange customer in the LATA(s) designated in Section 1.1. This Test Date will occur within ninety (90) days after Carrier has provided a complete and accurate Technical Questionnaire to Bell Atlantic, unless mutually agreed otherwise.

3.3 Cutover Date The Cutover Date for Service(s) provided under this Agreement shall be the date on which the Service(s) are available to all of Carrier's local exchange customers in the LATA(s) designated in Section 1.1.

3.4 Service Review Meetings Bell Atlantic will meet and confer with Carrier during the term of this Agreement to review and discuss the Services provided under this Agreement. The times for meetings will be established by mutual agreement of the parties.

4. EQUIPMENT AND FACILITIES

4.1 Bell Atlantic will establish and maintain such equipment and related facilities as may be necessary to perform the Services under this Agreement, provided that Carrier furnishes Bell Atlantic the information specified in Appendix C, and any changes in such information, in a timely and accurate manner. Any additional services that Carrier seeks during the term of this Agreement will be subject to mutual agreement and the availability of facilities and equipment.

4.2 Carrier will provide and maintain such equipment within its premises as is necessary to permit Bell Atlantic to perform the agreed-upon Services in accordance with Bell Atlantic standard equipment operation and traffic operation procedures.

4.3 Carrier Transport

a) Carrier shall, at its expense, arrange for and establish the trunking and other transport, interface, collocation, and signaling arrangements as required by Bell Atlantic to provide Services to Carrier, including but not limited to, the transportation of DA/OS traffic to the Bell Atlantic designated switches for processing and from the same switches for completion. Separate dedicated trunks for each NPA and/or LATA may be required. Any trunks or other transport and that Carrier obtains from Bell Atlantic to deliver Carrier's calls to and from Bell Atlantic shall be provided pursuant to the applicable tariffs, Interconnection Agreement, or other contractual arrangements, and not under this Directory Assistance and Operator Services Agreement. Bell Atlantic agrees to coordinate the scheduling of Services to be provided under this Agreement with the scheduling of any trunking or related services provisioned by Bell Atlantic under such tariffs or other contractual arrangements.

b) Carrier shall specify the number of trunks required for Services. Carrier must provide trunks with operator services signaling directly to the locations designated by Bell Atlantic. Bell Atlantic shall provide Carrier at least three (3) months advance notice in the event of any change in a designated location.

5. PAYMENT FOR SERVICES

5.1 Rates Carrier agrees to subscribe to and pay for the Services and options selected in Appendix A. Carrier shall pay the rates set forth in Appendix A, subject to such obligations as Bell Atlantic may have under the Telecommunications Act of 1996, and the FCC and state regulations and decisions thereunder, to set cost-based rates for unbundled network elements. Specifically, when a regulatory body of competent jurisdiction has duly approved the rates under which Bell Atlantic is required to provide Services to competitive local exchange carriers (hereinafter referred to as "CLEC rates"), Bell Atlantic shall charge, and Carrier shall pay, such CLEC rates for the applicable Services.

5.2 Settlements Carrier shall render payment to Bell Atlantic net thirty (30) calendar days from the date of delivery of the Services or from the date of billing for the Services, whichever occurs later. Carrier shall pay interest on any amount overdue at the rate specified for late payments in the Interconnection Agreement between Bell Atlantic and Carrier.

5.3 Billing Disagreements Carrier may, in good faith, dispute part or all of an invoice provided by Bell Atlantic. Billing disputes will be resolved by the method specified in the Interconnection Agreement between Bell Atlantic and Carrier.

5.4 Taxes The rates specified in this Agreement are exclusive of all taxes, duties, or similar charges imposed by law. Carrier shall be liable for and shall reimburse Bell Atlantic for any sales, use, excise, or other taxes applicable to the Services performed under this Agreement.

5.5 Carrier's Customers Carrier shall be responsible for all contacts and arrangements with its customers concerning the provision and maintenance, and the billing and collection, of charges for Services furnished to Carrier's customers.

6. DEFAULTS AND REMEDIES

6.1 Defaults If Carrier defaults in the payment of any amount due hereunder, or if Bell Atlantic materially fails to provide Services as agreed hereunder, and such default or failure shall continue for thirty (30) days after written notice thereof, the other party may terminate this Agreement with thirty (30) days written notice.

6.2 Carrier Remedies In the event that Bell Atlantic, through negligence or willful misconduct, fails to provide the Services selected and contracted for under this Agreement, Bell Atlantic shall pay Carrier for Carrier's direct damages resulting from such failure, up to an amount not to exceed the charges payable under this Agreement for the Services affected.

6.3 Discontinuance by Carrier

a) If Carrier terminates this Agreement prior to the Cutover Date, Carrier shall pay Bell Atlantic the sum of twenty-five thousand dollars (\$25,000) per discontinued service for each affected LATA.

b) In the event that Carrier discontinues using Services, either in part or in whole, prior to expiration of the then current term and such discontinuance is not due to Bell Atlantic's material failure to provide Services, Carrier shall pay Bell Atlantic an amount equal to the average monthly charges for the six-month period immediately preceding the discontinuance multiplied by the number of months remaining in the then-current term. If Services have been provided for a period of less than six months, Carrier shall pay the charges for the month with the highest usage multiplied by the number of months remaining in the then-current term.

6.4 Other Remedies **THE EXTENT OF LIABILITY ARISING UNDER THIS AGREEMENT SHALL BE LIMITED AS DESCRIBED IN SECTIONS 6.1, 6.2 AND 6.3 ABOVE. IN NO EVENT SHALL EITHER**

PARTY BE LIABLE FOR ANY OTHER LOSS, COST, CLAIM, INJURY, LIABILITY, OR EXPENSE RELATED TO OR ARISING OUT OF THIS AGREEMENT OR THE SERVICES PROVIDED HEREUNDER INCLUDING, BUT NOT LIMITED TO, ANY INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF REVENUE OR PROFIT, WHETHER RECOVERY IS SOUGHT IN TORT, CONTRACT, OR OTHERWISE, EVEN IF EITHER PARTY HAD NOTICE OF SUCH DAMAGES.

7. CONFIDENTIAL INFORMATION

7.1 Confidentiality The parties agree that all confidential and proprietary information that is marked as specified in Section 7.2 and that is disclosed by either party to the other party for the purposes of this Agreement, including rates and terms, shall be treated as confidential unless (a) such information was previously or becomes known to the receiving party free of any obligation to keep it confidential, (b) has been or is subsequently made public by the disclosing party, or (c) is required to be disclosed by law. The receiving party shall not, except in the performance of the Services under this Agreement or with the express prior written consent of the other party, disclose or permit access to any confidential information to any other parties. The parties agree to advise their respective employees, agents, and representatives to take such action as may be advisable to preserve and protect the confidentiality of such information.

7.2 Marking of Confidential Information All information the disclosing party considers proprietary or confidential, if in writing or other tangible form, shall be conspicuously labeled or marked as "Proprietary" and/or "Confidential" and, if oral, shall be identified as proprietary at the time of disclosure and promptly confirmed in writing. Either party shall have the right to correct any inadvertent failure to designate information as proprietary by written notification within ten (10) days following disclosure.

8. RELATIONSHIP OF THE PARTIES

8.1 Independent Contractors Bell Atlantic and Carrier shall be independent contractors under this Agreement, and all services under this Agreement shall be performed by Bell Atlantic as an independent contractor and not as an agent of Carrier.

8.2 Responsibility for Employees and Agents All persons furnished by Bell Atlantic shall be considered solely Bell Atlantic's employees or agents, and Bell Atlantic shall be responsible for compliance with all laws, rules, and regulations relating to such persons including, but not limited to, hours of labor, working conditions, workers' compensation, payment of wages, benefits, unemployment, social security and other payroll taxes. Each party's employees and agents, while on premises of the other, shall comply with all rules and regulations, including any applicable security procedures and safeguarding of confidential data.

9. GENERAL CONDITIONS

9.1 Assignment Neither party may assign or delegate its rights and obligations under this Agreement without the prior written consent of the other party, except that either party may assign this Agreement, without such consent, to its parent, Affiliate or subsidiary, provided that the assignee has the resources, legal authority, and ability to perform all terms of this Agreement. Thirty (30) days advance notice of such assignment shall be provided to the other party.

9.2 Choice of Law The validity, construction and performance of this Agreement shall be governed by the laws of the State in which the DA/Call Completion service is provided.

9.3 Compliance with Laws Each party shall comply with all applicable federal, state, county and local laws, ordinances, regulation, rules and codes in the performance of this Agreement. Neither party shall be liable to the other for termination of this Agreement or any services to be provided hereunder necessitated by compliance with any law, rule, regulation or court order of a duly authorized governmental body.

9.4 Contingency Neither party shall be held responsible or liable to the other for any delay or failure in performance caused by fires, strikes, embargoes, requirements imposed by Government regulation, civil or military authorities, act of God or by the public enemy, or other causes beyond the control of Carrier or Bell Atlantic. If such a contingency occurs, the party injured by the other's inability to perform may either: a) terminate the affected services or part thereof not already rendered; or b) suspend the affected services or part thereof for the duration of the delaying cause and resume performance once the delaying causes cease.

9.5 Licenses No licenses, expressed or implied, under any patents, copyrights, trademarks or other intellectual property rights are granted by Bell Atlantic to Carrier under this Agreement.

9.6 Notices Except as otherwise specified in this Agreement, any notice required or permitted under this Agreement shall be in writing and shall be given to the other party at the address designated below by hand delivery, registered return-receipt requested mail, or nationally recognized courier service:

For Bell Atlantic: _____

For Carrier: _____

The above addresses may be changed by giving thirty (30) calendar days prior written notice as prescribed above. Notice shall be deemed to have been given or made on the date of delivery if received by hand, or express courier, and three days after delivery to the U.S. Postal Service, if mailed.

9.7 Publicity Bell Atlantic and Carrier agree not to publish any advertising, sales promotions, or press releases that promote or otherwise relate to the services provided under this Agreement and include the other party's name, logos, trademarks, or service marks, unless it obtains the other party's prior written consent, except that either party may disclose the fact that Bell Atlantic provides directory assistance and/or operator services to Carrier without such prior review or approval.

9.8 Severability If any provision of this Agreement or the application of any provision shall be held by a tribunal of competent jurisdiction to be contrary to law or unenforceable, the remaining provisions of this Agreement shall continue in full force and effect.

9.9 Survival All obligations hereunder, incurred by either Bell Atlantic or Carrier prior to the cancellation, termination, or expiration of this Agreement shall survive such cancellation, termination or expiration.

9.10 Captions and Section Headings The captions and section headings in this Agreement are for convenience only and do not affect the meaning or interpretation of this Agreement.

9.11 Duplicate Originals This Agreement may be executed separately by the parties in one or more counterparts. Each duplicate executed shall be deemed an original, and all together shall constitute one and the same document.

9.12 Entire Agreement The terms and conditions of this Agreement, including the Appendices attached to this Agreement, constitute the entire Agreement between Bell Atlantic and Carrier relating to the subject matter of this Agreement, and supersede any and all prior or contemporaneous understandings, promises or representations, whether written or oral, between the parties relating to the subject matter of this Agreement. Any waiver,

modification or amendment of any provision of this Agreement, or of any right or remedy hereunder, shall not be effective unless made in writing and signed by both parties.

IN WITNESS WHEREOF, the parties agree that the effective date of this Agreement is the date first written above, and each party warrants that it has caused this Agreement to be signed and delivered by its duly authorized representative.

**FOR BELL ATLANTIC -
Network Services, INC.**

Name: Marsha E. Holmes

**Title: Vice President – Marketing
Operator Services**

Signature: _____

Date: _____

FOR CARRIER

Name: _____

Title: _____

Signature: _____

Date: _____

APPENDIX B

INTRALATA OPERATOR SERVICES CALL TYPES

IntraLATA Operator Services may include the following:

- a. Calling Card
 - (i) *Live*: Bell Atlantic operator keys the calling card number and call details into the system, secures validation, and releases the call to the network.
 - (ii) *Automated*: Caller keys the calling number and call details in response to automated prompts. Bell Atlantic secures validation and releases the call to the network.
- b. Collect
 - (i) *Live*: Bell Atlantic operator obtains the calling party's name, keys the call details if necessary, announces the call to the called party, waits for acceptance, and releases the call to the network.
 - (ii) *Automated*: Caller provides name and call details. Bell Atlantic's automated system obtains called party's consent and releases the call to the network.
- c. Billed To A Third Party
 - (i) *Live*: Bell Atlantic operator requests the calling party's name, keys the call details if necessary, calls the third party to verify acceptance of billing, and upon acceptance, releases the call to the network.
 - (ii) *Automated*: Caller provides name, call details, and billing number. Bell Atlantic's automated system verifies billed number and releases the call to the network.
- d. Person-to-Person

Bell Atlantic operator requests the person or department the calling party has specified, ensures the appropriate party has been reached (person or department), and releases the call to the network.
- e. Miscellaneous Call Assistance (Live)
 - (i) 0- Calls: Bell Atlantic operator provides caller with dialing instructions or assistance, transfers emergency calls, or refers questions to the business office or repair service.
 - (ii) Dialing Assistance & Intervention: Bell Atlantic operator dials a number for a caller who is unwilling to dial directly or is encountering trouble (such as wrong number, poor transmission, or cutoff), and who requests a credit or reconnection.
 - (iii) Time and Charges: Bell Atlantic operator provides caller with time and charges at the end of conversation, if requested.
 - (iv) Individuals with Disabilities: Bell Atlantic operator assists a caller requiring dialing assistance due to a disability.
- f. Busy-Line Verification

Bell Atlantic operator determines if the number specified by the customer is in use, idle, or out of order. Appropriate facilities and equipment may be required from the Carrier to enable verification of Carrier's lines.
- g. Customer-Requested Interrupt

At the caller's request, Bell Atlantic operator interrupts conversation in progress on a line that is in use, as verified through Busy-Line Verification.
- h. Operator Number Identification (ONI) Requests

Bell Atlantic operator requests the calling telephone number, keys the number into the system for identification, and releases the call for processing.

i. Automated Coin Toll Service (ACTS)

Bell Atlantic will provide automated messages for intraLATA toll calls that originate from coin phones. The messages will prompt callers for the correct change and record the change upon deposit. If a caller fails to deposit the correct amount within the time threshold (set by Bell Atlantic), the call will default to a live operator.

j. Validation Services

Bell Atlantic will launch queries for the validation of all calling card calls, collect calls, and billed-to-third number calls to a Line Information Data Base (LIDB). The validation costs for queries of LIDB may be separate from the individual call rates. Bell Atlantic will also launch queries for validations to another company's LIDB if that company has a card honoring agreement with Bell Atlantic.

REQUIRED INFORMATION

Carrier shall furnish Bell Atlantic all information required by Bell Atlantic to establish and maintain the Services to be provided to Carrier, including a completed Technical Questionnaire. Such required information includes, but is not limited to, the following:

1. Central office exchange names
2. Usage forecasts
3. Local central office characteristics
4. Trunking arrangements and trunk group types
5. Emergency reporting system and procedures
6. Business office information
7. Repair service information
8. Name and address request information
9. Tariffs and rate information
10. Customer dialing capabilities
11. Access to EMR records
12. Desired branding announcement (if applicable)
13. Carrier's estimated start date of Services
14. Trunking and translations information

APPENDIX D**OPTIONAL SERVICE SELECTION FORM**

SERVICE	MINIMUM SERVICE PERIOD	CHARGE	SERVICE SELECTION
Directory Assistance Call Completion	12 months	\$.27/call (BA-South only), In North rate varies	Yes <input type="checkbox"/> No <input type="checkbox"/>

DAACC Rates for North States

STATE	CHARGE PER CALL
New York	\$0.123
Massachusetts	\$0.115056
Maine	\$0.280500
New Hampshire	\$0.219300
Vermont	\$0.658308

INSERT APPENDIX A HERE

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Bell Atlantic operator requests the calling telephone number, keys the number into the system for identification, and releases the call for processing.
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Bell Atlantic will launch queries for the validation of all calling card calls, collect calls, and billed-to-third number calls to a Line Information Data Base (LIDB). The validation costs for queries of LIDB may be separate from the individual call rates. Bell Atlantic will also launch queries for validations to another company's LIDB if that company has a card honoring agreement with Bell Atlantic.

APPENDIX C

REQUIRED INFORMATION

Carrier shall furnish Bell Atlantic all information required by Bell Atlantic to establish and maintain the Services to be provided to Carrier, including a completed Technical Questionnaire. Such required information includes, but is not limited to, the following:

1. Central office exchange names
2. Usage forecasts
3. Local central office characteristics
4. Trunking arrangements and trunk group types
5. Emergency reporting system and procedures
6. Business office information
7. Repair service information
8. Name and address request information
9. Tariffs and rate information
10. Customer dialing capabilities
11. Access to EMR records
12. Desired branding announcement (if applicable)
13. Carrier's estimated start date of Services
14. Trunking and translations information

APPENDIX D

OPTIONAL SERVICE SELECTION FORM

SERVICE	MINIMUM SERVICE PERIOD	CHARGE	SERVICE SELECTION
Directory Assistance Call Completion	12 months	\$.27/call	Yes <input type="checkbox"/> No <input type="checkbox"/>